JioDongle

5 steps
to be connected
everywhere.

1 Know your JioDongle
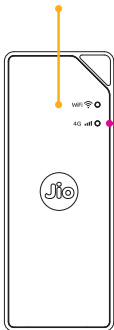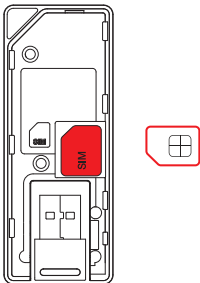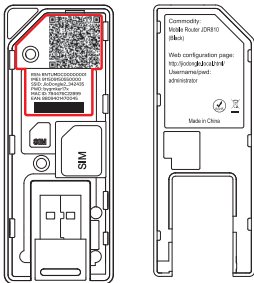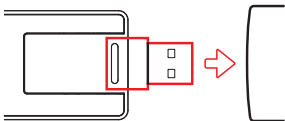
Wifi

4G

USB

WiFi

4G

2 Open the back cover and locate the SIM card. To open the tray push it down to unlock, then open it up. Insert the SIM card and make sure they are placed properly with the chip facing down. Then, close it and push it up to lock.

3 Remember or write down the SSID (Service Set Identifier) and Password mentioned in the back compartment before replacing the cover.

SSID: 84FUMCCDDDDDDDD
PWD: EFEGRFGSDDDDDD
SSID: JioDongleJL342435
PWD: bvgnmser7Tz
IMEI: 4578U77t8D6V
Serial No: 5676HDYY7DDY6

SIM

Commodity:
Mobile Router JDR810
(8dck)

Web configuration page:
http://jiodongle.local.html
Username/pwd:
administrator

Made in China

4 The Setup is done. Now plug the JioDongle into your laptop or the power adapter. Connect your phone or other devices to the wireless network by using the SSID and password.

5 Welcome to your digital life. Download JioJoin on your 2G/3G phone to enable HD Voice and Video calling using your JioDongle.

About your device

Resetting the device

Please login to Web UI to perform a software reset.
When you forget login username or password, please
visit customer center for the help.

Indicators

LTE Indicator 📶

🔴	Blinking	No SIM card/Signal/Out of service
	ON	Weak signal
🔵	ON	Medium signal
🟢	ON	Good signal

Wi-Fi 📶

🔵	ON	Wi-Fi ON, no user connector
🟢	ON	1 or more devices connected
	OFF	Wi-Fi OFF

Manage your Device

Use the Web Configuration utility

Change the network name (SSID), the Security Mode and Key, configure the sleep mode, etc.

1 Connect your computer to JioDongle by USB or Wi-Fi.

2 Type http://jiodongle.local.html in the address bar of the browser and press enter.

3 Click Login button on right top by using "administrator" as username and password to access the homepage of Web Configuration utility.

4 Customize network, wifi and other parameters using the web configuration utility.

5 If the web configuration utility is not available download the MyJio app or visit www.jio.com and access the 'Managed devices' section to manage your device.

For fast support

A user cannot access the Internet

Please check if the user is connected to JioDongle SSID. Make sure your SIM card is properly inserted in the device.
Check if your JioDongle device is connected to the network or not.

Not able to change my device settings

Please connect to your JioDongle device. Enter the IP address: http://jiodongle.local.html in the browser. Click Login button on right top by using "administrator" as username and password. Go to Setting page to change your device settings.

Cannot establish a WiFi connection

Please make sure the JioDongle WiFi module is on and broadcast. Refresh the network list and select the correct SSID. Type the correct WiFi password when you connected to device.

Safety

To the Owner

Always keep the device at a distance of 20cm from medical devices like hearing aids, pacemakers as it may interfere when the device is turned on.
It is advisable to consult your physician or the manufacturer of the medical device before using your device.

Avoid using device in areas with high electromagnetic radiations.

Be aware of the usage limitation when using your device at places such as aircrafts, petrol stations, hospitals, oil warehouses or chemical factories, where there are explosives gases or explosive products being processed. Turn off your device if required.

Do not open and touch the inner area of your device, as it may affect your device performance.

Keep the device out of children's reach. Your device may cause injury if used as a toy.

Do not touch metalic parts of your device, as they may become hot when the device is working.

Using your Device

Use only original and authorised accessories. Unauthorised accessories may affect your device performance.
Do not expose your device to moisture or water.
Handle carefully, Do not drop!

Warning

Do not attempt to service or make any changes to the product such that the product's emission, modulation and transmission characteristics including power levels, operating frequencies and bandwidth, SAR level, duty cycle and intended method of using the product is altered. Such action may void the warranty.The device is factory tuned, no customer calibration or tuning required.

Information

Technical specifications

Standards compliance	WAN: LTE (2300/1800MHz) WLAN: IEEE 802.11b/g/n
Memory	2Gbit NAND FLASH and 1Gbit DDR SDRAM
Maximum power consumption	3.5W
Power supply AC	100~240V; DC: 5V&1A
External interfaces	USB port Micro-SIM card interface(8-pin)
Dimensions (LxWxH)	83,7 x 32,7 x 10,7 mm
Ambient temperature	Operating: -10 ℃ ~+60 ℃ Storage： -20 ℃ ~+70 ℃
Humidity	5% to 95% (non-condensing)

With love, from Jio.

Reach us

If you have further questions or require personal assistance, please contact JioCare by calling or sending an email.

📞 198 from your Jio number or 1800-88-99999 from any network/24hrs.

✉️ care@jio.com

🌐 visit www.jio.com

We wish you a beautiful experience with Jio.