

## Daily Call Failure Details due to POI congestion

Data for

26-Oct-16

| Operator | 24 hours data |               |                                    |                | Busy Hour data |               |                                    |                |
|----------|---------------|---------------|------------------------------------|----------------|----------------|---------------|------------------------------------|----------------|
|          | Call attempts | Call failures | TRAI Mandated QoS for call failure |                | Call attempts  | Call failures | TRAI Mandated QoS for call failure |                |
|          |               |               | Prescribed by TRAI                 | Actual details |                |               | Prescribed by TRAI                 | Actual details |
| Airtel   | 11.92 crores  | 4.56 crores   | less than 0.5%                     | <b>38.2%</b>   | 0.89 crore     | 0.56 crore    | less than 0.5%                     | <b>62.4%</b>   |
| Vodafone | 9.74 crores   | 4.92 crores   | less than 0.5%                     | <b>50.5%</b>   | 0.71 crore     | 0.44 crore    | less than 0.5%                     | <b>61.8%</b>   |
| Idea     | 6.99 crores   | 2.83 crores   | less than 0.5%                     | <b>40.5%</b>   | 0.56 crore     | 0.32 crore    | less than 0.5%                     | <b>57.0%</b>   |