### JioFi

## 5 steps to be connected everywhere.



### 1 Know your JioFi



### 2

Open the back cover and install the SIM and SD cards. To install the SIM card, insert the SIM card with the IC chip facing down. To install the SD card, slide the SD tray downwards (OPEN) to lift the tray, insert the SD card with the IC chip facing down, and slide the tray upwards (LOCK) to secure the tray.



3 Remember or write down the SSID (Service Set Identifier) and Password mentioned in the battery compartment before inserting the battery and replacing back cover.



4 The Setup is done. Now Turn ON your device and connect up to 31 WiFi enabled devices on your wireless network by using the SSID and password.



To connect quickly, press WPS button for 3 seconds and then press the WPS button on your wireless device to connect.



5 Welcome to your digital life. Download Jio4GVoice on your smart phone to enable HD Voice Calling and Video Calling using your JioFi.

### \* JioFi works with Jio SIM card only.

# About your device

### Charging the device

When charging the battery for the first time, it is recommended to charge it to 100% with adapter and cable provided in turned OFF



Charging time USB Cable Power adapter	~ Approx. 6hrs 10mins ~ Approx. 3hrs 30mins			
Battery life on LTE*				
*Depends on network conditions				
Standby time	~ Approx, 480hrs			

Running time ~ Approx. 480ms

#### Turning the device ON or OFF

To turn ON the device, press and hold the Power button for 1 second. To turn OFF the device, press and hold the Power button for 3 seconds.

Resetting the device

Occasionally, you may need to perform a Factory reset when you forget login username or password. To reset, press the Power button and the WPS button simultaneously for 5 seconds. The four LED indicators will blink in blue at th<u>e same time</u>.



### Indicators

Power		On	Power save mode/Sleep mode*
		Blink	Normal mode
	0	On	Power save mode/Sleep mode* in no service
	Ŭ	Blink Fast	Normal mode in no service
Network signal strength	all	On	Good Signal
suengui	all	On	Medium Signal
all		On	Weak Signal
	all	Blink Fast	No service/SIM card error/ no SIM card
Battery	On	Battery high/AC adaptor connected without battery inside	
			Charging while Battery is high
•		On	Battery medium
	Blink	Charging while Battery is medium	
		On	Battery low
		Blink	Charging while Battery is low
		Blink Fast	Too low to power on (when device is powered off)

WiFi		On	WiFi connected
	<b>?</b>	Blink	Transferring data
		Blink Fast	WPS standby
	((:-	On	WiFi standby
All 4 LEDs	○ = Ê (··	On	Firmware upgrade

\*Sleep mode (Low power consumption) Your device will enter a sleep mode after some time (when there is no device connected). Short press the Power button to bring it back to active state. This time period can be altered through WebGUI or managed devices section of MyJio App or jio.com.

### Manage your device

Using the Web Configuration utility

Change the network name (SSID), the Security Mode and Key, configure the sleep mode and other settings.

- Connect your Computer/Smartphone to JioFi device over USB or WiFi interface.
- Enter the URL: <u>http://jiofi.local.html</u> in address bar of the browser to open the web configuration page.
- 3 Click the 'Login' button on the top right corner of web page screen by using 'administrator' as username and password to access the homepage of Web Configuration utility.
- 4 Customize network, WiFi and other parameters and access SD card over WiFi using the web configuration utility. You can also customize some settings by accessing the JioFi widget. Download the MyJio App and access the above widget.
- 5 Certain end user applications like online console gaming and online streaming like DVR need certain ports to be opened. Kindly check for Gaming and Apps Management Tab in Web Configuration Utility for more details, and for further help please

contact JioCare.

### For fast support

#### A user cannot access the Internet

Please check if the user is connected to JioFi SSID. Make sure your SIM card is properly inserted. Check if your JioFi is connected to the network. Ensure your sim card is activated and has adequate data balance available.

#### Not able to change my device settings

Please connect computer/smartphone to your JioFi device over USB/WiFi interface.

Enter <a href="http://jiofi.local.html">http://jiofi.local.html</a> in the browser's URL input field. Click the 'Login' button on the top right corner of your web page screen. The default username and password are 'administrator'.

#### Cannot establish a WiFi connection

Please make sure the WiFi is active on your JioFi. Refresh the network list in your computer/smartphone and select the correct SSID. Type the correct network key (WiFi password) when you connected to your JioFi.

### Safety

#### To the Owner

Always keep the device at a distance of 20cm from medical devices like hearing aids, pacemakers as it may interfere while the device is turned on. It is advisable to consult your physician or the manufacturer of the medical device before using your device.

Avoid using device in areas with high electromagnetic radiations.

Avoid overnight charging of the device.

Be aware of the usage limitation when using your device at places such as aircrafts, petrol stations, hospitals, oil warehouses or chemical factories, where there are explosive gases or explosive products being processed. Turn off your device if required.

Do not open and touch the inner area of your device as it may affect your device performance.

Keep the device out of children's reach. Your device may cause injury if used as a toy.

Do not touch metallic parts of your device as they may become hot when the device is working.

#### Using your Device

Use only original and authorized accessories.

Unauthorized accessories may affect your device performance.

Do not expose your device to moisture or water.

Handle carefully. Do not drop!

Kindly use your device with a Nano Sim card only. Do not try to insert sim card of any other size as this may lead to damage to sim slot connector pins and might render your device useless.

#### Battery Usage precautions

DO NOT - short circuit or try to disassemble the battery as it may cause fire.

Always store battery in cool dry place.

Always use genuine and authorized charger to charge the battery.

Replace worn out battery with authorized and genuine battery.

Dispose worn out battery in an appropriate way.

Battery to be used for intended purpose only.

#### RoHS and Disposal

This product is RoHS compliant. Do not dispose with household waste.



### Information

#### Technical specifications

General Supported OS

Input voltage Output voltage Maximum power consumption Memory

External interfaces

Operating temp. charge

Dimensions (L\*W\*H) No. of device supported

Bands Standards compliance WinXP (SP3 onwards)/Vista/Win7/ Win8/Win10/MAC/Linux 5V 4.35V Maximum 3.5W

2Gbit ROM and 2Gbit RAM

Micro-USB port Nano-SIM card interface Micro-SD card interface (up to 32GB) Charging: 0 \*C~+40 \*C Discharge: 0 \*C~+60 \*C 88.7 x 78.9 x 16.6mm 31(WiF) + 1 (USB tethering)

WAN: LTE (2300/1800/850MHz) WLAN: IEEE 802.11b/g/n 2.4G only

Battery Rated capacity Maximum charge voltage

Power adaptor Input power supply Output power supply

AC 100~240V DC 5V

2.600mAh

Environmental Ambient temperature

Humidity SAR body value Operating: 0 °C~+40 °C Storage: -20 °C~+60 °C 5% to 95% (non-condensing) 0.843 W/ko

# With love, from Jio

#### Reach us

If you have further question or require personal assistance, please contact JioCare by calling or sending on email.



Phone: 198 from your Jio number or 1800-88-99999 from any network (24 Hrs.)



Email: care@jio.com



Visit www.jio.com

We wish you a beautiful experience with Jio.

## Warranty

### For your JioFi

Warranty period for the Device for accessories

1 year 6 months



# Limited Warranty Terms and Conditions

Reliance Retail Ltd ("Seller") warrants the Seller's branded wireless router (USB/Battery based) and its accessories contained in the original packaging ("Product"), a limited Warranty, against defect in material and workmanship ("Defect") when used normally in accordance Seller's guidelines that may include but are not limited to information contained in technical specifications, user manuals and service communications. A Product having a Defect is hereinafter referred to as "Defective" shall be repaired or replaced free of charge upon submission of valid claim by the Consumer through Seller or its authorized service partners or its service dealers subject to the following conditions.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRAN-TIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. SELLER DISCLAIMS ALL STATUTORY AND IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS, TO THE EXTENT PERMITTED BY LAW. IN SO FAR AS SUCH WARRANTIES CANNOT BE DISCLAIMED, SELLER IMMITS THE DURATION AND REMEDIES OF SUCH WARRANTIES TO THE DURATION OF THIS EXPRESS WARRANTY AND, AT SELLER'S OPTION, THE REPAIR OR REPLACEMENT SERVICES DESCRIBED AS BELOW.

# This Warranty is subject to the following terms and conditions:

1 This Warranty of the Product excluding battery, charger and USB cable, extends for a period of 12 months commencing from the date of the activation / date of original retail purchase by the end customer ("Warranty Period"). The Warranty of the charger, battery and USB cable extends for a period of 6 months commencing from the date of original retail purchase by the end Consumer.

2 During the Warranty Period, Seller or its authorized service partners or service dealers will repair or replace (only in case of dead on arrival), at Seller's option and guidelines, the Product or any relevant parts thereof in the event that the Product is found to be Defective. The repaired Product or the Product/part provided as a replacement for a Defective Product/part shall be free from Defect. The purchaser of the Product or his/her assignee ("Consumer") shall not be charged (whether for parts, labour or otherwise) for the repair or replacement of a Defective Product during the Warranty Period provided the Consumer submits a valid claim. All the replaced Product/s or part/s shall become Consumer's property and the Defective Product/s or part/s shall become the Seller's property.

**3** The Warranty in respect of a repaired or replaced Product/part shall continue and remain in force for the unexpired Warranty Period.

4 Upon request from Seller, the Consumer shall be required to provide the original purchase receipt along with a valid claim in respect of the date and place of purchase.

5 The Consumer shall have no coverage or benefits from damages arising from failure under this Warranty in any of the following conditions:

a) The Product has been subject to abnormal use or conditions, improper storage, exposure to excessive moisture or dampness, exposure to excessive temperatures, unauthorised modifications, unauthorised repair (including but not limited to use of unauthorised spare parts in repairs), abuse, accident, Acts of God, spills of food or liquids, cosmetic damage, improper installation and breakage or damage to antennae (otherwise than by reason of any Defect);

 b) Seller has not been notified by the Consumer of the Defect in the Product during the applicable warranty period;

c) The Product seal, serial number code or the accessory date code has been removed, defaced or altered;

d) The Product has been used with or connected to an accessory

- 1 Not supplied by Seller or its affliates,
- 2 Not fit for use with the Product or
- 3 Used otherwise than in the manner intended;

e) The seals of the Product enclosure have been broken or shows evidence of tampering or the Product has been used in equipment other than that for which it has been specified usable by Seller;

f) a damage caused by the operating the Product outside the operating guidelines;

g) the Product has been modified to alter functionality or capability without the written permission of Seller;

h) defects caused by normal wear and tear or otherwise due to the normal aging of the Product;

i) any damage of plastic component like the front and back cover including the rubber components like key pads, antenna shall not be covered under warranty coverage.

6 In order to derive the benefits of this Warranty in respect of any Defect in the Product, the Consumer shall have to walk-in with the Product or part thereof with a valid claim to the authorised service centre of Seller. The Consumer shall bring the Defective Product and collect the repaired Product after the completion of the service under this Warranty.

7 LIMITATION OF LAIBILITY: EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, SELLER IS NOT RESPONSIBLE FOR DIRECT, SPECIAL, INCIDEN-TAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF BUSINESS; LOSS OF ACTUAL OR ANTICIPATED PROFITS

(INCLUDING LOSS OF PROFITS ON CONTRACTS): LOSS OF THE USE OF MONEY: LOSS OF ANTICIPATED SAVINGS: LOSS OF OPPORTUNITY: LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF. DAMAGE TO. COMPROMISE OR CORRUPTION OF DATA: OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOFY-ER CAUSED INCLUDING THE REPLACEMENT OF PRODUCT AND PROPERTY. ANY COSTS OF RECOVERING, PROGRAMMING, OR REPRODUC-ING ANY PROGRAM OR DATA STORED IN OR USED WITH THE SELLER PRODUCT OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF INFORMATION STORED ON THE PRODUCT SELLER DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR THE PRODUCT UNDER THIS WARRANTY OR REPLACE THE PRODUCT WITHOUT RISK TO OR LOSS OF INFORMATION STORED IN THE PRODUCT.

8 CONSUMER SHOULD MAKE PERIODIC BACKUP COPIES OF THE INFORMATION CONTAINED ON THE PRODUCT'S STORAGE MEDIA TO PROTECT THE CONTENTS AND AS A PRECAUTION AGAINST POSSIBLE OPERATIONAL FAILURES. DURING WARRANTY SERVICE THE CONTENTS OF THE STORAGE MEDIA WILL BE DELETED AND REFORMATTED. SELLER AND ITS AGENTS ARE NOT RESPONSIBLE FOR ANY LOSS OF SOFTWARE PROGRAMS, DATA OR OTHER INFORMATION CONTAINED ON THE STORAGE MEDIA OR ANY OTHER PART OF THE PRODUCT SERVICED.

9 Seller reserves the right to change the method by which Seller may provide Warranty service to Consumer, and Product's eligibility to receive a particular method of Warranty service. Warranty service will be limited to the options available in the state where service is requested. Service options, parts availability and response times may vary according to state. Consumer may be responsible for shipping and handling charges if the Product cannot be serviced in that state.

**10** The Warrantry service for the Product shall be restricted to the country where Seller or its authorized distributors originally sold the Product.

**11** All disputes shall be governed under the laws of India and are subject to the jurisdication of the Courts of Mumbai only.

### Legal Information

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Note:

Do not use the device in an enclosed environment or where heat dissipation is poor. Prolonged work insuch spaces may cause excessive heat and raise ambient temperature, which may lead to automatic shutdown of the device for your safety. In case of such an event, cool the device in a well-ventilated place before switching it on for normal use.



This product must not be disposed of as normal household waste. In accordance with the EU directive for waste electrical

and electronic equipment (WEEE-2002/ 96/EC). Instead, it should be disposed of by returning it to the point of sale,or to a municipal recycling collection point. This Warranty is valid only if the registration card is duly filled in, stamped & signed by Authorised Dealer.

Customer Name

Address/Phone No.

Product Model & Type

ME

Serial No.

Invoice No.

Purchase Date

Website: Customer care email id: Customer care www.jio.com care@jio.com 1800-88-99999 (Tollfree phone number)

Authorized Dealer Signature & Stamp

### **Jio4GVoice**

### Use your JioFi to enable HD voice and video calls on any smartphone.



# Jio4GVoice

Activate data on your Jio SIM in your JioFi by calling 1800-890-1977, and do the following:



- Download & install Jio4GVoice from the app store on your phone.
- 2 Start the app and tap on "Configure with the JioFi" to initiate registration.



3 Enter the OTP sent to your Alternate Mobile Number and tap on proceed.



4 Call 1977 through Jio4GVoice to activate voice on your Jio SIM and start making calls.