JioFi

5 steps to be connected everywhere.

1. Know your JioFi

2. Open the back cover and install the SIM and SD cards. To install the SIM card, insert the SIM card with the IC chip facing down. To install the SD card, insert the SD card with the IC chip facing up and slide the tray upwards (LOCK) to secure the tray.

3. Remember or write down the SSID (Service Set Identifier) and Password mentioned in the battery compartment before inserting the battery and replacing back cover.

4. The Setup is done. Now Turn ON your device and connect up to 31 WiFi enabled devices on your wireless network by using the SSID and Password.

5. Welcome to your digital life. Download Jio4GVoice on your smartphone to enable HD Voice Calling and Video Calling using your JioFi. * JioFi works with Jio SIM card only.

About your device

Changing the device

When changing the battery, for the first time, it is recommended to charge it to 100% with adapter and cable provided in a saved OFF position.

To connect quickly, press WPS button for 3 seconds and then press the WPS button on your wireless device to connect.

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Indicators

<table>
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<th>Blink Fast</th>
<th>No Service/SIM Card Error/</th>
<th>Power Save Mode/Sleep Mode*</th>
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<td>Blink</td>
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<td>Blink</td>
<td>Normal Mode</td>
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<td>Blink</td>
<td>Power Save Mode/Sleep Mode*</td>
<td>On</td>
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<tr>
<td>Blink</td>
<td>On</td>
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</tbody>
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Managing your device

Using the Web Configuration utility

1. Connect to the device Wi-Fi SSID (SSID: JioFI).
2. Open the browser and enter the default IP address (http://jiofi.local.html).
3. Enter your username and password. The default username and password are ‘administrator’.
4. To enter the JioFi configuration utility. You can also customize some settings by accessing the JioFi widget. Download the JioCare.
5. Certain end user applications like online console and Video Calling using your JioFi.

For fast support

1. A user cannot access the internet.
2. Make sure your SIM card is activated and has adequate data balance available.
3. Not able to change my device settings.
4. Please check if the user is connected to JioFi SSID.
5. Ensure your sim card is properly inserted.

Battery life on LTE*

- Approx. 7-8hrs in use
- Approx. 480hrs in standby

Safety

To the Owner

1. Always use genuine and authorized accessories.
2. Use only original and authorized accessories. Used/invalid accessories may affect your device performance.
3. Do not drop or throw any objects that may not be the intended purpose of the device.
4. Do not expose your device to moisture or water.
5. Always keep the device at a distance of 20cm from medical devices like hearing aids, pacemakers as it may affect your device performance.
6. Do not use your device when you are driving or operating any vehicle.
7. Always store battery in cool dry place.

Technical specifications

- DC 5V 3.5W
- 2Gbit ROM and 2Gbit RAM
- WinXP (SP3 onwards)/Vista/Win7/
- Win8/Win10/MAC/Linux
- 31 WiFi enabled devices on your device
- Memory interface (up to 32GB)
- Micro-USB port
- Micro-SD card interface (up to 32GB)
- Maximum charge voltage: 4.35V
- Dimensions (L*W*H): 88.7 x 78.9 x 16.6mm
- Operating temp. charge: 0˚C~40˚C
- Operating temp. discharging: -20˚C~+60˚C
- Average running time: ~ Approx. 7-8hrs
- Average standby time: ~ Approx. 480hrs
- Power adapter: ~ Approx. 3hrs 30mins
- USB Cable: ~ Approx. 6hrs 10mins
- About your device
- To turn OFF the device, press and hold the Power button for 1 second.
- To turn ON the device, press and hold the Power button for 1 second.
- 24 Hrs.
- 1800-88-99999 from any network
- Phone: 198 from your Jio number or

Information

- RoHS and Disposal
- This product is RoHS compliant. Do not dispose of it mixed with general waste. Follow local regulations.

With love from Jio

Reach us

- If you face a question or need personal assistance, please contact JioCare by calling or writing us.
- Phone: 180-180-180 (toll-free) from any network (24 hrs)
- Email: care@jio.com
- Visit www.jio.com

We wish you a beautiful experience with Jio.
Limited Warranty Terms and Conditions

Reliance Jio Field Ltd ("Seller") warrants the Seller's branded wireless router (USB-Stick) based and its accessories contained in the original packaging ("Product"); a limited Warranty, against defects in material and workmanship ("Defect") when used normally in accordance Seller's guidelines that may include but are not limited to information contained in technical specifications, user manuals and service communications. A Product having a Defect is hereinafter referred to as a "Defective". If a Product is repaired or replaced free of charge upon submission of valid claim by the Consumer through Seller or its authorized service partners or its service dealers subject to the following conditions.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED, SELLER DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW, AND NO TRADE USAGE. WARRANTIES CANNOT BE DEEMED. SELLER LIMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT SELLER'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED BELOW. AS A RESULT, SELLER ACTS AS YOUR SOLE SOURCE OF REMEDIES. THIS WARRANTY IS SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

1. This Warranty of the Product excluding battery, charger, and USB Cable extends for a period of 12 months commencing from the date of the activation / date of original retail purchase by the end customer (Warranty Period). The Warranty of the charger, battery and USB Cable extends for a period of 6 months commencing from the date of original retail purchase by the end Consumer.

2. During the Warranty Period, Seller or its authorized service partners or service dealers will repair or replace only in case of dead on arrival, at Seller's option and goodwill, the Product or any relevant parts thereof in the event that the Product is found to be Defective. The repaired Product or the Product (a) is replaced as a replacement for a Defective Product and is provided to you free of charge, including all applicable taxes, duties, and other charges; or (b) will be repaired as a replacement for a Defective Product and will be provided to you free of charge, including all applicable taxes, duties, and other charges.

3. The warranty in respect of a repaired or replaced Product shall continue and remain in force for the unexpired Warranty Period.

4. Upon receipt of a claim, Seller shall have the right to repair or replace the Product or refund the purchase price on the terms of the warranty and the terms and conditions of the Product. The product and its parts shall be replaced or repaired by Seller or its authorized service partners or service dealers in accordance with the applicable terms and conditions of this warranty, including the terms and conditions of the Product.

5. The Consumer shall have no coverage or benefits from damages arising from failure under this Warranty in any of the following conditions:

a. The Product has been subject to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive temperatures, unauthorized modifications, unauthorized repair (including but not limited to use of unauthorized spare parts in repairs), abuse, accident, Acts of God, theft or loss, cosmetic damage, improper installation and breakage or damage to antennas (otherwise than by reason of any defect.

b. Seller has not been notified by the Consumer of the Defect in the Product during the applicable warranty period.

c. The Product (including, but not limited to, the product code or the accessory data code) has been removed, altered or altered.

d. The Product has been used or connected to an accessory or software that is not compatible with the Product.

1. Not supplied by Seller or its affiliates.
2. Not fit for use with the Product or
3. Used otherwise than in the manner intended.

6. The use of the Product accessories have been broken or shows evidence of tampering or the Product has been used in equipment other than that for which it has been supplied usable by Seller;

7. A damage caused by the operating the Product outside the operating guidelines;
g) The Product has been modified to alter functionality or utility without the written permission of Seller.

h) Defects caused by normal wear and tear or otherwise due to the normal aging of the Product.

i) Any damage of plastic component like the front and back cover including the rubber components like key pads, trimmings shall not be covered under warranty coverage.

6. In order to derive the benefits of this Warranty in respect of any Defect in the Product, the Consumer shall have to redeem the Product or part thereof with a valid claim to the authorised service centre of Seller. In case of any Defect in the Product, Seller will repair the Defective Product and collect the repaired Product after the completion of the service under this Warranty.

7. LIMITATION OF LIABILITY AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, SELLER IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE, LOSS OF REVENUE, LOSS OF BUSINESS, LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS), LOSS OF THE USE OF MONEY, LOSS OF ANTICIPATED SAVINGS, LOSS OF OPPORTUNITY, LOSS OF GOODWILL, LOSS OF REPUTATION, LOSS OF, DAMAGE TO, COMPROMISE OR CORRUPTION, OR CORRUPTION OF DATA, OR ANY INJURY OR CONSEQUENTIAL LOSS OR DAMAGE WHATSOEVER CAUSED INCLUDING THE REPLACEMENT OF PRODUCT AND PROPERTY. ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN, OR USED WITH THE PRODUCT OR ANY FAILURE TO MAINTAIN THE CONFLICT- FREE INFORMATION STORED IN THE PRODUCT, SELLER DISCLAIMS ANY AND ALL WARRANTIES AND CONDITIONS EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IT WILL BE ABLE TO REPAIR THE PRODUCT UNDER THIS WARRANTY OR REPLACE THE PRODUCT WITHOUT ANY LIABILITY TO OR LOSS OF INFORMATION STORED IN THE PRODUCT.

8. CONSUMER SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE PRODUCT’S STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES. CUTTING WARRANTY SERVICE THE CONTENTS OF THE STORAGE MEDIA WILL BE DELETED AND REFORMATTED. SELLER AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA, OR OTHER INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE PRODUCT SERVICED.

9. Seller reserves the right to change the method by which Seller may provide Warranty service to Consumer, and Product's eligibility to receive a particular method of Warranty service. Warranty service will be limited to the options available in the state where Service is requested. Service options, parts availability, and response times may vary according to state. Consumer may be responsible for shipping and handling charges if the Product cannot be serviced in that state.

10. The Warranty service for the Product shall be restricted to the country where Seller or its authorized distributor maintains a service facility.

11. All disputes shall be governed under the laws of India and are subject to the jurisdiction of the Courts of Mumbai only.

Legal Information

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All rights reserved.

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Note:
Do not use the device in an enclosed environment or where heat dissipation is poor. Perforated work insulating spaces may cause excessive heat and raise ambient temperature, which may lead to automatic shutdown of the device for your safety. In case of such an event, cool the device in a well-ventilated place before switching it on for normal use.

This product must not be disposed of as normal household waste. In accordance with the EU directive for waste electrical and electronic equipment (WEEE/2002/96/EC), instead, it should be disposed of by returning it to the point of sale or to a municipal recycling collection point.

This Warranty is valid only if the registration card is duly filled-in, stamped & signed by Authorized Dealer.

Customer Name

Address/Phone No.

Product Model/Type

Warranty

Serial No.

Invoice No.

Purchase Date

Website: www.jio.com

Customer email id: care@jio.com

140-340-900000 (Toll free number available)

Authorized Dealer Signature & Stamp
Jio4GVoice

Use your JioFi to enable HD voice and video calls on any smartphone.
Jio4GVoice

Activate data on your Jio SIM in your JioFi by calling 1800-890-1977, and do the following:

1. Download & install Jio4GVoice from the app store on your phone.
2. Start the app and tap on “Configure with the JioFi” to initiate registration.
3. Enter the OTP sent to your Alternate Mobile Number and tap on proceed.
4. Call 1977 through Jio4GVoice to activate voice on your Jio SIM and start making calls.