1. Know your JioDongle

2. Open the back cover and locate the SIM card. To open the tray push it down to unlock, then open it up. Insert the SIM card and make sure they are placed properly with the chip facing down. Then, close it and push it up to lock.

3. Remember or write down the SSID (Service Set Identifier) and Password mentioned in the back compartment before replacing the cover.

4. The Setup is done. Now plug the JioDongle into your laptop or the power adapter, Connect your phone or other device to this wireless network by using the SSID and password.

5. Welcome to your digital life. Download Jio, Join your 2G/3G phone to enable HD Voice and Video calling using your JioDongle.

About your device

Resetting the device

Please log in to Web UI to perform a software reset. When you forget login username or password, please visit customer service for help.

Indicators

LTE Indicator -uli
- Off: No SIM card/Signal/Out of Service
- ON: Weak signal
- ON: Medium signal
- ON: Good signal

Wi-Fi
- ON: Wi-Fi On, reason: connected
- ON: 1 or more devices connected
- OFF: Wi-Fi Off
Manage your Device

Use the Web Configuration utility
- Change the network name (SSID), the Security Mode and Key configuration, etc.
- Connect to JioGig by USB or WiFi.
- Tap http://jiojig tốc độ 100 mb trong the address bar of the browser and press enter.
- Click Log In button on right top by using administrator’s username and password to access the home page of Web Configuration utility.
- Customize network, will and other parameters using the Web configuration utility.
- If the web configuration utility is not available, download the MyJio app on your smartphone and access the 'Managed devices' section to manage your device.

For fast support

A user cannot access the Internet
- Please check if the user is connected to JioGig correctly. Verify your SIM card is properly inserted in the device.
- Check if your JioGig device is connected to the network or not.

Not able to change my device settings
- Please connect to your JioGig device, enter the IP address: http://192.168.1.1 in the browser.
- Click Log In button on right top by using administrator’s username and password, go to setting page to change your device settings.

Cannot establish a WiFi connection
- Please make sure the JioGig WiFi module is on and broadcast. Network the device and select the correct SSID. Use the correct WiFi password when you connected to device.

Safety

To the Owner
- Always keep the device at a distance of 0.5m from metallic objects like metal rods, parameters etc. as it may interfere when the device is turned on.
- It is advised to consult your physician or the manufacturer of the medical device before using your device.
- Avoid using device in areas with high electromagnetic emissions.

Warning
- Users are aware of the usage limitation when using your device at places such as airports, hospitals, and function halls, where there are significant gases or radioactive products being processed, turn off your device immediately.
- Do not open and touch the inner area of your device, as it may affect the device performance.
- Keep the device out of children’s reach. Your device may cause injury if needed as a toy.
- Do not touch metallic parts of your device, as they may become hot when the device is working.

Using your Device

Use only original and authenticated accessories. Unauthorized accessories may affect your device performance.
- Do not expose your device to moisture or water, handle with care. Do not drop!

Information

Technical specifications
- Standards: compatibility: WMA, MIDI
- Memory: 2GB (Capacity of 8GB)
- Maximum power consumption: 3.2W
- Power supply: AC, DC, V:
- External interface: USB port
- Dimensions (L x W x T): 32 x 32 x 11.7 mm
- Ambient temperature: Operating: -10°C to 55°C Storage: -20°C to 70°C
- Humidity: 5% to 95%

With love, from Jio.

Reach us
- If you have further questions or require personal assistance, please contact JioCare by calling or sending an email.
- 188 from your Jio number or 1800-866-69999 from any network.
- JioCare@jio.com
- Visit www.jio.com