





Reliance continues to ace at 'Work From Home'. Thanks to JioMeet!



energy, petrochemicals, textiles, natural resources, retail, telecommunications, and media. It employs around 1.95 lacs people across the country.

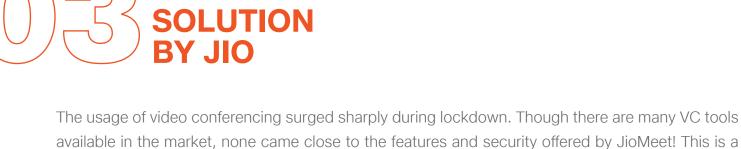
2020 was a difficult year for most businesses. Hit by

CHALLENGES

the Covid-19, that brought along social distancing and nationwide lockdown, businesses experienced major impacts on their operations and revenues. Most were forced to revisit their business models and ways to operate. Reliance Industries was no exception to this situation and faced the challenge of maintaining

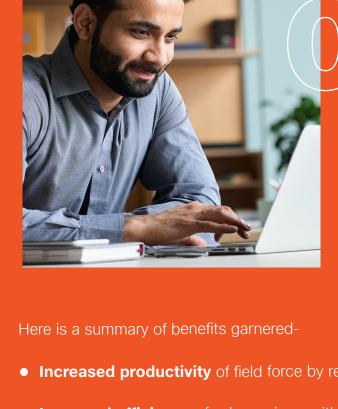


productivity and growing business in these unprecedented times. work-from-home policy to most of its employee in March 2020, right in the beginning of the pandemic. This resulted into restrictions on face-to-face meetings with colleagues, customers, partners and vendors. The real challenge was to help employees from different parts of the country, using different systems and devices, communicate seamlessly with internal and external world, without losing current level of efficiencies.



home-grown, secure and unified communication platform that can be used by employees to connect with internal and external world. JioMeet was rolled out to 50,000 employees on Windows, Mac, Android and iOS devices

- It worked seamlessly with existing 2000+ VC devices (mix of Cisco and Lifesize) across India
- On-boarded 1100 Jio Centers with JioMeet app installed on a Windows device with USB Webcam
- Free download facility made JioMeet the preferred choice for employees for their personal and professional use





BENEFITS

• **Increased productivity** of field force by reducing time spent in office for administrative work • Improved efficiency of sales reviews with daily sync up on JioMeet calls

also connect via JioMeet

Low cost solution for small huddle

• Ideal for webinars as there is no limit on the number of participants that can join. It supports

• One solution for multiple platforms as employees using various other applications could

• **Huge savings** in terms of AMC for existing in-house legacy bridge and other network elements

branding on the landing page and works well even on low bandwidth

o 40% reduction in no. of support calls

o VC rooms in Jio Centers

Kamal Joshi

Head - Unified Communication

users

CUSTOMER SPEAK



hrs/day

utilization

Reliance Industries Limited conducted their Annual General Meeting of the year 2020 on JioMeet. It was first-of-its kind virtual AGM, viewed by almost 4L viewers simultaneously! 800 18,000 50,000 2,000

RIL AGM of 2020 was conducted on JioMeet with

3 Lacs 80 thousand viewers

VC rooms

JIO ADVANTAGE

call/ day

Meeting Room Security Password protected Play entry/ exit chimes Lock meeting Enable 'Waiting Room'

Device Convergence Simultaneous sign-in on multiple devices

Switch between multiple devices

Self-onboarding of VC rooms using the Admin Portal

VOICE & COLLABORATION

Merged Contact List • Single app to meet professional and personal collaboration needs where users can

view personal contacts registered with their numbers, for calling

Inclusive VC Room Calling • Integration with legacy video devices (H.323 & SIP)

downloads worldwide

'housand webinars including IPL auctions and matches

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