

Get a Jio eSIM online for your Apple iPad device or port your existing number in just a few simple and secure steps

Please Note :

Before initiating the Self KYC request for a Jio eSIM connection on your iPad, please ensure you have:

- a) Your Aadhaar details and the mobile number linked to your Aadhaar
- b) Apple iPad eSIM device connected to WiFi or Hotspot

Step 1

Initiate the request from your iPad and complete KYC using Aadhaar

Step 2

Select eSIM for the new Jio number or an existing number through port-in

Step 3

Choose a plan and make the payment online

Step 4

Setup eSIM on your iPad device to use Jio services



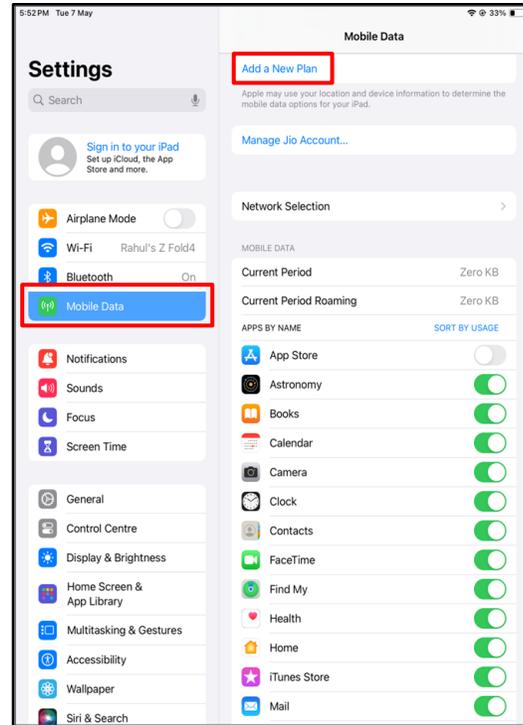
Step 1

Initiate the request from your iPad and complete KYC using Aadhaar

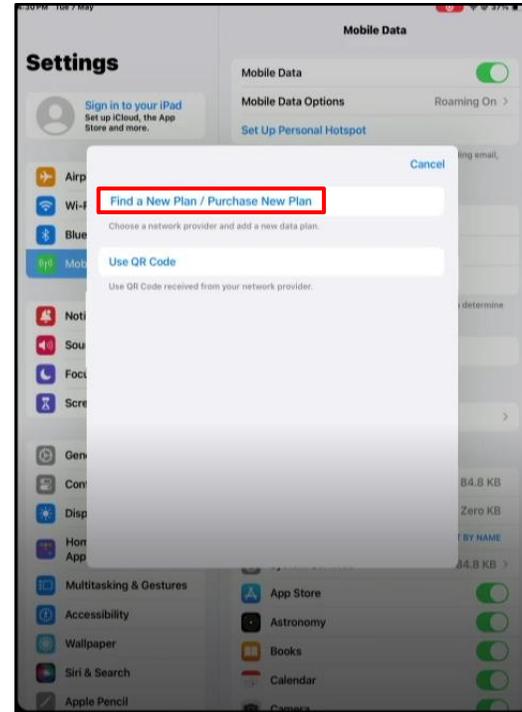
Tap on Settings



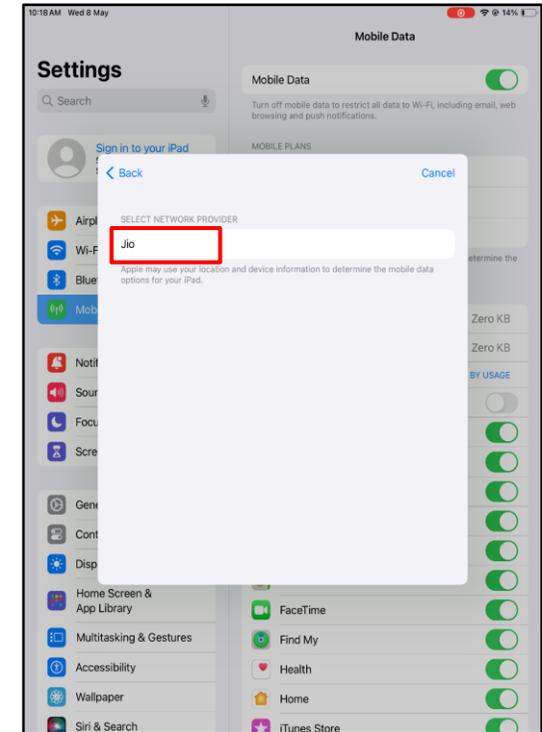
Tap on Mobile Data and Select 'Add a New Plan'



Select 'Find a New Plan or Purchase New Plan'



Select 'Jio'



Step 1

Initiate the request from your iPad and complete KYC using Aadhaar

Select verification mode

Back

Select verification mode

Before you proceed further, let us know how you would like to proceed with AADHAAR KYC process.

KYC via UIDAI

KYC via Digilocker

Continue

Enter alternate number details

Home sit.webselfcare.jio.com/ +

Back

Order a Jio SIM

Please share an alternate number, as we may need to contact you regarding this order.

Mobile Number

Who owns this number?

Known Person

Generate OTP

Our offerings +

Verify your alternate number via OTP

Back

Verify your mobile number

Please provide the OTP sent to 9123456789

0 0 0 0 0 0

Resend OTP

Verify

Use another number

Enter your Aadhaar number, Tap on 'I agree with Terms & Conditions' checkbox and Generate OTP

Home Jio

Back

Share Aadhaar details

An OTP will be sent to the number linked to your Aadhaar.

Aadhaar Number/Virtual ID *****5273

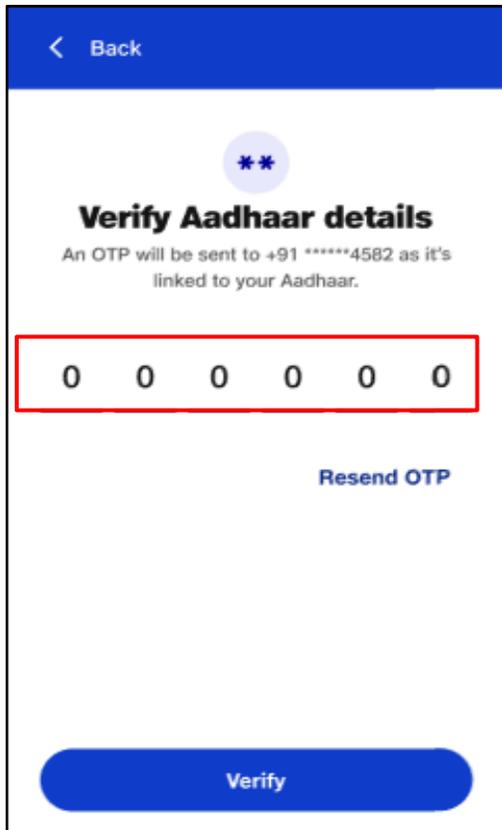
I agree with Terms & Conditions

Generate OTP

Step 1

Initiate the request from your iPad and complete KYC using Aadhaar

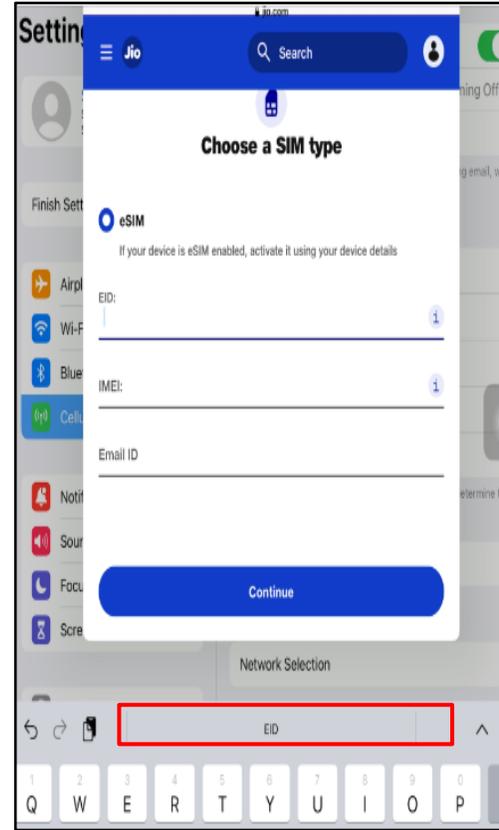
Enter OTP sent on your number linked to Aadhaar



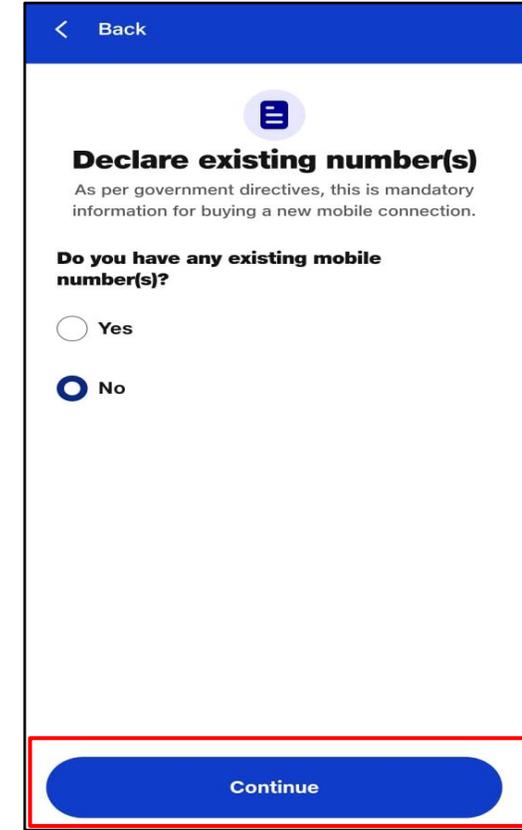
Aadhaar verification is completed, Tap on 'Proceed'



Tap on EID to populate the EID number. Similarly, repeat for IMEI.



Declare details of your existing connections. Tap on 'Continue'



Step 1

Initiate the request from your iPad and complete KYC using Aadhaar

Select "No" if you don't want to declare any disability.
Tap on Proceed.

Back



Do you wish to declare any disabilities?

No

Yes

Persons with Disability get priority support in case they need any help with Jio's products and services.

Proceed

Capture your Live Photo

Jio

Back



Preview your photo before proceeding



 Capture again

Proceed to shoot your video

Our offerings +

Record your 10 seconds video.
Tap on Continue.

Jio

Back



Preview the video before proceeding



 Shoot again

Continue

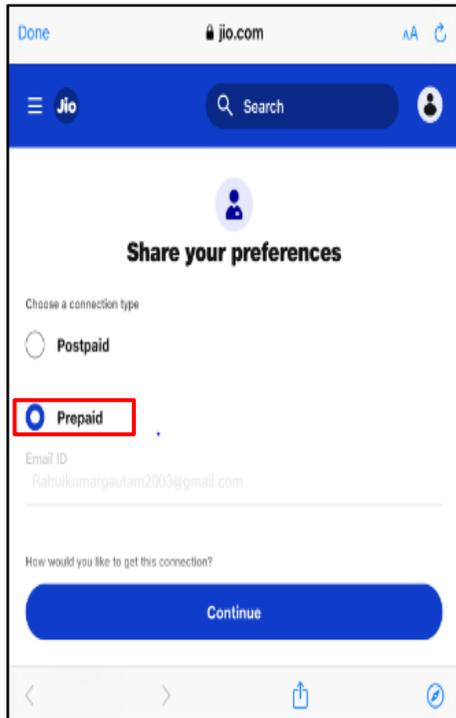
Our offerings +

Support +

Step 2

Select eSIM for the new Jio number or an existing number through port-in

Choose the connection type Prepaid or Postpaid. Tap on Continue.



Done jio.com

Jio Search

Share your preferences

Choose a connection type

Postpaid

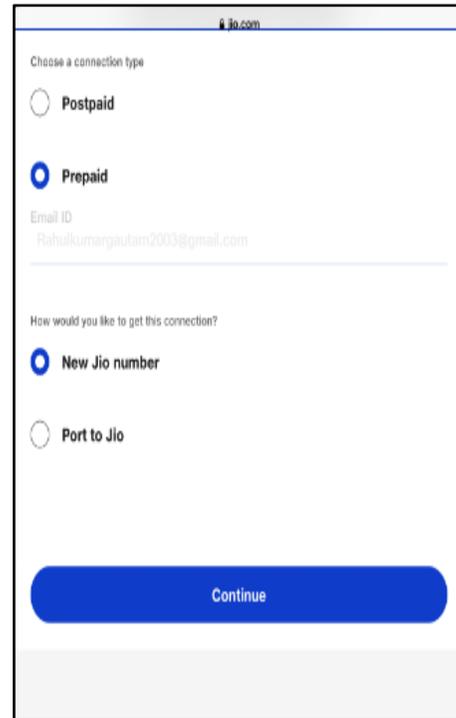
Prepaid

Email ID
Rahulkumargautam2003@gmail.com

How would you like to get this connection?

Continue

If you wish to activate new connection, select "New Jio Number" and tap on Continue



Choose a connection type

Postpaid

Prepaid

Email ID
Rahulkumargautam2003@gmail.com

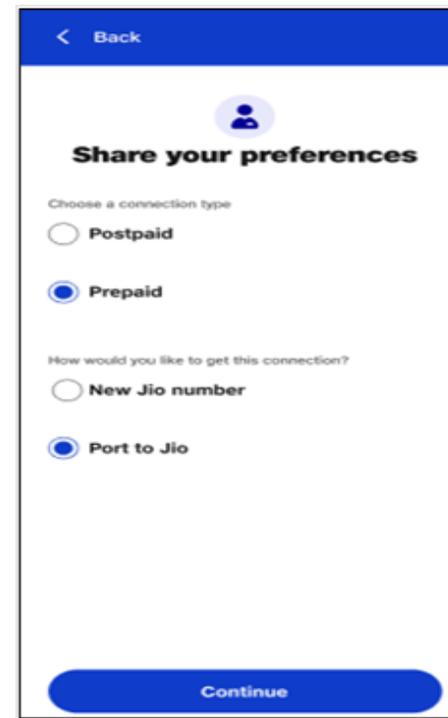
How would you like to get this connection?

New Jio number

Port to Jio

Continue

In case you wish to port your number, select "Port to Jio"



Back

Share your preferences

Choose a connection type

Postpaid

Prepaid

How would you like to get this connection?

New Jio number

Port to Jio

Continue

Enter Mobile number, UPC, UPC Generation date & Subscription Type Tap on Continue



Back

How would you like to get this connection?

New Jio number

Port to Jio

Existing Mobile Number

UPC Code

UPC Code Generation Date
08-05-2024

Previous Service Provider

Subscription type
Prepaid

Continue

How to Generate UPC Code

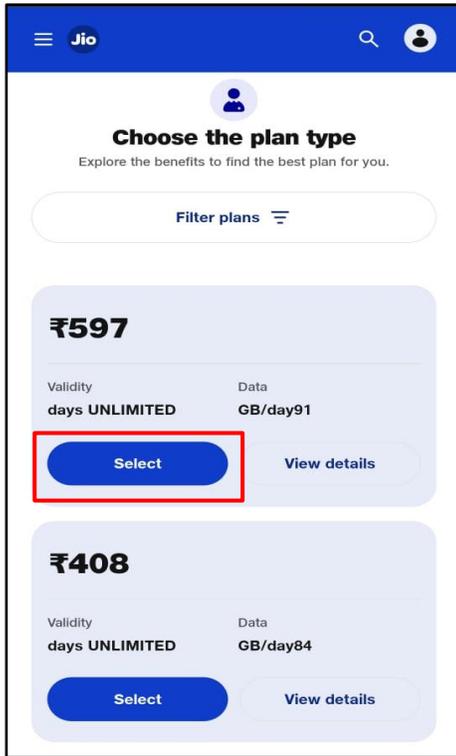
To generate UPC details, you need type **Port <Space> Your 10 digit Mobile Number** and send an SMS to 1900

In response, you will receive **8 digits alpha-numeric code** through SMS. This is your Unique Port Code (UPC). Now, enter the Unique Port Code and UPC Generation Date in the respective UPC fields

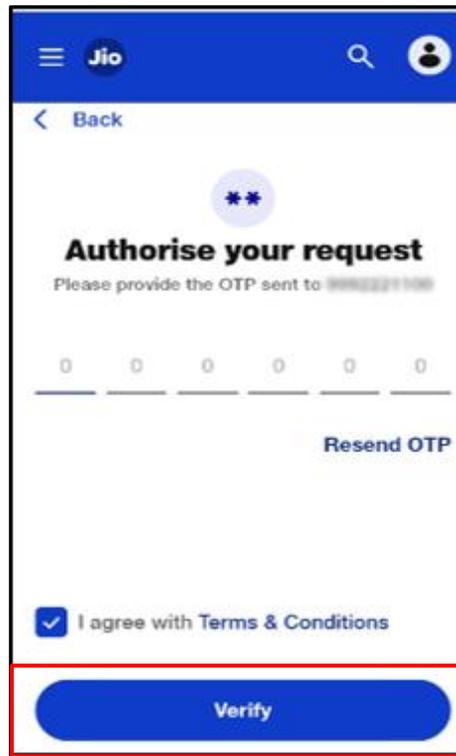
Step 3

Choose a plan and make the payment online

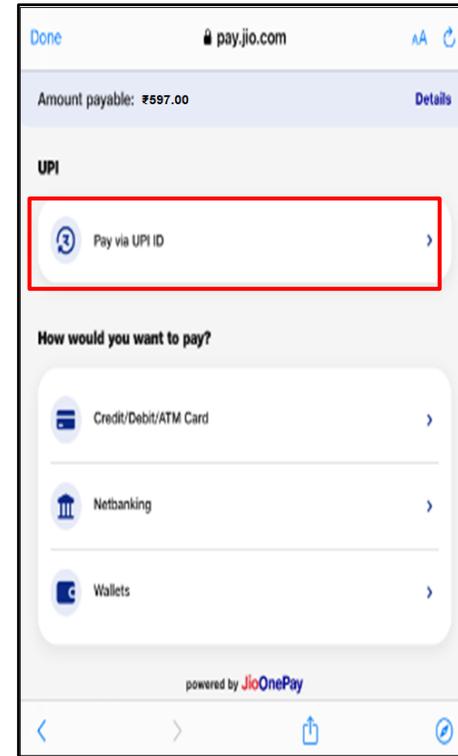
Select plan as per your choice



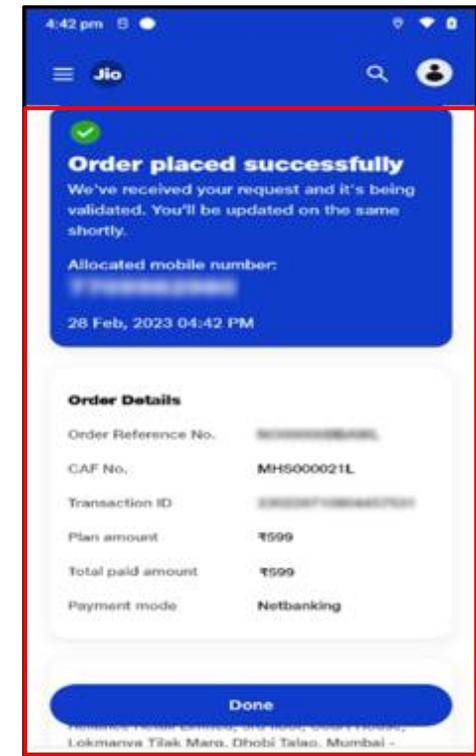
Enter OTP.
Tap on "I Agree"
checkbox.
Tap on Verify



Select "Payment Mode"



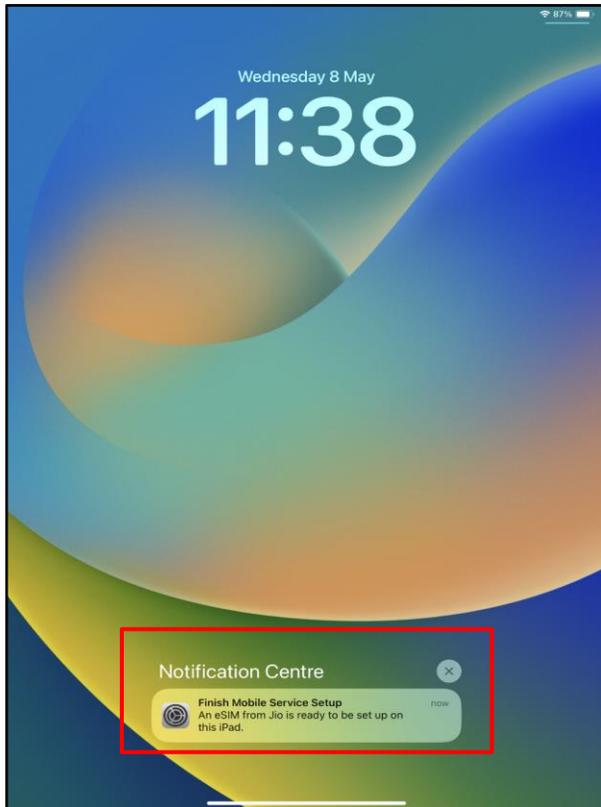
On successful payment,
you will receive a
request confirmation



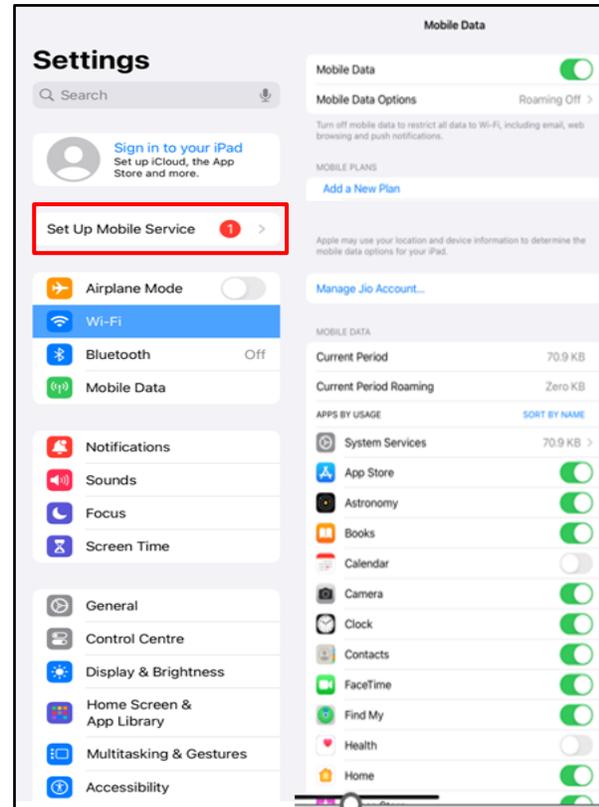
eSIM request for iPad is placed and sent for validation

Step 4 - Setup eSIM on your iPad device

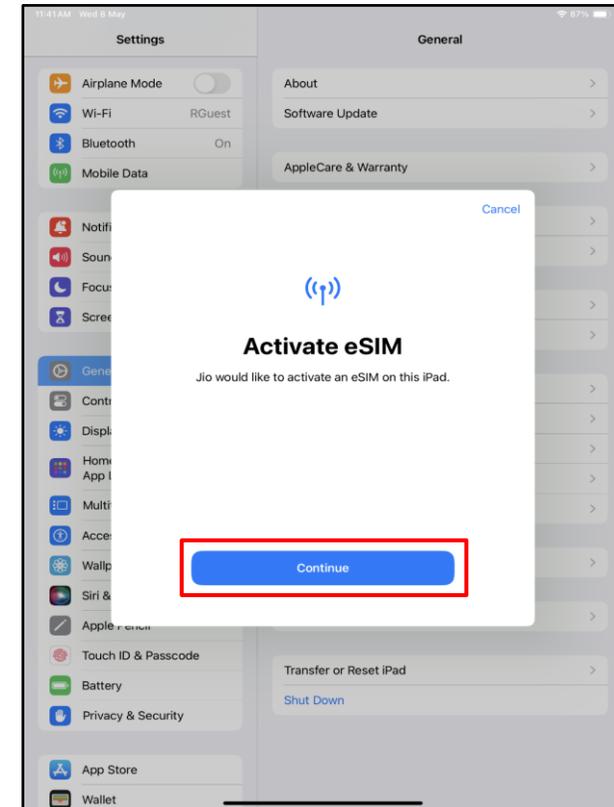
Upon approval, a notification will be sent on your iPad, Tap to install eSIM



Alternatively, go to "Settings" and tap on 'Set Up Mobile Service'

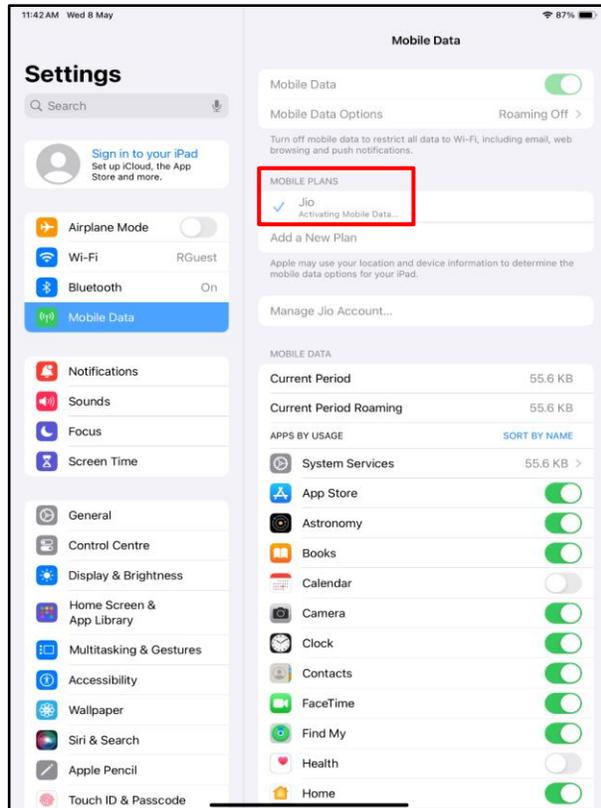


Tap on Continue.

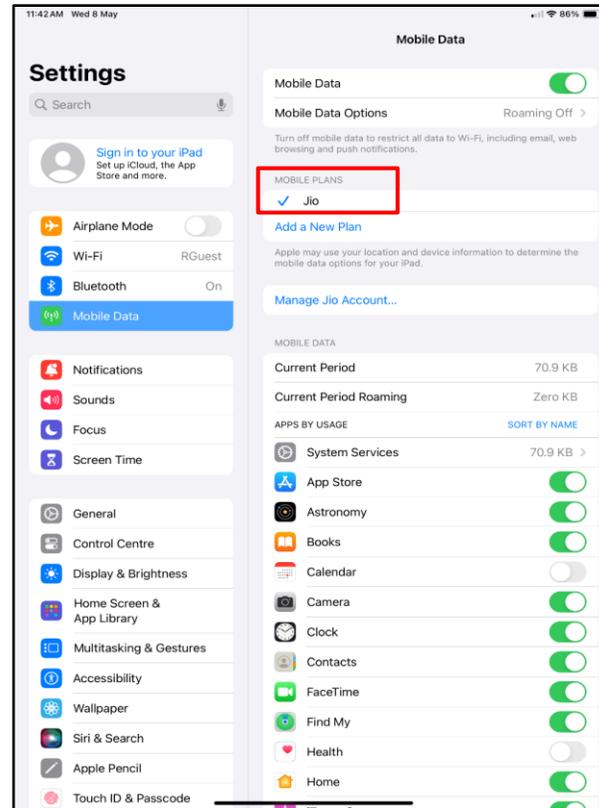


Step 4 - Setup eSIM on your iPad device

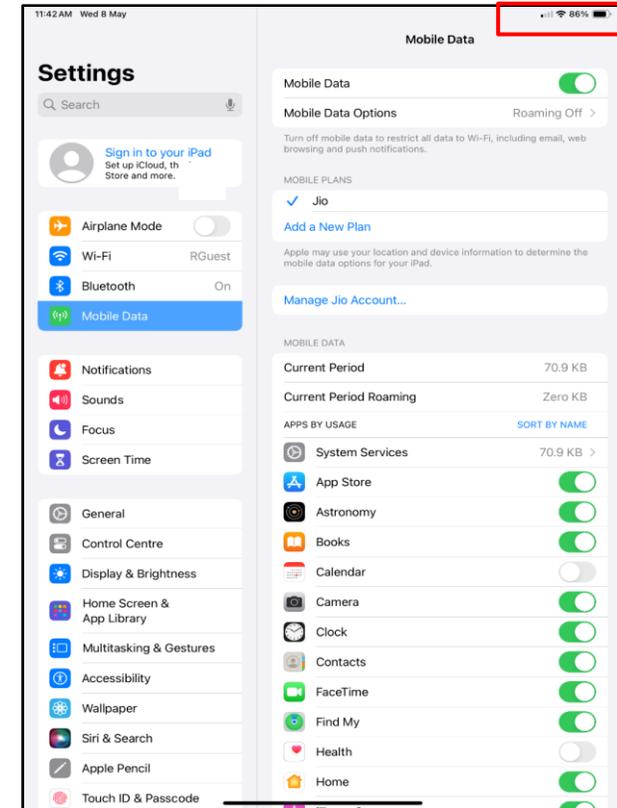
Please wait while eSIM is activated

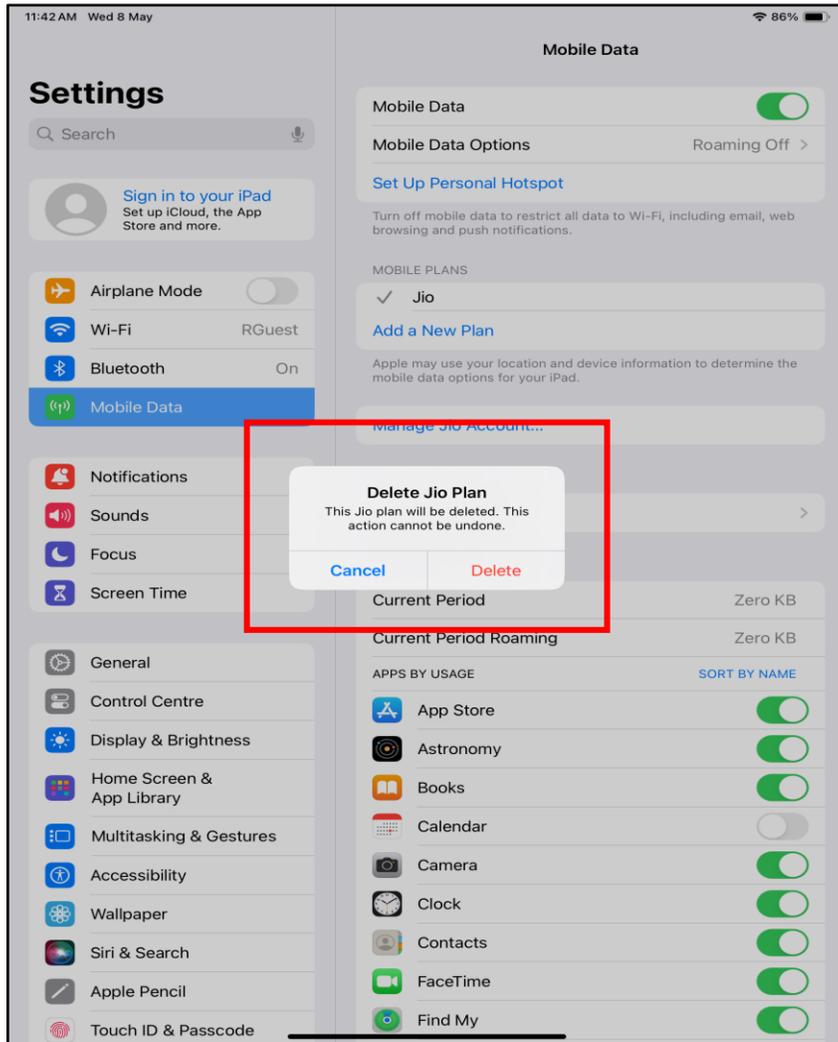


On activation, it will reflect under Mobile Data



You will now see Network on iPad





Important Information:

Please don't delete the eSIM.

If eSIM is deleted, visit the nearest Jio Store with your Aadhaar to request a new eSIM

For any assistance with Jio SIM activation, please call us on 18008949999 from any number



Thank You!

