

Sl. No.	Particulars/ services	Details	PV - 251
		Unique No.	
1	One Time charge, if any (specify whether convertible to security deposit) (Rs.)		Nil
2	Installation Charges, if any (Rs.)		Nil
3	Plan Charges (Rs.)		251 (Rs. 296.18 including GST)
4	Free/discounted calls/data transfer if allowed (specify the conditions, if any)	Local	Free
		STD	Free
		ISD	Nil
		Data	30 GB
5	data download speed on offer		10 Mbps
6	Account Validity		Regular
7	Tariff Validity (-initial/promotion/base)		1 Month (30 Days)
8	Pulse Rate		second
9	Call charges (initial/promotion/base)		
a	Local		Voice
		on net	Free
		off net	Free
b	STD	Mobile/Fixed	Free
		on net	Free
		off net	Free
c	ISD		International Call Tariffs are as available at www.jio.com
10	Data		Unlimited at 1 Mbps post expiry of plan allocation
11	Special benefits, if any		All new customers opting for this PV will be provided first month free benefits of Hi Speed data at 150 Mbps and Unlimited National Voice. The subscribers will also be provided with a 4K OTT STB giving access to 10 OTT applications by our partners during the trial period. The Subscribers will also get Complimentary TV Video calling
12	Advance Payment Option		Available for 3 month, 6 months, yearly payments at the option of the subscriber
13	Recharge/other condition, if any		

Terms and Conditions:

- The charges are exclusive of applicable taxes. The Plan charges including the GST are also provided. The plan voucher will be offered on an auto-debit mode from core balance. Besides this, other modes of recharge will also be available to the subscribers. In case of recharge from core balance, where the applicable tax has already been paid, the subscriber will be charged at MRP and tax component will not be applicable.
- All new customers opting for this PV will be provided first month free benefits of Hi Speed data at 150 Mbps and Unlimited National Voice. The subscribers in trial period will be required to secure RJIL of subsequent payments by making a onetime refundable amount as applicable, to avail this benefit. The subscribers can opt to pay a one-time refundable deposit of Rs. 2,500/- or Rs.1,500/- at the time of availing the subscription to the service. Under the Rs. 2,500/- option the subscriber is provided WIFI ONT Modem and 4K SET-TOP BOX giving access to 10 OTT applications by our partners during the trial period and in case of Rs. 1,500/- option, the subscriber is provided with WIFI ONT Modem only. Subscription to OTT apps post trial period will be as per the opted STV. In case of the customers wishing to discontinue the service after one month and informs RJIL of this decision with trial period, this amount will be refunded in full to their bank accounts. Otherwise, after completion of one month period, the customer will have to do recharge of any tariff plan of his choice, in order to continue the services. The Onetime refundable amount will be adjusted against security deposit and installation charges as per sr. no. 6 below.
- All existing subscribers in these areas onboarded between 15th August to 31st August 2020 will also be provided the one month free benefit in the form of a redeemable coupon.
- The Subscribers are provided with 3-4 advance recharge options in the applicable STVs with associated benefits and discounts. The subscribers are free to opt for any of these options or avail the monthly recharge option.
- In case of non-recharge at the end of recharge validity period of 30 days, RJIL reserves the right to provide the plan benefits in a curtailed manner at its own discretion during the grace period of upto 30 days. Further, in case of non-recharge at the end of 90 days from the last recharge, RJIL reserves the right to disconnect the services at its discretion.
- The Prepaid Fixed line tariff plans can only be availed by customers possessing a compatible Customer Premise Equipment. The CPE are made available by Reliance Retail Limited (RRL) at refundable security deposit of Rs. 1500 for WIFI ONT Modem and 4K SET-TOP BOX or Rs. 500 for WIFI ONT Modem only, which is adjusted from one time refundable amount deposited at the time of opting for trial period. Balance Rs. 1000/- is charged towards Installation charges and are payable to installing agency RRL.
- Data charges will be applicable for both incoming and outgoing video calls, including TV video calls.
- The data used by the consumers for OTT applications, Video calls and other content available on internet would be uniformly debited against plan data allocation.
- This Plan is intended only for personal use of included services. RJIL reserves the right to discontinue the free Voice and Unlimited data benefits offered as part of this Plan in case of misuse/ fraudulent use/ unauthorised telemarketing and commercial use. The commercial data usage policy will be applicable in all STVs with unlimited data and the free trial period. The threshold limit for commercial usage will be high speed data usage of 3300 GB in a 30 day recharge cycle. Post consumption of 3300 GB data in a recharge cycle, the data will not be available in same recharge cycle.
- The voice benefits under the Plan voucher cannot be used for outgoing calls to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same.
- Unutilized free benefits will be forfeited at the expiry of recharge validity period of the plan.
- The plan is available only in combination with applicable STVs. In case the subscriber opts for any of the available advanced payment options, applicable plan benefits and STV benefits as opted by the customer shall be made available to the subscriber on cumulative basis.
- The Subscriber is required to opt for technical compatible and certified customer premise equipment for enabling the services.
- RJIL is working with multiple device suppliers including RRL for certifying technically compatible devices which may be opted by the customer for enabling additional services. These devices will be available at charges (one-time and recurring) prescribed by the device providers separately.

Sl. No.	Particulars/ services	Details	FTTX Weekly Plan- PV – 199
		Unique No.	
1	One Time charge, if any (specify whether convertible to security deposit) (Rs.)		Nil
2	Installation Charges, if any (Rs.)		Nil
3	Plan Charges (Rs.)		199 (Rs. 234.82 including GST)
4	Free/discounted calls/data transfer if allowed (specify the conditions, if any)	Local	Free
		STD	Free
		ISD	Nil
		Data	Unlimited
5	data download speed on offer		100 Mbps
6	Account Validity		Regular
7	Tariff Validity (initial/promotion /base)		7 Days
8	Pulse Rate		Second
9	Call charges (initial/promotion /base)		
a	Local		Voice
		on net	Free
		off net	Free
		Mobile/Fixed	Free
b	STD	on net	Free
		off net	Free
		Mobile/Fixed	Free
c	ISD		International Call Tariffs are as available at www.jio.com
10	Data		Unlimited
11	Special benefits, if any		The Subscribers will also get Complimentary TV Video calling
12	Advance Payment Option		
13	Recharge/other condition, if any		

Terms and Conditions:

- The charges are exclusive of applicable taxes. The Plan charges including the GST are also provided. The plan voucher will be offered on an auto-debit mode from core balance. Besides these other modes of recharge will also be available to the subscribers. In case of recharge from core balance, where the applicable tax has already been paid, the subscriber will be charged at MRP and tax component will not be applicable.
- In case of non-recharge at the end of recharge validity period, RJIL reserves the right to provide the plan benefits in a curtailed manner at its own discretion.
- The Prepaid Fixed line tariff plans can only be availed by customers possessing a compatible Customer Premise Equipment. The CPE are made available by Reliance Retail Limited (RRL) at refundable security deposit of Rs. 1500 for WIFI ONT Modem and 4K SET-TOP BOX and for Rs. 500 for WIFI ONT Modem only. Rs. 1000/- is charged towards Installation charges and are payable to installing agency RRL.
- Data charges will be applicable for both incoming and outgoing video calls, including TV video calls.
- The data used by the consumers for OTT applications, Video calls and other content available on internet would be uniformly debited against plan data allocation.
- This Plan is intended only for personal use of included services. RJIL reserves the right to discontinue the free Voice and Unlimited data benefits offered as part of this Plan in case of misuse/ fraudulent use/ unauthorised telemarketing and commercial use.
- The voice benefits under the Plan voucher cannot be used for outgoing calls to premium numbers, IN numbers, international numbers and other chargeable short codes; the subscriber will be charged applicable tariffs for the same.
- Unutilized benefits will be forfeited at the expiry of recharge validity period of the plan.
- This plan is available only to existing RJIL FTTX subscribers and is not available as first recharge.
- RJIL is working with multiple device suppliers including RRL for certifying technically compatible devices which may be opted by the customer for enabling additional services. These devices will be available at charges (one-time and recurring) prescribed by the device providers separately.