

Know how JioBusiness helped India's leading business conglomerate gear up for an exciting future with its robust network infrastructure

#BusinessOnJio

ABOUT THE CUSTOMER

Built on a solid legacy of over a century, our customer is one of the oldest and largest business conglomerates in India. With businesses spanning Tea, Shipping, Hospitality, Real Estate, Marine Cluster, Logistics, and Knowledge Parks, the customer employs over 43,000 people in its rapidly expanding operations in India and overseas.

01 THE TASK AT HAND

To enable business continuity for the vast and diversified business units, the customer required a robust internet network. They had tried various service providers but were unable to find the right fit. Until Jio stepped in, offering:

- Reliable internet connectivity across offices
- Stable links, leading to high downtime
- Real-time and effective on-site support
- Upgrades and modernization of systems to meet existing and future application needs
- Effective utilization of Primary and Secondary MPLS connectivity

02 SOLUTION BY JIO

What many other service providers could not achieve in years, Jio did in a short time and built trust with the Group. Jio started with a handful of sites and went on to connect their oldest and most prestigious landmark buildings across the country.

- Jio implemented an end-to-end managed solution which included:
- Managed Internet Leased Lines and routers to more than 7 sites covering schools, regional and corporate offices, and head office
 - JioFi devices to enable 'work from home'
 - End-to-end service management and 24*7 NOC support through Self-Care portal

Moreover, bringing the expertise of Jio's Solution Architects right from early discussions, enabled the customer to plan and streamline their network architecture to be future-ready.

03 BENEFITS

Reduced Downtime



Automatic switch over of links at respective sites from Primary to Secondary network, leading to reduction in overall downtime, with primary links coming from Jio

Reliable Network



Multiple sites connected on state-of-the-art Jio network

Optimum Utilization of Bandwidth/Links



Bandwidth aggregation to combine bandwidth of multiple providers for best performance

Enhanced User Experience



Seamless connectivity on JioFi devices and video conferencing for employees working from home and across multiple locations

Complete Dashboard View



Detailed views including application-wise bandwidth utilization and complete performance of network using Self-Care

Freedom from Multi-Vendor Management



End-to-End managed services from a single service provider, resulting in better service, time and resource utilization