

PRE-BOOK OFFER - GALAXY NOTE 10

Terms and Conditions

1. Samsung India Electronics Pvt. Ltd. ("Samsung") introduces a pre-book offer ("Pre-book Offer") on Galaxy Note 10 & Note 10+ (both available in 256 GB & 512GB) ("Device").
2. The Pre-book Offer shall be available from 8th August 2019 to 22nd August 2019 ("Pre-book Period").
3. You can pre-book the Device on Jio.com (hereinafter referred to as "Online Portal"), made available by Reliance Jio Infocomm limited ("RJIL") during the Pre-book Period.
4. Only one Device can be pre-booked against one mobile number. For activating the Device, the Customer has to use the same mobile number with which the pre-booking was done. All customers should have registered with the same mobile number for a minimum period of 03 (three) days from the date of inserting the SIM in first SIM slot for the first time.
5. Pre –booking Device through Online Portal:
 - (i) For pre-booking the Device on the Online Portal, you will have to make a full payment of the amount as declared on the Online Portal during the Pre-book Period i.e. 8th August 2019 to 22nd August 2019.
 - (ii) The price of the Device as listed on the Online Portal shall be inclusive of all taxes.
 - (iii) While pre-booking you will have to fill in the required details as mentioned on the Online Portal such as your name, mobile number (please read clause 4 above), email id, model number and colour of the Device, without which your booking will be incomplete.
 - (iv) Deliveries would start from 23rd August 2019 onwards and can take 5-7 business days, depending upon your geographical location, where the device has to be delivered
 - (v) The shipping of the Device will be subject to availability of stocks.
 - (vi) In order to be eligible to avail the Samsung Galaxy Watch Active at the discounted price of Rs. 9999/-, you will be required to activate the Device by 15th September 2019 and register on the Samsung Shop App (to be downloaded from the Google Play Store) on or before 15th October 2019 with the same mobile number which has been used for pre-booking & activating the Device.
 - (vii) Redemption of the Galaxy Watch Active at the discounted prices shall have to be completed by 15th October 2019.
 - (viii) In case you do not comply with the above mentioned timelines you will not be eligible for the Pre-book Offer and no claims shall be entertained either against Samsung or its authorized partners.
6. In case of pre-booking through Online Portal, Samsung will not be responsible or liable for supply of the Device as the same is being sold by Reliance Retail Ltd. "RRL"). RJIL and RRL shall not be held responsible or liable for the Device or supply of the Device in the event of:
 - (i) Any wrong submission of required details including but not limited to shipping details;
 - (ii) Any failure to receive submissions due to transmission failures and other conditions beyond its reasonable control;
 - (iii) Any late transmissions or entries;

- (iv) Any computer or communications related malfunctions or failures;
- (v) Any delay, damage, non-receipt, lost, misrouted delivery of Device.
- (vi) Any delay due to non-availability of stocks or for any other reason beyond its control.
- (vii) Any delay or loss or damage due to Act of God, Governmental actions, and any other force majeure circumstances.

7. Once the customer receives/collects and activates the Device he/she will have to follow the process given hereunder to redeem the discounted Samsung Galaxy Watch Active at the discounted price of Rs. 9999/-. The Process for redemption is as under:

- (i) Redemption of the Samsung Galaxy Watch Active will start from 24th August 2019 onwards on Samsung Shop. However, the customers who purchased the Device through Online Portal will be able to redeem the same after 72 hours (approx.) from activating their Device(s) i.e. upon inserting the SIM in SIM 1 tray for the first time.
- (ii) Fresh enrolment/sign in to the Samsung Shop App (to be downloaded from the Google Playstore) must be completed by 15th September 2019 failing which the customer will not be eligible for the offer.
- (iii) Registration & sign in to Samsung Shop App to be done with same mobile number used for pre-booking & activating the Device. In case any other mobile number is used, the customer will not be eligible to avail the offer.
- (iv) In case customer is already a Samsung Shop user, then he/she should pre-book & activate the Device with the same mobile number with which he is registered in the Samsung Shop application or else the customer should create a new Samsung Shop app account with the number he/she has used for pre-booking & activating the Device.
- (v) Open Samsung Shop & Visit "For You" Tab to check eligibility
- (vi) Allow Permission to read IMEI number & Mobile Number (when asked for)
- (vii) Samsung Shop App will show list of available Offers. Please select Galaxy Watch Active and add to cart.
- (viii) Redemption of Samsung Galaxy Watch Active at the discounted price of Rs. 9999/- can only be done only once for every phone number on or before 15th October 2019
- (ix) The shipping of Samsung Galaxy Watch Active at the discounted price of Rs. 9999/- will happen within 30 (thirty) days from the day of placing order for the same at Samsung Shop (i.e. Samsung e-store).

8. The Samsung Galaxy Watch Active shall be on As Is basis and will be delivered subject to the stock availability.

9. By doing the pre booking and availing the Pre-book Offer, it would be deemed that the customers have given their consent to contact them through call, SMS or email on the details provided by them for the purpose of this Offer or for any future communications from Samsung.
10. Product images, features, specifications shown here are for representational purposes only, the actual product may vary. Offer available till stocks lasts.
11. Samsung, RJIL and/or RRL reserves the right to change, extend, amend and/or withdraw the Pre-book Offer or change any of these terms & conditions anytime without prior notice.
12. Samsung also reserves the right to substitute the Galaxy Watch Active with Device(s)/gift(s) of equivalent value under this Offer at its sole discretion without giving any reasons thereof. The choice as to the color, make & model of the gift(s) shall be completely at Samsung's discretion. Samsung, RJIL and/or RRL shall entertain no claims in this regard.
13. All disputes shall be subject to exclusive jurisdiction of courts located at Gurgaon.