



MEDIA RELEASE

RJIL WELCOMES AIRTEL GESTURE; BUT 2 CRORE CALLS FAIL DAILY AS AIRTEL DILLY DALLIES ON ADEQUATE POIs TO JIO

Mumbai, 18th September 2016: Reliance Jio Infocomm Limited (“RJIL”) welcomes the decision of Bharti Airtel Limited (“Airtel”) of providing more points of interconnection (“POI”) to it, as was communicated in the bilateral discussions between the two companies. However, the quantum of POIs proposed to be released by Airtel is substantially less than the requirement estimated based on transparent workings shared with Airtel. Based on the current traffic flow between the two networks, the proposed augmentation by Airtel would still only suffice for less than one-fourth of the required interconnection capacity.

RJIL has been consistently highlighting the urgency of the requirement and impact on Quality of Service (“QoS”). More than two crore calls are failing everyday between the two networks, which is far in excess of QoS parameters and of alarming proportions. Urgent steps are required to be taken in the interest of customers of both operators. It is unfortunate that TRAI’s intervention was required for Airtel to resume augmentation of POIs, which it ought to have done by itself in compliance with its license terms. TRAI regulation does not provide for 90 days to adhere to QoS parameters. TRAI in fact instructed the incumbent operators to urgently provide requisite interconnection capacities to maintain QoS parameters and not to make this subject to any contingencies or restrictions.

Airtel has also insisted on certain unilateral deviations from the Interconnection Agreement between the parties with respect to installation of one-way E1s as against both-way E1s. One-way E1s are typically installed between similar sized networks. It is apparent that Airtel continues to abuse its market dominance by imposing onerous conditions which will imminently hinder RJIL’s ability to efficiently utilize the additional E1s. It appears that the QoS will continue to suffer and Indian customers will be denied the benefits of superior and free voice services as a result of such anti-competitive behaviour.

Inspite of above, RJIL shall continue to work with Airtel and all the other incumbent operators to resolve this issue at the earliest and ensure that Indian customers get best-in-class services.

Furthermore, Airtel has also been blocking the mobile number portability (“MNP”) facility for its subscribers who wish to subscribe to Jio services on baseless and unsubstantiated grounds. This is another example of disregard of license terms and its obligations under the Telecommunication Mobile Number Portability Regulations, 2009 (“MNP Regulations”) and TRAI directions. This is again an anti-competitive move aimed at stifling a new operator, denying the Indian customers the benefit of choice of service provider. This is against public interest and fair play.



RJIL hopes that Airtel will enhance the Pol's sufficiently to meet its license obligation of QoS with immediate effect and maintain these parameters on an ongoing basis. Airtel must also immediately make available MNP to all its subscribers opting to port to RJIL in accordance with the license terms and MNP regulations.

About Reliance Jio Infocomm Limited:

Reliance Jio Infocomm Limited ("Jio"), a subsidiary of Reliance Industries Limited ("RIL"), has built a world-class all-IP data strong future proof network with latest 4G LTE technology. It is the only network conceived and born as a Mobile Video Network from the ground up and supporting Voice over LTE technology. It is future ready and can be easily upgraded to support even more data, as technologies advance on to 5G, 6G and beyond.

Jio will bring transformational changes in the Indian digital services space to enable the vision of Digital India for 1.2 billion Indians and propel India into global leadership in digital economy. It has created an eco-system comprising network, devices, applications and content, service experience and affordable tariffs for everyone to live the Jio Digital Life. As part of its customer offers, Jio has revolutionised the Indian telecom landscape by making voice calls for Jio customers absolutely free, across India, to any network, and always. Jio makes India the highest quality, most affordable data market in the world so that every Indian can do Datagiri.

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