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MEDIA RELEASE

JIO ENSURES THAT JIOPHONE USERS WILL REMAIN CONNECTED DURING THE PANDEMIC

- **JIOPHONE USERS TO GET 300 MINUTES OF OUTGOING VOICE CALLS PER MONTH, FREE**
- **BUY-ONE-GET-ONE WITH EVERY JIOPHONE PLAN**

Mumbai, 14th May 2021: JioPhone was launched with the mission to provide a digital life to every indian. In these unprecedented times of the Covid pandemic, we at Jio want to ensure that staying connected remains accessible and affordable for all customers, especially the less-privileged sections of our society.

To ensure this, Jio has announced two special initiatives for the pandemic period:

1. Jio working with Reliance Foundation will provide **300 free minutes of outgoing calls per month (10 minutes per day) for the entire period of the pandemic**, to JioPhone users who have not been able to recharge due to the ongoing pandemic.
2. Additionally, to further enhance affordability, for every JioPhone plan¹ recharged by JioPhone user, **they will get an additional recharge plan of the same value for free**. For example, a JioPhone user recharging with Rs 75 plan, will get an additional Rs 75 plan absolutely free.

Reliance is committed to standing with every Indian during these challenging times, and will continue to make every effort to enable our fellow citizens to overcome the difficulties created by the pandemic.

***This offer is not applicable on annual or JioPhone device bundled plans**

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About Reliance Foundation's Covid efforts

The entire Reliance family has joined forces to strengthen the nation's fight against COVID-19. With a 24x7, multi-pronged approach, Reliance promptly initiated on-the-ground initiatives to ensure the nation wins the battle against COVID-19. It has worked relentlessly during the coronavirus pandemic to ease the suffering of the people of India and help in faster recovery. Reliance is leveraging all its resources, human as well as material, to help India overcome the threat posed by the virus.

Reliance Foundation has been in the forefront of the battle against Covid in India with multiple initiatives. Reliance Foundation established India's first Covid-19 care hospital in just two weeks and has now ramped up the number of beds from 100 to 2,325 beds spread across Maharashtra and Gujarat including intensive and special care, treatment and isolation facilities.

Reliance Foundation launched Mission Anna Seva, the largest meal distribution programme undertaken by a corporate foundation anywhere in the world. Reliance Foundation is supplying grocery kits and cooked meals and bulk rations through nearly 200 partners and has so far provided over 5.5 crore meals to the under-resourced and the frontline workers in 19 States and Union Territories.

Reliance is providing free fuel to government notified vehicles and ambulances to ensure that the emergency services continue to operate in an uninterrupted manner.

Reliance is also providing over 1,000 MT of medical grade liquid oxygen across the country which is about 11% of India's production or nearly 1 in 10 patients requiring oxygen is being supported by Reliance. In order to ease the pressure on logistics for moving the medical grade liquid oxygen, Reliance has imported 32 ISO Containers for transporting oxygen from across the world.

About Reliance Jio Infocomm Limited:

Reliance Jio Infocomm Limited, a subsidiary of Jio Platforms Limited, has built a world-class all-IP data strong future proof network with latest 4G LTE technology. It is the only network conceived and born as a Mobile Video Network from the ground up and supporting Voice over LTE technology. It is future ready and can be easily upgraded to support even more data, as technologies advance on to 5G, 6G and beyond.

Jio has brought transformational changes in the Indian digital services space to enable the vision of Digital India for 1.3 billion Indians and propel India into global leadership in the digital economy. It has created an eco-system comprising of network, devices, applications and content, service experience and affordable tariffs for everyone to live the Jio Digital Life. As part of its customer offers, Jio has revolutionised the Indian telecom landscape by making voice calls for Jio customers absolutely free, across India, to any network, and always. Jio makes India the highest quality, most affordable data market in the world so that every Indian can do Datagiri.

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