

Device Models	Common Errors encountered during smartwatch activation through smartphone						
	maximum allowed limit of watch exceeded on Jio Network error	Invalid userid and password	Your existing order is in progress , you will shortly get an update for it	Login details does not match with your registered mobile number	Dear Customer , please try after sometime and if issue persists please contact Jio care	You have exceeded maximum limit of activation for the day. Please try tomorrow	Please provide an active Jio number for pairing
Apple and Samsung	<p>This error is shown when you try to pair third watch with your Jio number. Currently only two are allowed. You can resolve above error & continue pairing new watch by following below steps:</p> <p>Apple:</p> <ol style="list-style-type: none"> 1] On your iPhone, open the Apple Watch app. 2] Select Mobile Data. 3] Tap the information button next to your Data plan. 4] Select Manage Jio Account. 5] Login & select any one of the old watch that 	<p>This error is shown when you enters wrong credentials in login page. You need to reset your password using Forgot Password link and try logging again to continue watch pairing.</p>	<p>This error is shown when an existing watch pairing order on your number needs to be completed in our systems. You will have to wait for 30 minutes till you receive an update on ongoing order completion via SMS/email, post which you can try new watch pairing again.</p>	<p>This error is shown when your existing number is linked to multiple accounts. You can try login again using Jioid or email ID instead of Jio number.</p>	<p>This error will be temporary. You can try again after 30 minutes.</p>	<p>This error is shown when you try pairing/unpairing multiple times in a day. You need to wait for 24 hours to start again.</p>	<p>This error is thrown when you enter inactive or suspended number during login. You need to use an active Jio number.</p>

you want to unsubscribe.
6]Go Back & try pairing again without above error.
You may contact Jio care to manage smartwatch subscriptions if needed.

Samsung:

1]On your Samsung Phone , open Galaxy Wearable App.
2]Select Mobile plans
3]Select cancel watch data plan
4]Login & select any one of the old watch that you want to unsubscribe
5] Go Back & try pairing again without above error.

You may contact Jio care to manage smartwatch subscriptions if needed.