

| Device Models | Common Errors encountered during profile configuration onto device   |   |  |
|---------------|--|---|--|
|               | If the Activation code is reused   | If the Activation code is entered in-correctly  | If the Activation code is entered properly but the format entered is incorrect   |
| Apple         | Data Plan Cannot be Added (This Code is no longer valid. Contact your network provider for more information) | Unable to Complete Data plan Change (Your data plan could not be set up. Try again later)         | Unable to Complete Data plan Change (Your data plan could not be set up. Try again later)  |
| Samsung       | The code isn't valid or has already been used. Contact your service provider for more information            | The code isn't valid or has already been used. Contact your service provider for more information | The code isn't valid or has already been used. Contact your service provider for more information  |
| Motorola      | Profile already downloaded   | Couldn't activate service   | a) If <a href="http://smdprd.jio.com">smdprd.jio.com</a> is entered wrongly then it throws Couldn't activate service error message<br>b) If LPA is entered small it throws Incorrect QR Code error message |
| Google        | Profile already downloaded   | Couldn't activate service   | a) If <a href="http://smdprd.jio.com">smdprd.jio.com</a> is entered wrongly then it throws Couldn't activate service error message<br>b) If LPA is entered small it throws Incorrect QR Code error message |