

## Daily Call Failure Details due to POI congestion

Data for

21-Dec-16

| Operator | 24 hours data |               |                                    |                | Busy Hour data |               |                                    |                |
|----------|---------------|---------------|------------------------------------|----------------|----------------|---------------|------------------------------------|----------------|
|          | Call attempts | Call failures | TRAI Mandated QoS for call failure |                | Call attempts  | Call failures | TRAI Mandated QoS for call failure |                |
|          |               |               | Prescribed by TRAI                 | Actual details |                |               | Prescribed by TRAI                 | Actual details |
| Airtel   | 19.76 crores  | 2.95 crores   | less than 0.5%                     | <b>14.9%</b>   | 1.71 crore     | 0.54 crore    | less than 0.5%                     | <b>31.3%</b>   |
| Vodafone | 13.97 crores  | 1.28 crores   | less than 0.5%                     | <b>9.2%</b>    | 1.17 crore     | 0.23 crore    | less than 0.5%                     | <b>19.7%</b>   |
| Idea     | 13.09 crores  | 0.35 crores   | less than 0.5%                     | <b>2.7%</b>    | 1.04 crore     | 0.07 crore    | less than 0.5%                     | <b>6.6%</b>    |