

# Change Request Form



Registered Office: Reliance Jio Infocomm Ltd,  
101, Saffron, Nr. Centre Point, Panchwati 5 Rasta,  
Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

## Change Request Details

Change Type  SIM Replacement      SIM Type  Physical SIM       eSIM (Handset EID & IMEI to be shared)

Reason for SIM Replacement  Physical SIM Lost       Physical SIM Damaged       eSIM

## Customer Information

Mobile Number

Customer Name

Date of Birth

SIM Number (in case SIM damaged):

Please paste a recent passport size color photograph of the customer.  
  
Do not Staple.  
  
PLEASE SIGN ACROSS PHOTOGRAPH AND FORM

## Proof of Identity (POI)

Aadhaar Number	<input type="text"/>
Passport Number	<input type="text"/>
Place of Issue	<input type="text"/>
Date of Issue	<input type="text"/>
VISA Details (Number & Valid upto)	<input type="text"/>

## Enter Authorized Person Details:

Please ensure the authorized person brings a self-attested copy of their Proof of Identity (POI) for SIM collection. The original will be validated during SIM issuance

Name	<input type="text"/>	Proof of Identity Type	<input type="text"/>
Mobile Number	<input type="text"/>	Proof of Identity Number	<input type="text"/>
Current City & State	<input type="text"/>	Current Area PIN Code	<input type="text"/>

(Aadhaar is not valid Proof of identity for North-East, Assam & Jammu Kashmir)

## Video Call Authentication Detail (WhatsApp / Botim):

(Video Call Authentication Timeline: Monday to Saturday in between 10:00 AM to 07:00 PM IST on Working days)

## Calling Slots:

Calling Date:  /  /       Time Slot:  10 AM to 01 PM IST       01 PM to 04 PM IST       04 PM to 07 PM IST

WhatsApp / Botim Mobile Number with ISD code	<input type="text"/>
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## Customer Declaration

I \_\_\_\_\_ son of / daughter of \_\_\_\_\_, hereby confirm that I have been using the above mentioned mobile number. I am also providing my POI/POA to Reliance Jio Infocomm Ltd. and authorise Reliance Jio Infocomm Ltd. to take legal action in case the issued SIM is involved in any fraudulent activity.

I hereby confirm my agreement for the physical SIM card for the mobile number to be handed over to the person authorized by me. I fully understand the consequences of any misuse of the services, whether by me or any other person, including the person authorized by me to collect the SIM. I take full ownership and will not hold RJIL liable for any loss, misconduct, or misuse of services.

I understand that RJIL Services are non-transferable. Any misuse of RJIL service by me or any other person is illegal and liable for criminal action including disconnection of the services.

I further declare and understand that all the information provided by me is true and correct in all aspects.

Customer Signature:

Date:  /  /

**(It is mandatory to fill out all the fields mentioned in the CRF to process your SIM request)**

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Ambawadi, Ahmedabad-380006, Gujarat, India  
CIN: U72900GJ2007PLC105869

## Change Request Details

Change Type  SIM Replacement SIM Type  Physical SIM  eSIM (Handset EID & IMEI to be shared)

Reason for SIM Replacement  Physical SIM Lost  Physical SIM Damaged  eSIM

## Customer Information

Mobile Number 9 3 4 0 7 X X X 6 2

Customer Name Saansh Mishra

Date of Birth 16/11/1995

SIM Number (in case SIM damaged): \_\_\_\_\_



## Proof of Identity (POI)

Aadhaar Number	<u>3794 3768 X XXX</u>
Passport Number	<u>S 85 X X 125</u>
Place of Issue	<u>Bhopal</u>
Date of Issue	<u>14/11/2018</u>
VISA Details (Number & Valid upto)	<u>R1234567 / 29/04/2024</u>

## Enter Authorized Person Details:

Please ensure the authorized person brings a self-attested copy of their Proof of Identity (POI) for SIM collection. The original will be validated during SIM issuance

Name	<u>Pranjal Tiwari</u>	Proof of Identity Type	<u>Aadhaar</u>
Mobile Number	<u>8 9 6 2 1 2 X X X 7</u>	Proof of Identity Number	<u>38543645 XXXX</u>
Current City & State	<u>Bhopal &amp; Madhya Pradesh</u>	Current Area PIN Code	<u>4 6 2 0 3 9</u>

(Aadhaar is not valid Proof of identity for North-East, Assam & Jammu Kashmir)

## Video Call Authentication Detail (WhatsApp / Botim):

(Video Call Authentication Timeline: Monday to Saturday in between 10:00 AM to 07:00 PM IST on Working days)

## Calling Slots:

Calling Date: 29 / 03 / 2024 Time Slot:  10 AM to 01 PM IST  01 PM to 04 PM IST  04 PM to 07 PM IST

WhatsApp / Botim Mobile Number with ISD code	<u>+ 1 312 555 1234</u>
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## Customer Declaration

Saansh Mishra son of / daughter of S S Mishra, hereby confirm that I have been using the above mentioned mobile number. I am also providing my POI/POA to Reliance Jio Infocomm Ltd. and authorise Reliance Jio Infocomm Ltd. to take legal action in case the issued SIM is involved in any fraudulent activity.

I hereby confirm my agreement for the physical SIM card for the mobile number to be handed over to the person authorized by me. I fully understand the consequences of any misuse of the services, whether by me or any other person, including the person authorized by me to collect the SIM. I take full ownership and will not hold RJIL liable for any loss, misconduct, or misuse of services.

I understand that RJIL Services are non-transferable. Any misuse of RJIL service by me or any other person is illegal and liable for criminal action including disconnection of the services.

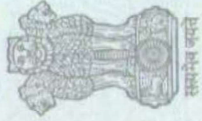
I further declare and understand that all the information provided by me is true and correct in all aspects.

Customer Signature: Saansh Mishra

Date: 28 / 03 / 2024

(It is mandatory to fill out all the fields mentioned in the CRF to process your SIM request.)

भारत गणराज्य REPUBLIC OF INDIA



संरक्षित करने

THESE ARE TO REQUEST AND REQUIRE IN THE NAME OF THE PRESIDENT OF THE REPUBLIC OF INDIA ALL THOSE WHOM IT MAY CONCERN TO ALLOW THE BEARER TO PASS FREELY WITHOUT LET OR HINDRANCE AND TO AFFORD HIM OR HER, EVERY ASSISTANCE AND PROTECTION OF WHICH HE OR SHE MAY STAND IN NEED.

इसके द्वारा, भारत गणराज्य के राष्ट्रपति के नाम पर, उन सभी से जिनका इससे संबंध हो, अनुरोध एवं अपेक्षा की जाती है कि वे धारक को बिना किसी रोक-टोक के स्वतंत्र रूप से आने-जाने दें, और उसे हर तरह की ऐसी सहायता और सुरक्षा प्रदान करें जिसकी उसे आवश्यकता हो।

BY ORDER OF THE PRESIDENT OF THE REPUBLIC OF INDIA

भारत गणराज्य के राष्ट्रपति के आदेश से



एम डी. महबूब अली  
Md. MAHABOOB ALI  
सहायक / Assistant  
कुले पासपोर्ट अधिकारी  
For Passport Officer  
Hyderabad / Hyderabad.



भारत गणराज्य REPUBLIC OF INDIA



राष्ट्रिय कोड / Country Code IND पासपोर्ट नं. / Passport No. J 000000004

परिभाषित नाम / Surname MAHABOOB ALI

दिए गए नाम / Given Name(s) MAHABOOB ALI

राष्ट्रियता / Nationality INDIAN

लिंग / Sex F

जन्मतिथि / Date of Birth 23/09/1989

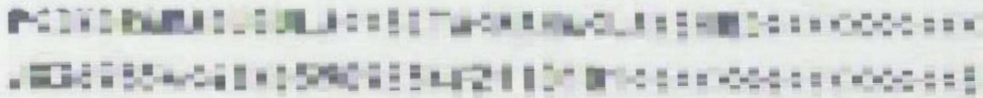
जन्म स्थान / Place of Birth MAHABOOB ALI

जारी करने का स्थान / Place of Issue



जारी करने की तिथि / Date of Issue 11/10/2011

समाप्त की तिथि / Date of Expiry 10/10/2021



Front side of Passport

विदेशों में रहने वाले भारतीय नागरिकों को सरकार ही जारी है कि वे फिजिकल  
केन्द्र में अपना परतोरकल करवाए।

**चेतावनी**

यह पासपोर्ट भारत सरकार की संपत्ति है। इस पासपोर्ट के बारे में किसी पासपोर्ट  
से इसके धारक को यदि कोई सूचना मिलती है, विशेषतः पासपोर्ट नष्ट होने की बात भी प्रकृतित है  
तो उसका तुरंत अनुपस्थान किया जाए।  
यह पासपोर्ट काल द्वारा किसी भी देश से बाहर न भेजा जाए। यह पासपोर्ट धारक या इस द्वारा  
प्रतिफल प्रदान के करने में ही शेष बाकि है। इसके किसी भी प्रकार का देना देना या किसी  
नहीं की जाती बाकि है।

पासपोर्ट गुप्त ही जाने, कोई भी जाने अथवा नष्ट हो जाने पर उसकी सूचना भारत में सरकार  
फिजिकल पासपोर्ट अधिकारी को अथवा यदि पासपोर्ट धारक किसी में है तो फिजिकल भारतीय  
मिशन/केन्द्र और स्वतंत्र पुलिस को सरकार ही जारी बाकि है। किसी पूरापूर के बाद ही  
सुपरीवेज पासपोर्ट जारी किया जाएगा।

**REGISTRATION**

INDIAN CITIZENS RESIDENT ABROAD ARE ADVISED TO REGISTER  
THEMSELVES AT THE NEAREST INDIAN MISSION/POST.

**CAUTION**

THIS PASSPORT IS THE PROPERTY OF THE GOVERNMENT OF  
INDIA. ANY COMMUNICATION RECEIVED BY THE HOLDER FROM A  
PASSPORT AUTHORITY REGARDING THIS PASSPORT, INCLUDING  
DEMAND FOR ITS SURRENDER, SHOULD BE COMPLIED WITH  
IMMEDIATELY.

THIS PASSPORT SHOULD NOT BE SENT OUT OF ANY COUNTRY BY  
POST. THIS SHOULD BE IN THE CUSTODY EITHER OF THE HOLDER  
OR OF A PERSON AUTHORIZED BY THE HOLDER. IT MUST NOT BE  
ALTERED OR MUTILATED IN ANY WAY.

LOSS, THEFT OR DESTRUCTION OF THIS PASSPORT SHOULD BE  
IMMEDIATELY REPORTED TO THE NEAREST PASSPORT AUTHORITY  
IN INDIA OR IF THE HOLDER IS ABROAD, TO THE NEAREST INDIAN  
MISSION/POST AND TO THE LOCAL POLICE. ONLY AFTER EXHAUSTIVE  
ENQUIRIES SHALL A DUPLICATE PASSPORT BE ISSUED.

पिता / कानूनी अधिकारक का नाम / Name of Father / Legal Person  
CHANDRAPATI SURESH CHANDRA

माता का नाम / Name of Mother  
KARMAPATI BALA TRIPATHI CHANDRA

पति या पत्नी का नाम / Name of Spouse  
BAMDEVI SURESH CHANDRA KARANJAN

पता / Address  
100, 1st Floor, ...

पुराने पासपोर्ट का नं. और इसके जारी होने की तिथि एवं स्थान / Old Passport No. with Date and Place of Issue

फाइल नं. / File No.  
HYD/06153011

Back side of passport



**Visa with Entry Stamp**

**Incase Entry Stamp is not done in visiting country, please provide digital entry document.**