

MEDIA RELEASE

IMPORTANT ANNOUNCEMENT FOR JIO CUSTOMERS

Regulator advises Jio to withdraw 3 month complimentary offer

Mumbai, 6th April 2017: On 31st of March, Jio announced its JIO SUMMER SURPRISE offer.

Under JIO SUMMER SURPRISE, all JIO PRIME members making their first recharge payment of Rs 303 (or higher) plans got 3 months complimentary services in addition to the benefits of their purchased plan.

Today, the Telecom Regulatory Authority of India (TRAI) has advised Jio to withdraw the 3 months complimentary benefits of JIO SUMMER SURPRISE.

Jio accepts this decision. Jio is in the process of fully complying with the regulator's advice, and will be withdrawing the 3 months complimentary benefits of JIO SUMMER SURPRISE as soon as operationally feasible, over the next few days.

However, all customers who have subscribed to JIO SUMMER SURPRISE offer prior to its discontinuation will remain eligible for the offer.

About Reliance Jio Infocomm Limited:

Reliance Jio Infocomm Limited ("Jio"), a subsidiary of Reliance Industries Limited ("RIL"), has built a world-class all-IP data strong future proof network with latest 4G LTE technology. It is the only network conceived and born as a Mobile Video Network from the ground up and supporting Voice over LTE technology. It is future ready and can be easily upgraded to support even more data, as technologies advance on to 5G, 6G and beyond.

Jio will bring transformational changes in the Indian digital services space to enable the vision of Digital India for 1.2 billion Indians and propel India into global leadership in digital economy. It has created an eco-system comprising network, devices, applications and content, service experience and affordable tariffs for everyone to live the Jio Digital Life. As part of its customer offers, Jio has revolutionised the Indian telecom landscape by making voice calls for Jio customers absolutely free, across India, to any network, and always. Jio makes India the highest quality, most affordable data market in the world so that every Indian can do Datagiri.

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