

# USER GUIDE

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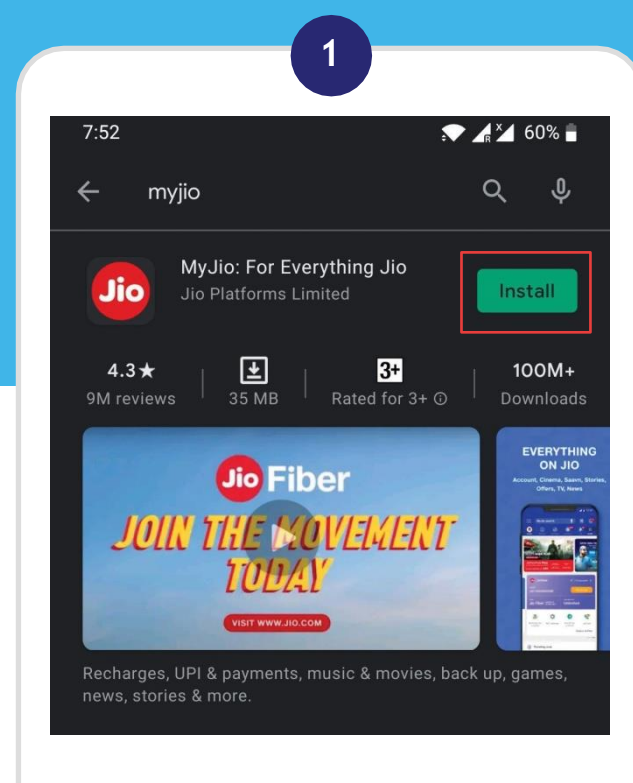
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# MANAGE YOUR JIOFIBER ACCOUNT

# HOW TO LOGIN TO MYJIO WITH JIOFIBER ACCOUNT

With MyJio manage your JioFiber Account, Devices & Edit Profile on the go



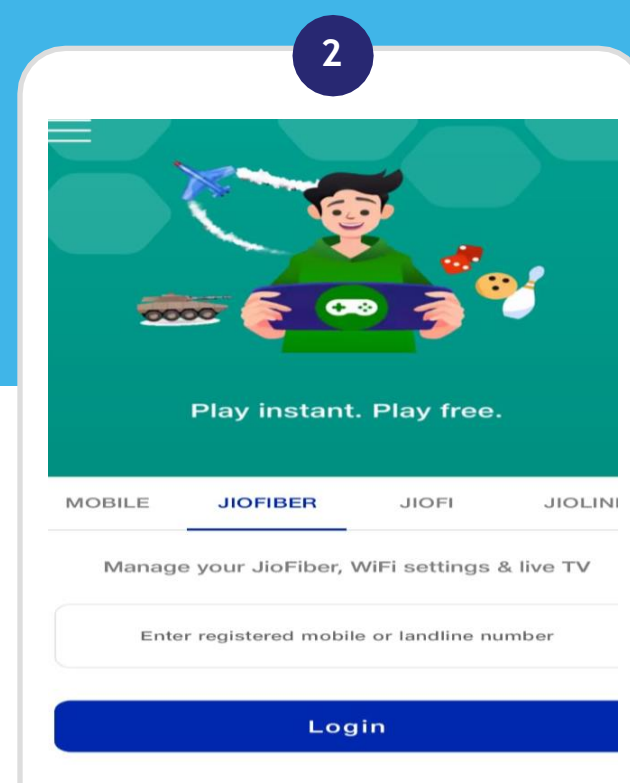
Download MyJio App from Play Store or App Store.  
(Click on link below to download MyJio App)



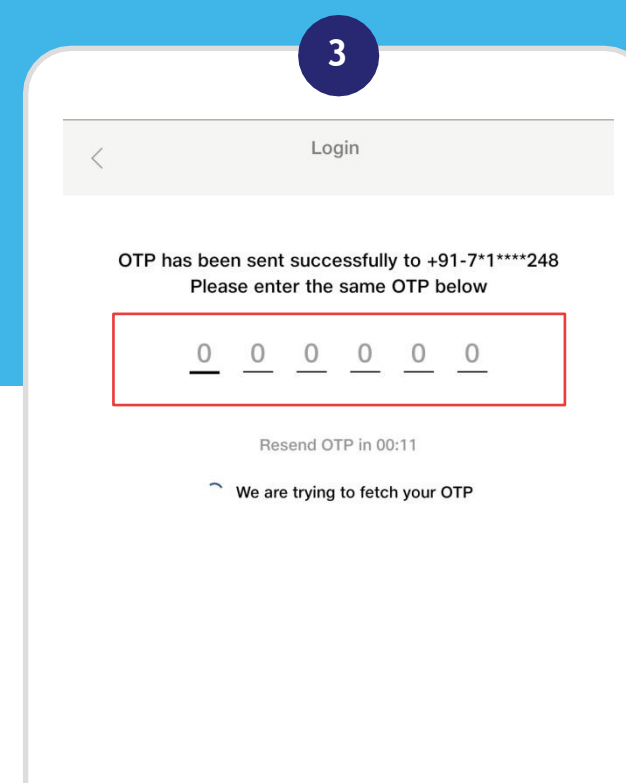
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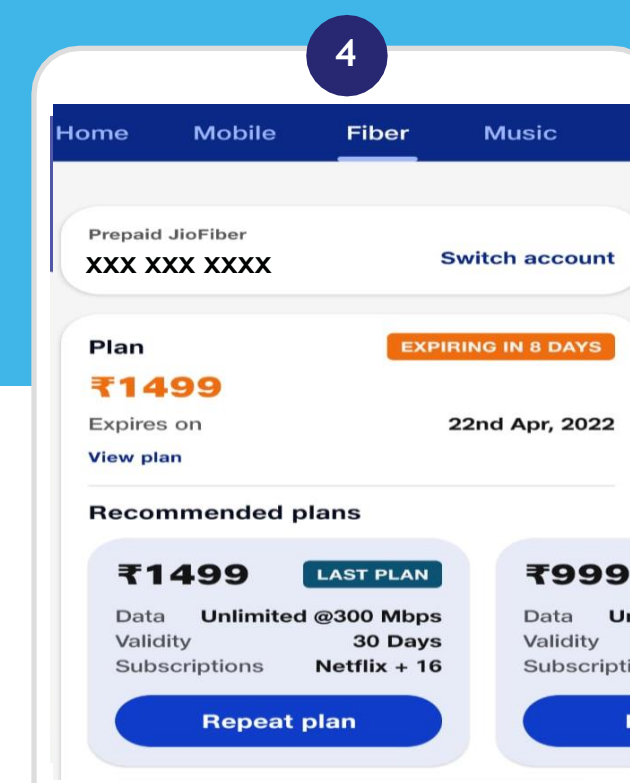
<https://bit.ly/myjioapp-ios>



Open MyJio App & Select "JioFiber". Enter your JioFiber Registered Mobile Number. Click on "Generate OTP".



Enter OTP received on your JioFiber Registered Mobile Number.

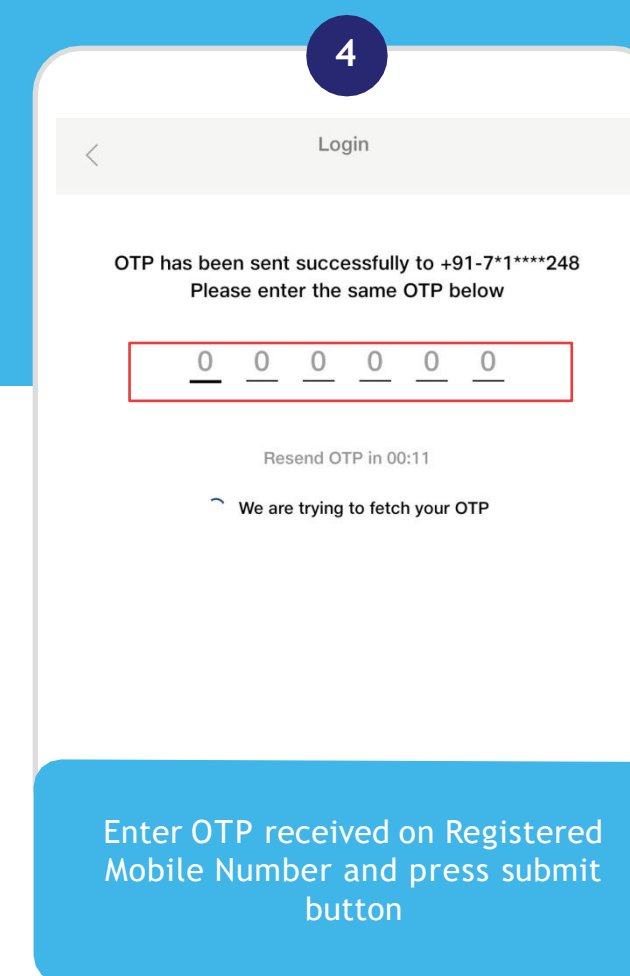
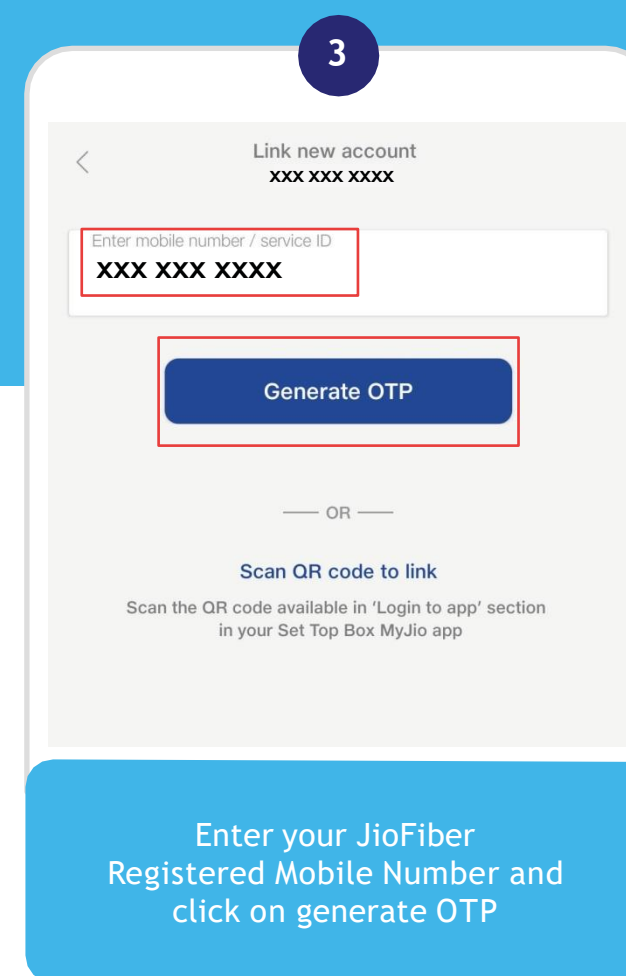
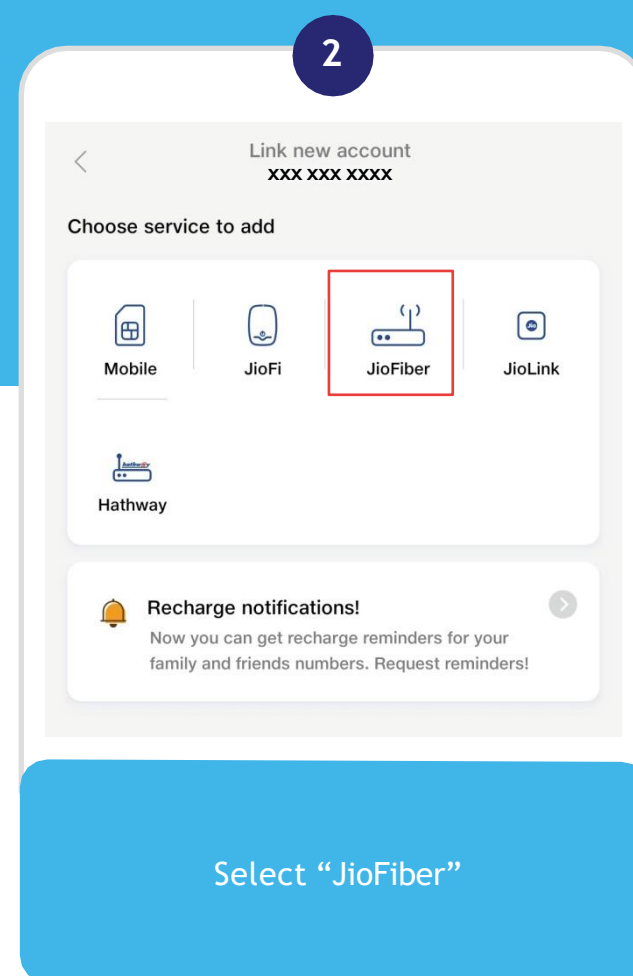
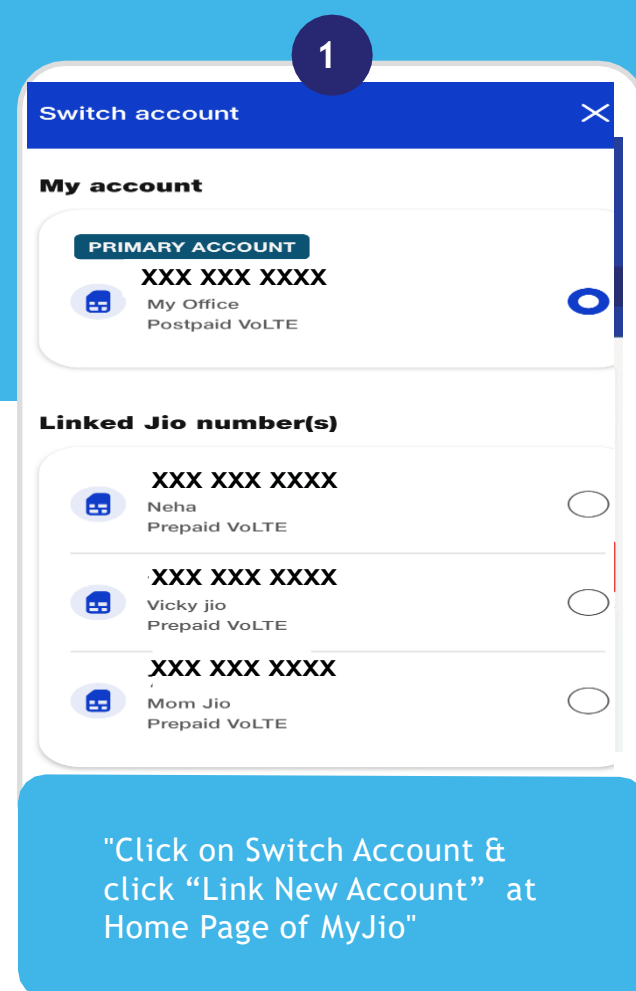


You will successfully be logged in with your JioFiber Account. Click on JioFiber tab to View your JioFiber Account Dashboard.

# HOW TO LINK JIOFIBER ACCOUNT TO EXISTING JIO MOBILE ACCOUNT IN MYJIO



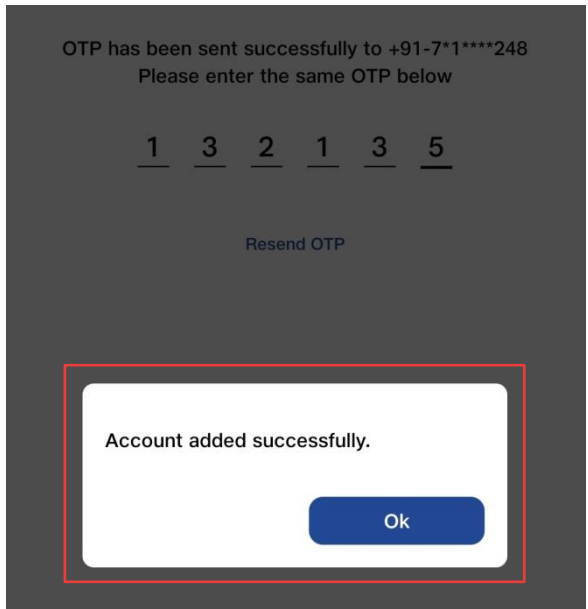
With MyJio, you can link your JioFiber account to your existing Jio Mobile account.



# HOW TO LINK JIOFIBER ACCOUNT TO EXISTING JIO MOBILITY ACCOUNT IN MYJIO

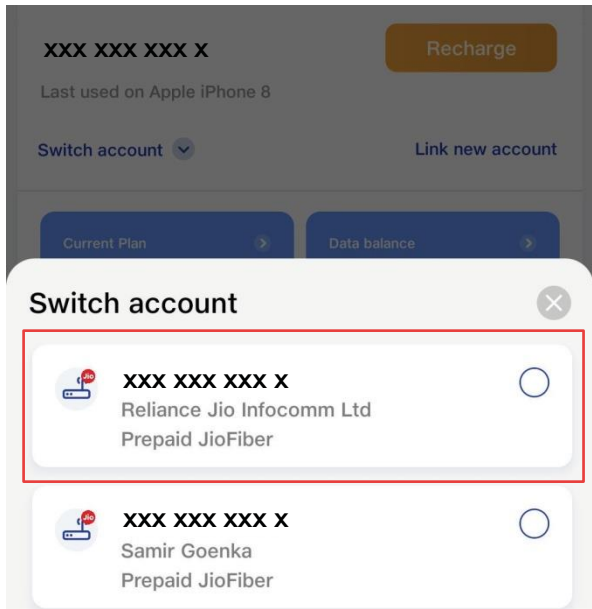
With MyJio, you can link your JioFiber account to your existing Jio Mobile account.

5



Account will be linked. Click on OK

6



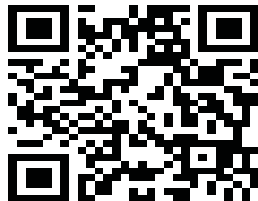
Select your JioFiber Account to view Dashboard

7



MyJio application is available both on Google play & App Store

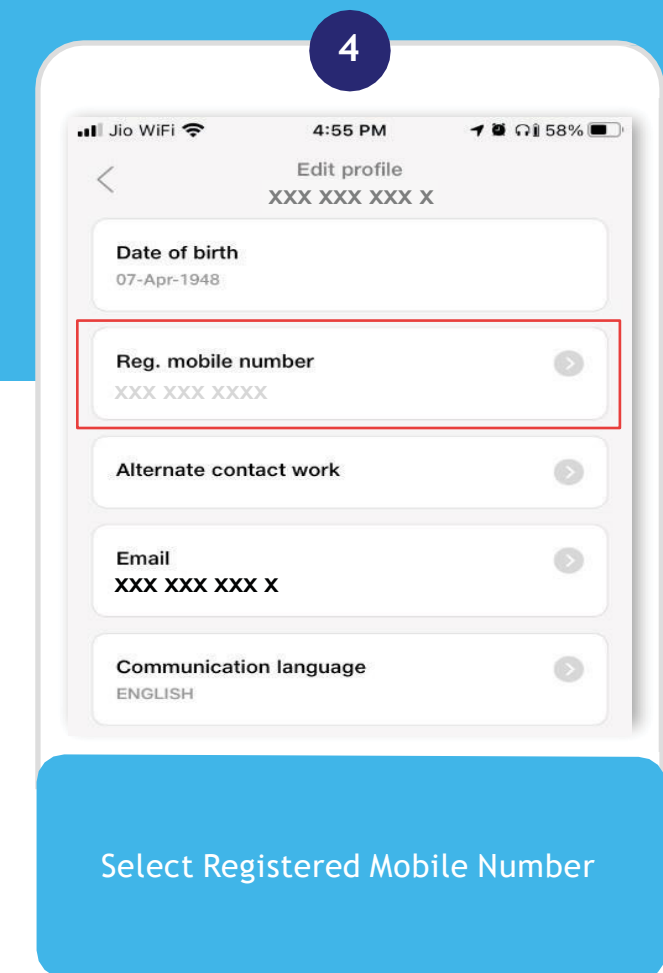
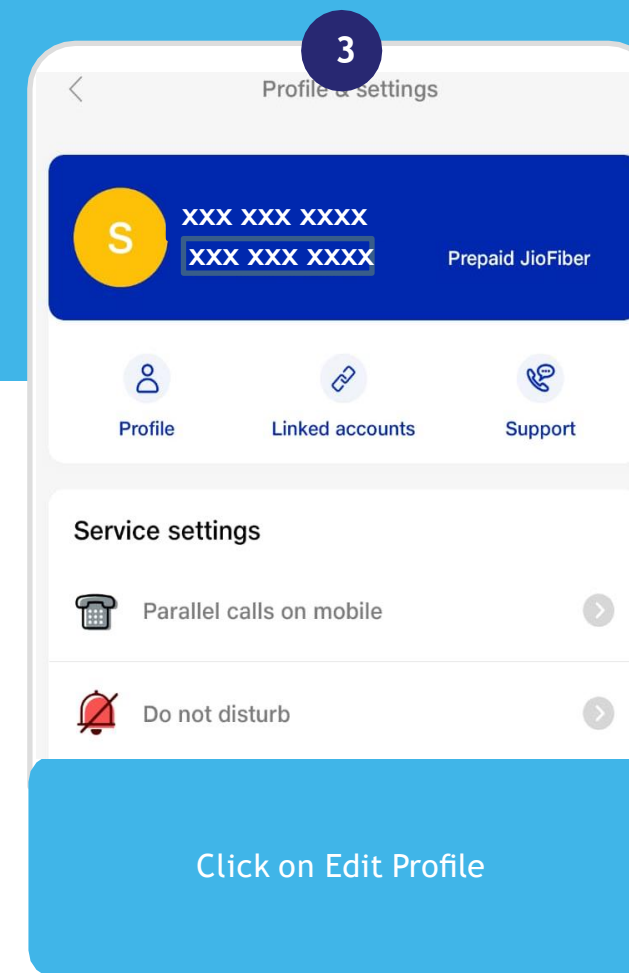
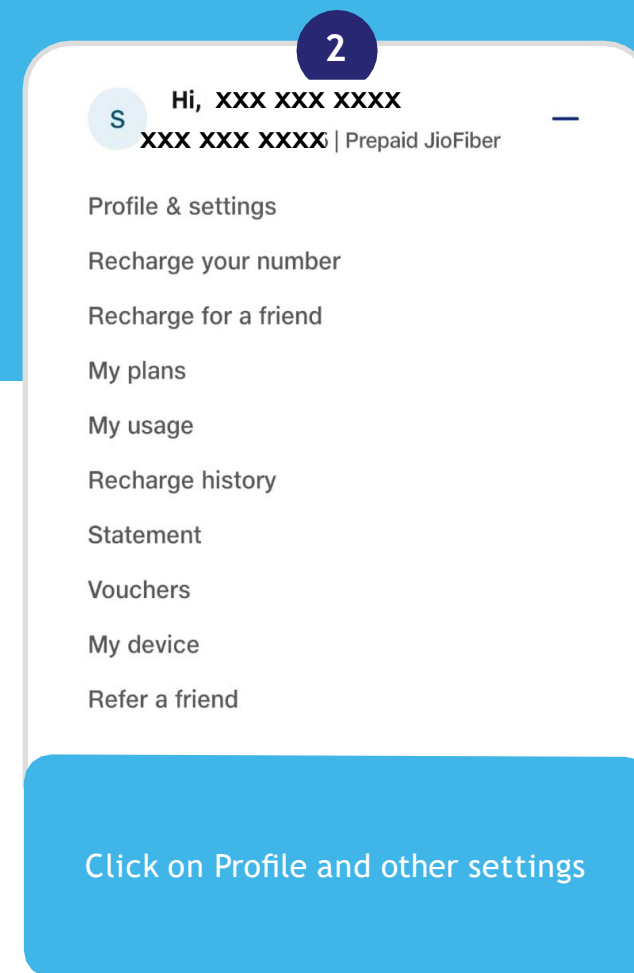
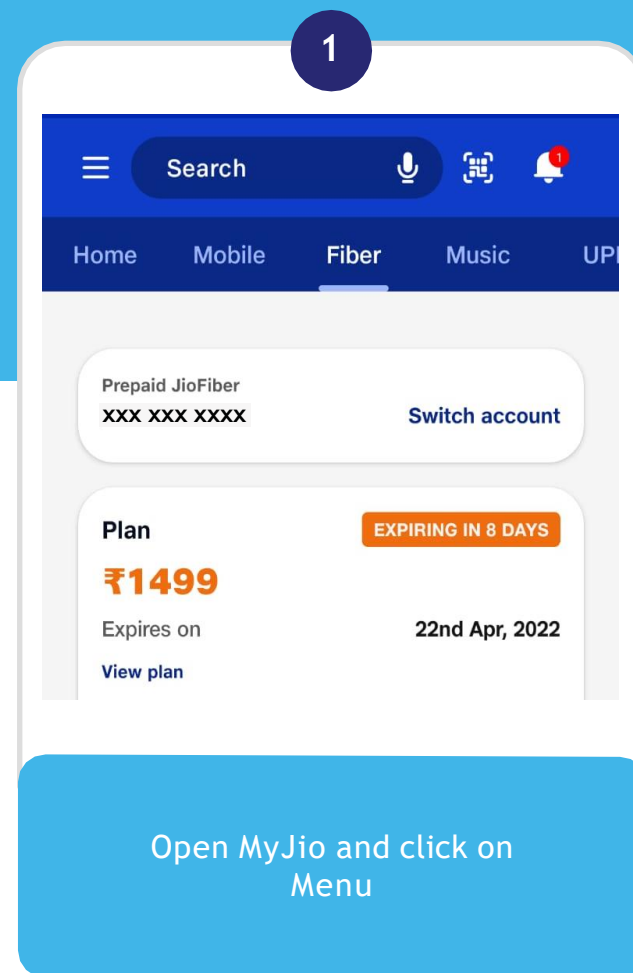
8



Scan this QR Code to view How to manage your JioFiber account on MyJio

# HOW TO UPDATE RMN/EMAIL ID

MyJio gives you the freedom to change or update your mobile number and email id

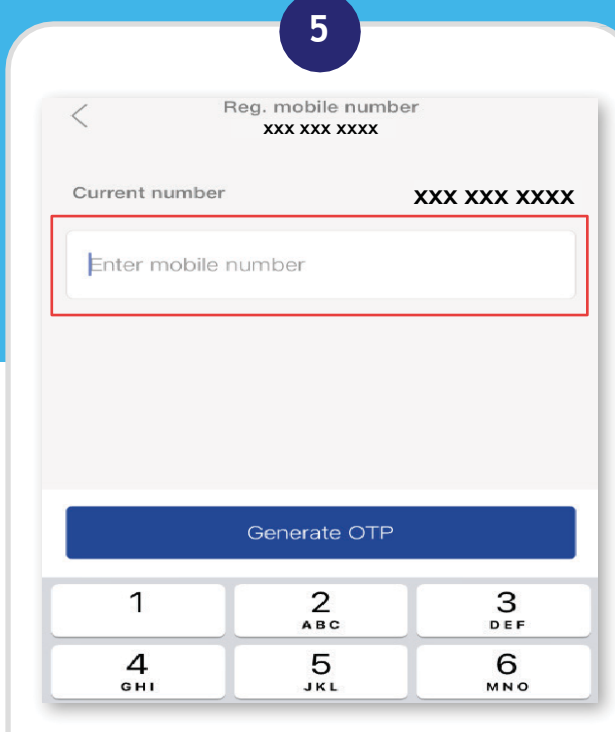




# HOW TO UPDATE RMN/EMAIL ID

MyJio gives you the freedom to change or update your mobile and email id

5



Reg. mobile number  
XXX XXX XXXX

Current number  
XXX XXX XXXX

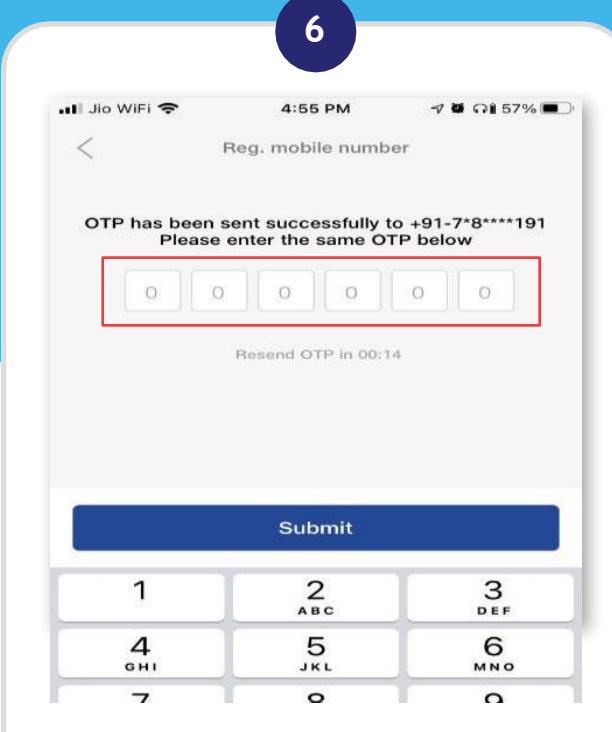
Enter mobile number

Generate OTP

1 2 3  
4 5 6  
7 8 9

Enter New Registered Mobile Number and select Generate OTP

6



Reg. mobile number

OTP has been sent successfully to +91-7\*8\*\*\*\*191  
Please enter the same OTP below

0 0 0 0 0 0

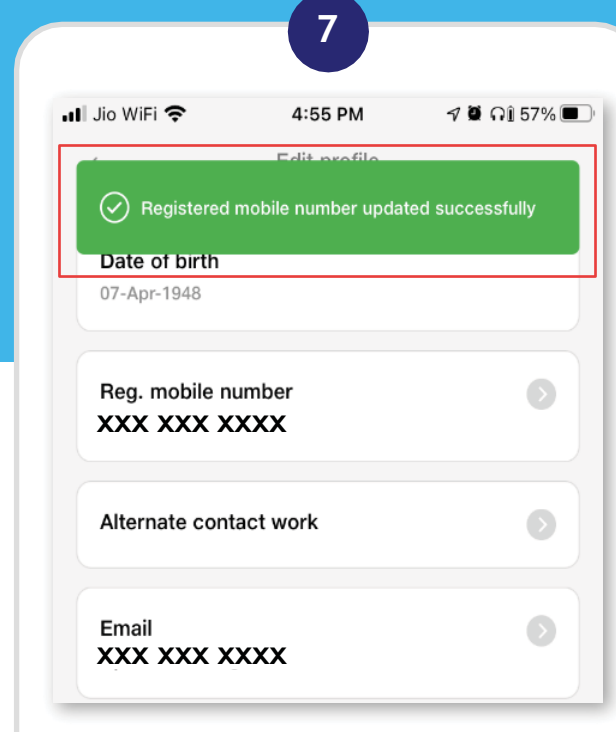
Resend OTP in 00:14

Submit

1 2 3  
4 5 6  
7 8 9

Enter OTP received on New Registered Mobile Number

7



Edit profile

Registered mobile number updated successfully

Date of birth  
07-Apr-1948

Reg. mobile number  
XXX XXX XXXX

Alternate contact work

Email  
XXX XXX XXXX

You will receive a confirmation for successful updation of Registered Mobile Number

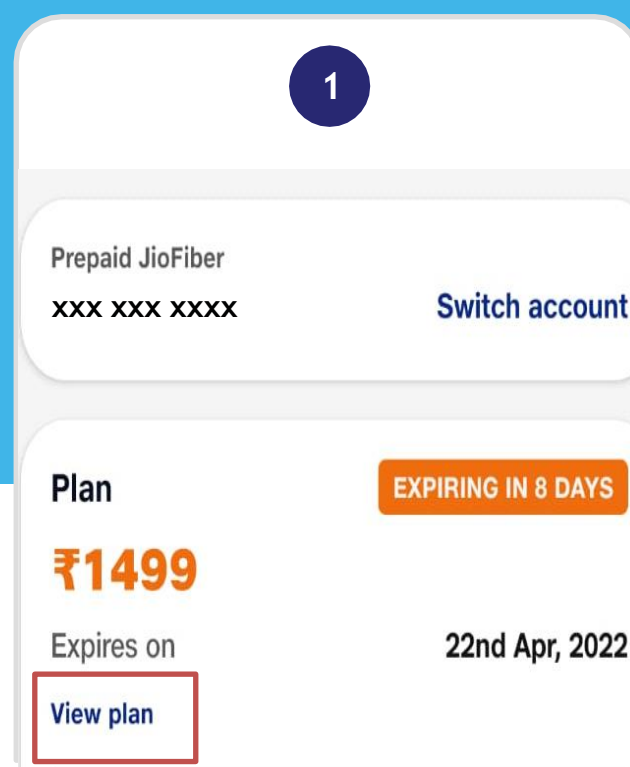
Scan this QR Code to view How to manage your JioFiber account on MyJio



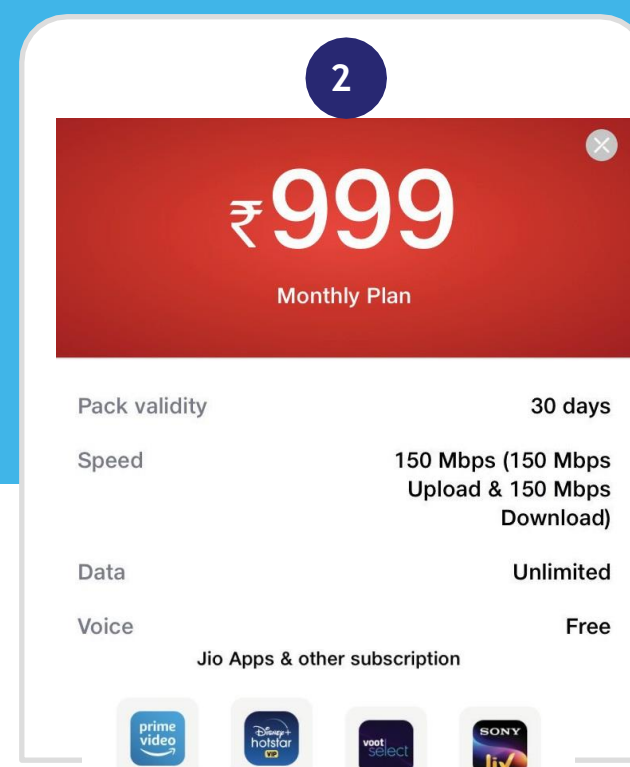


# HOW TO RECHARGE/CHANGE PLAN

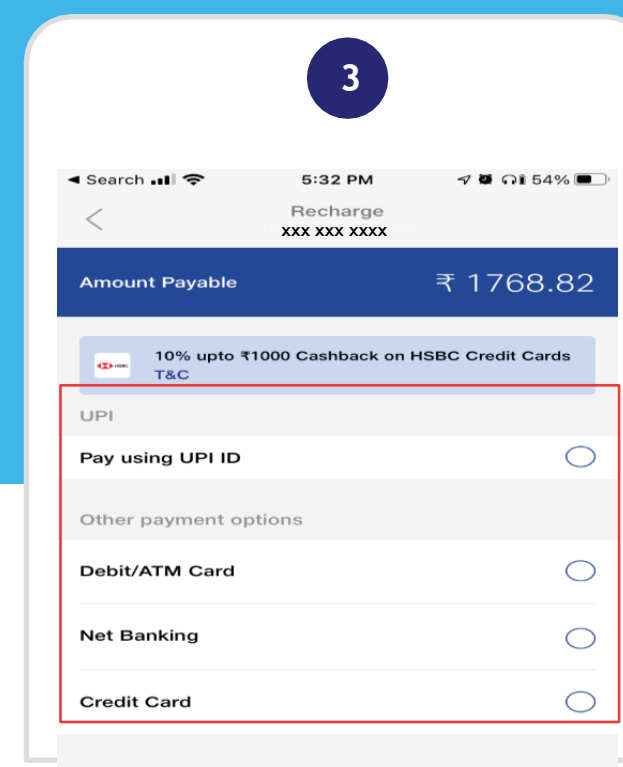
With MyJio, you can recharge your account with preferred plan and also know their detailed benefits



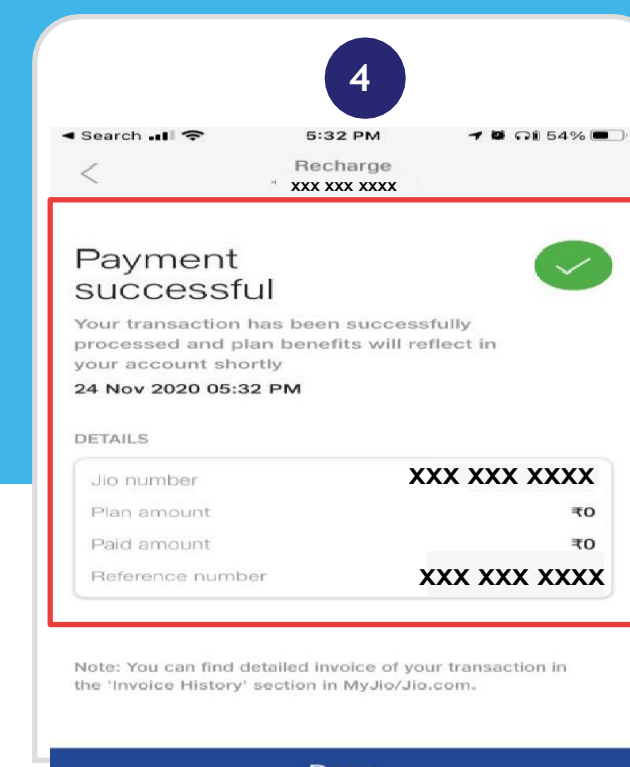
Open MyJio, select Fiber, click on View Plan & click "Recharge"



Select Plan, click on the "View Details" button to know all the benefits of the plan. Tap on the Buy Button to proceed with recharge.



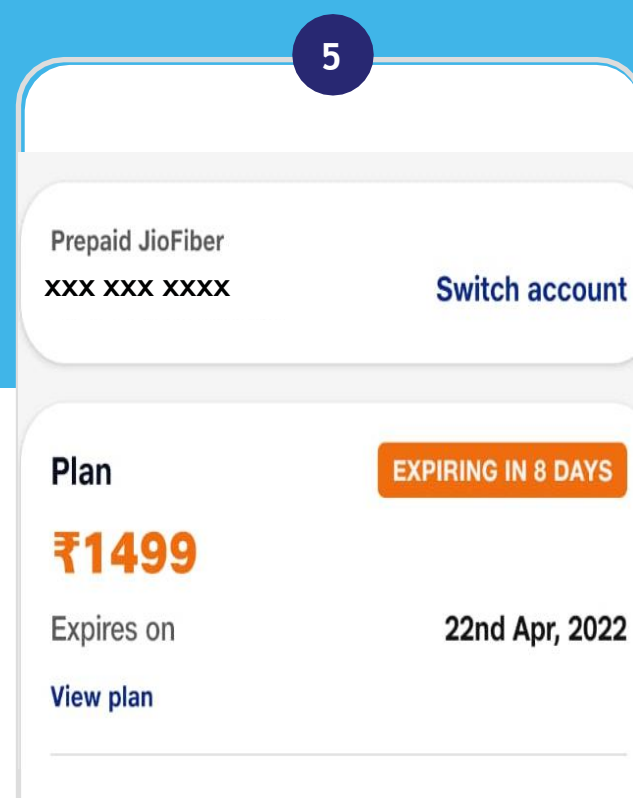
Select the payment mode as per your preference and Make the Payment



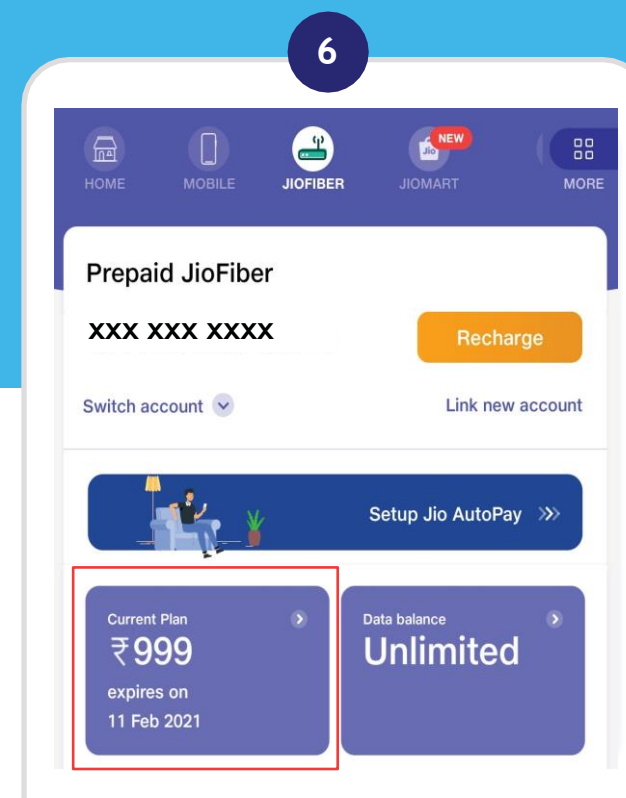
Select "Done" once you see the Payment Successful screen.

# HOW TO RECHARGE/CHANGE PLAN

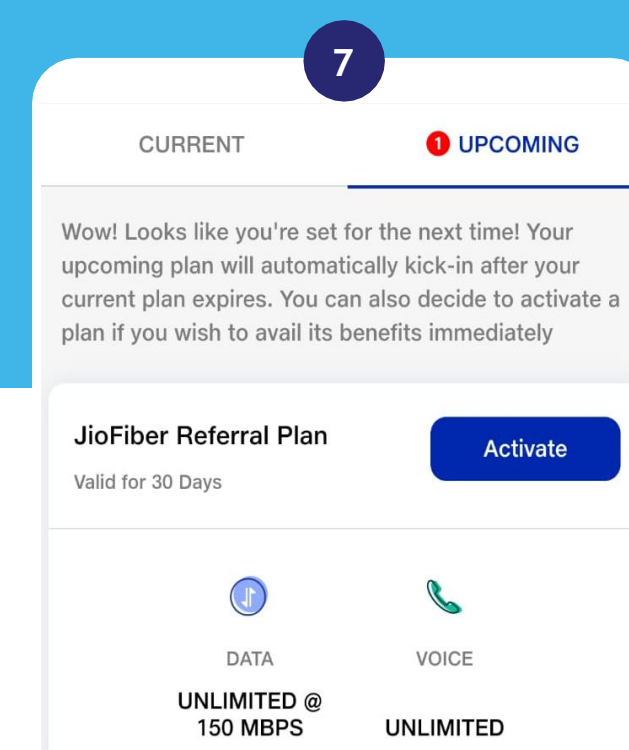
With MyJio, you can recharge your account with preferred plan and also know their detailed benefits



Go to Plan & click on "View Plan"



Select Current Plan to see your Plan Details



If recharge is done within the previous validity period, your new plan will be listed under the Upcoming Plans tab. To activate this plan immediately, select Activate

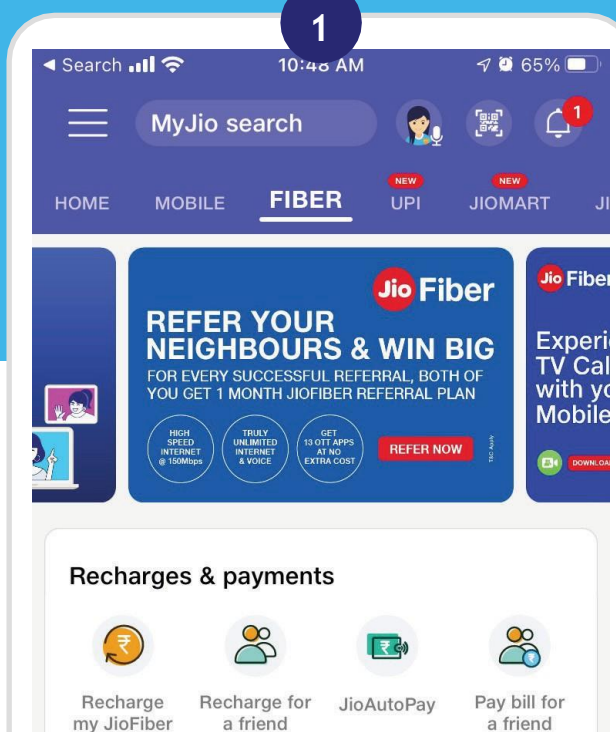
Scan this QR Code to view How to manage your JioFiber account on MyJio



# HOW TO DOWNLOAD RECHARGE RECEIPT

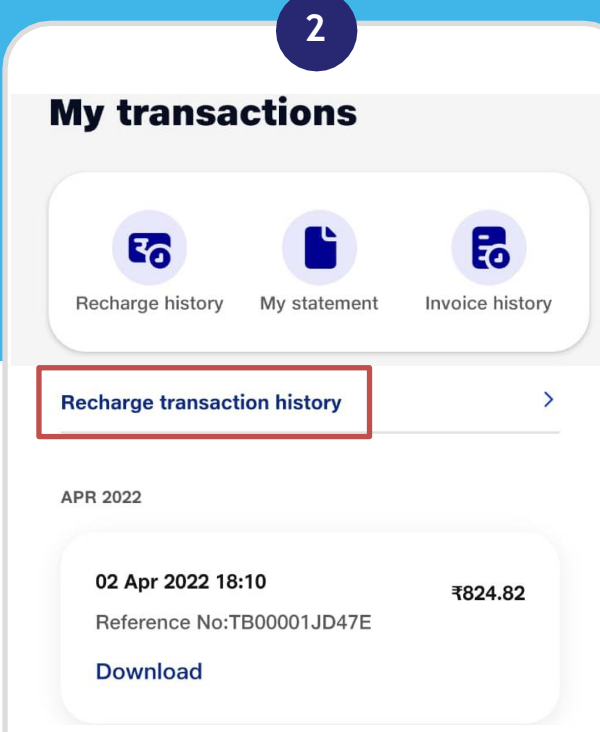
With MyJio you can download recharge receipt

1



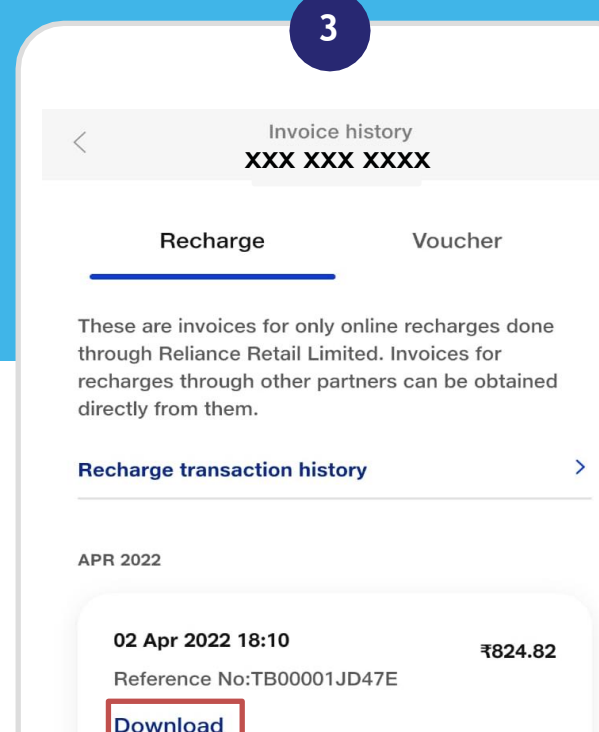
Open MyJio and click on JioFiber Tab

2



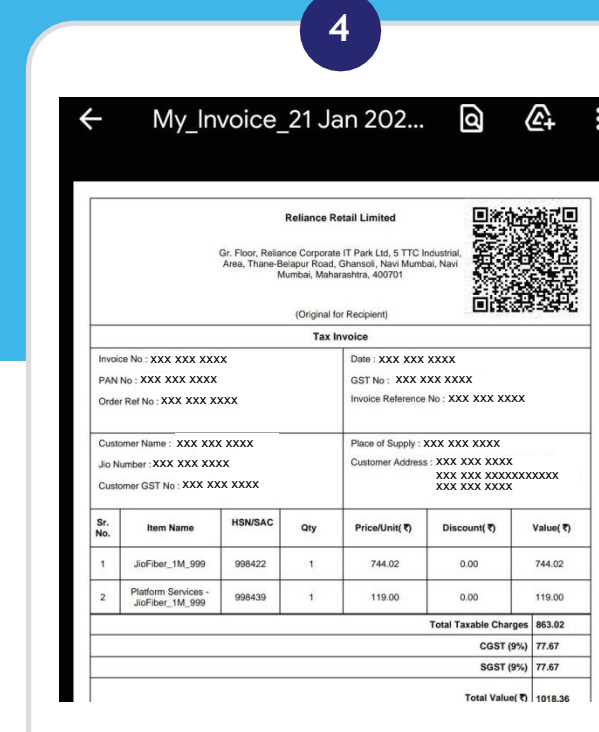
Scroll down to "My Transactions" section and select Invoice History

3



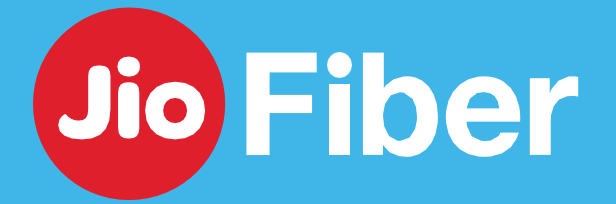
Select Download to Download Recharge Invoice

4

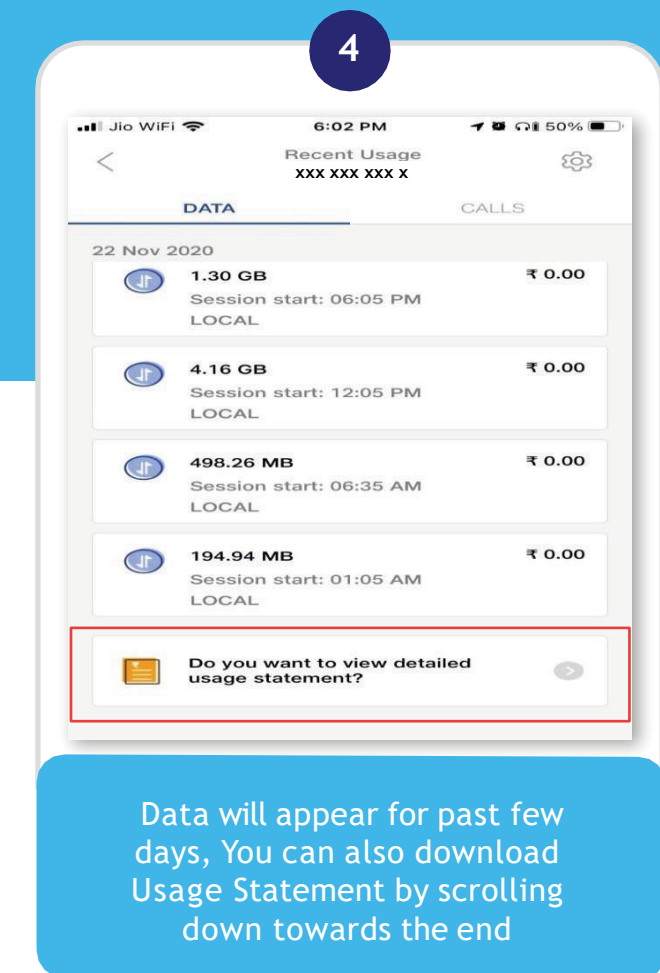
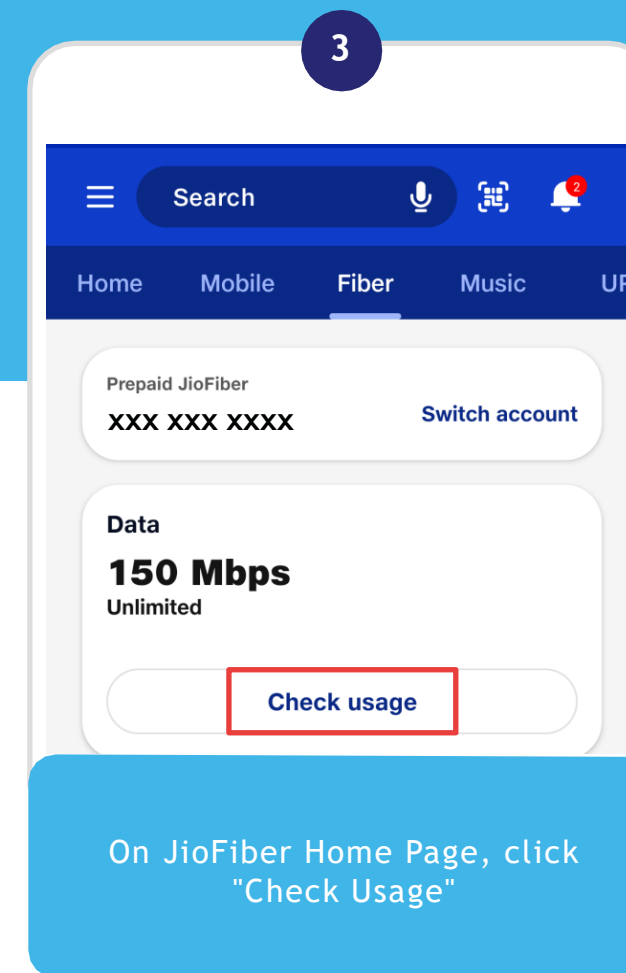
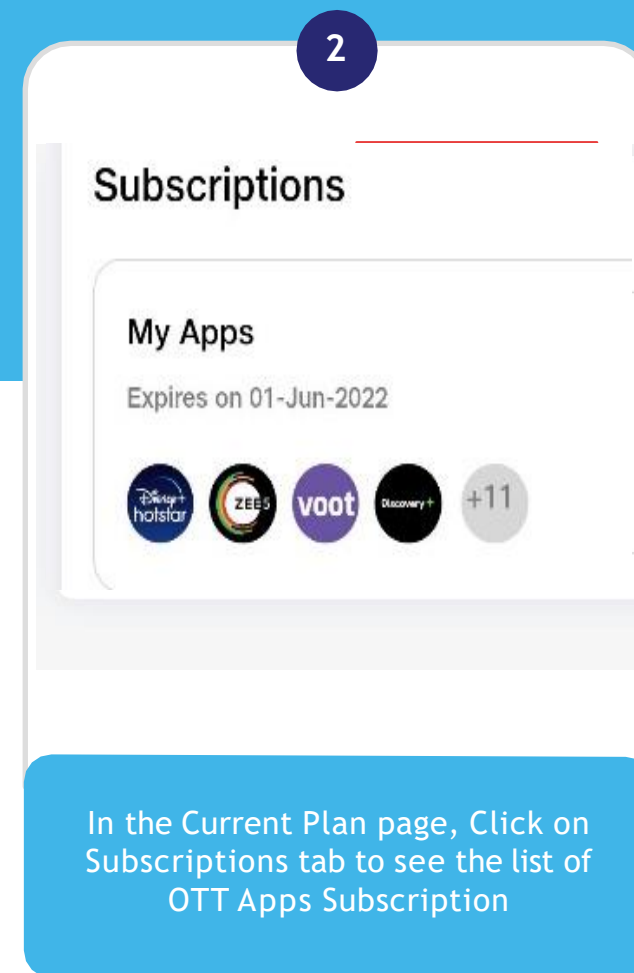
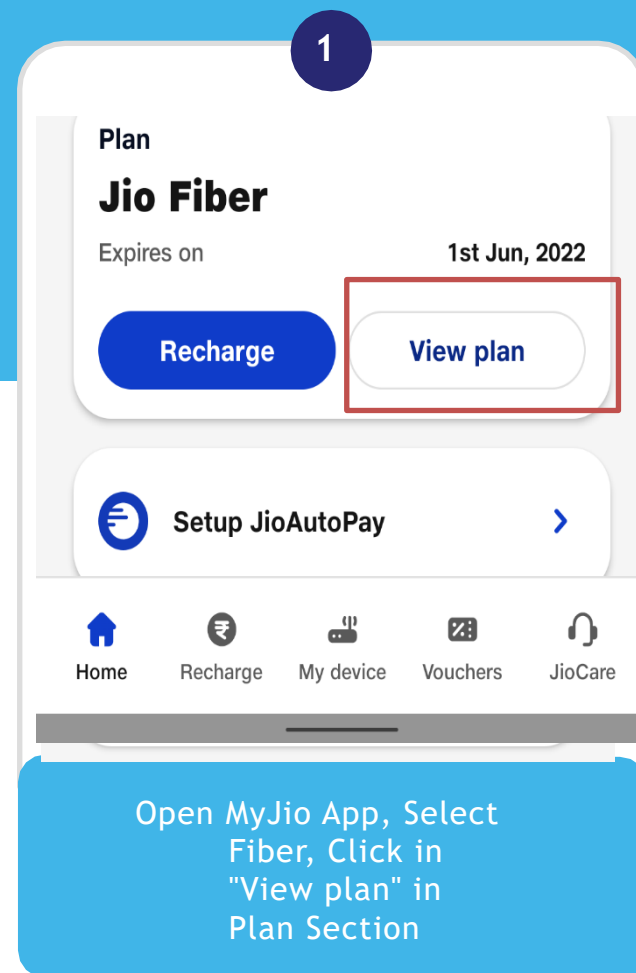


Once clicked on download, the invoice will be downloaded.

# HOW TO CHECK PLAN, OTT APP SUBSCRIPTION & DATA USAGE

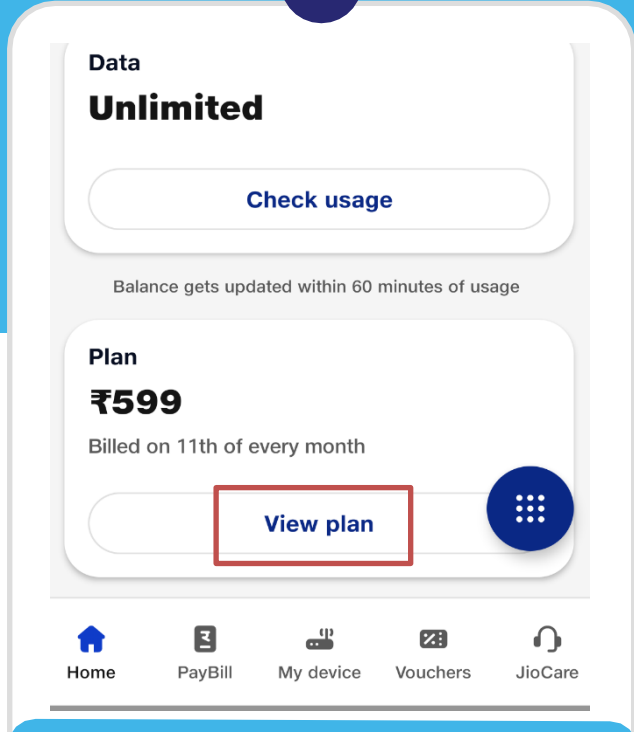


In MyJio you can check your OTT apps subscription and your data usage

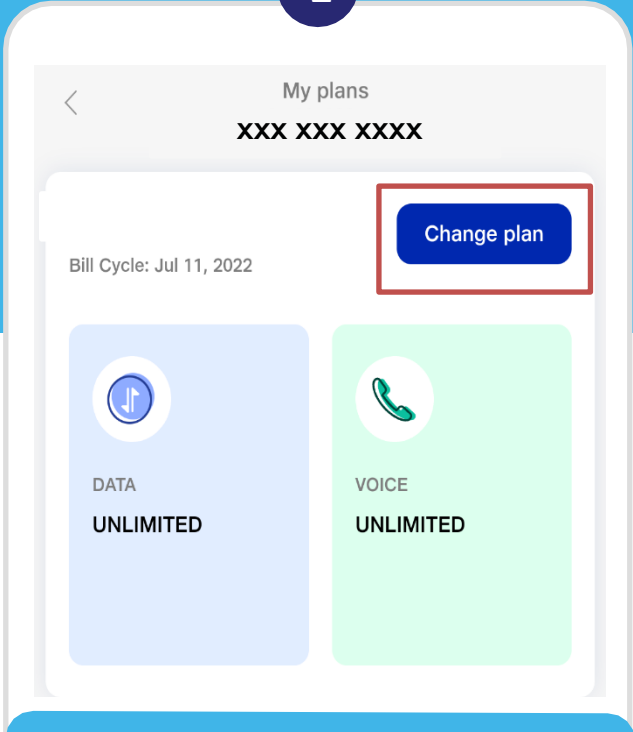


# How to change existing Postpaid Plan

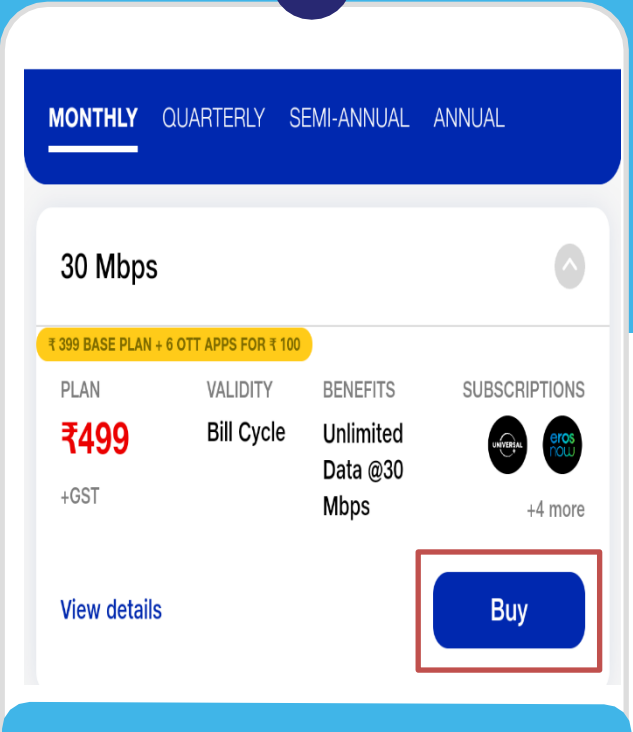
With MyJio App, you can easily change your existing Postpaid Plan

1


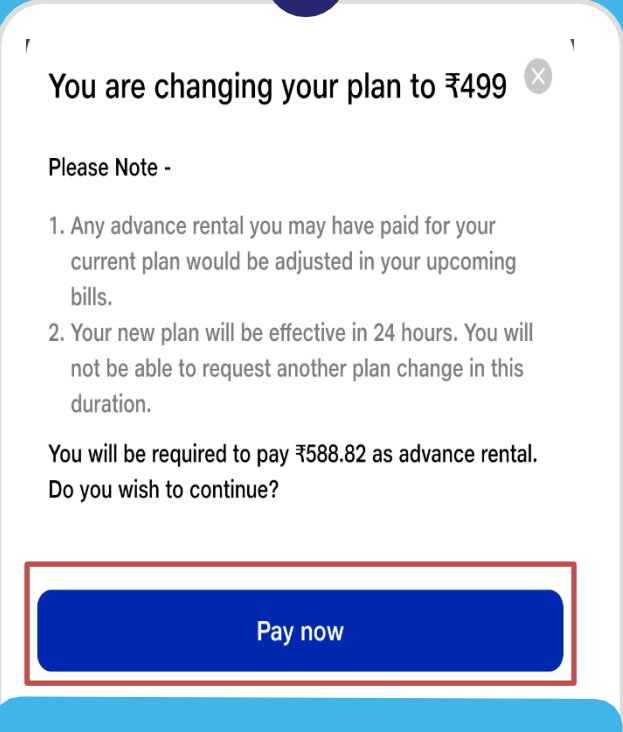
Go to MyJio, Select "View Plan"

2


Click on "Change Plan"

3


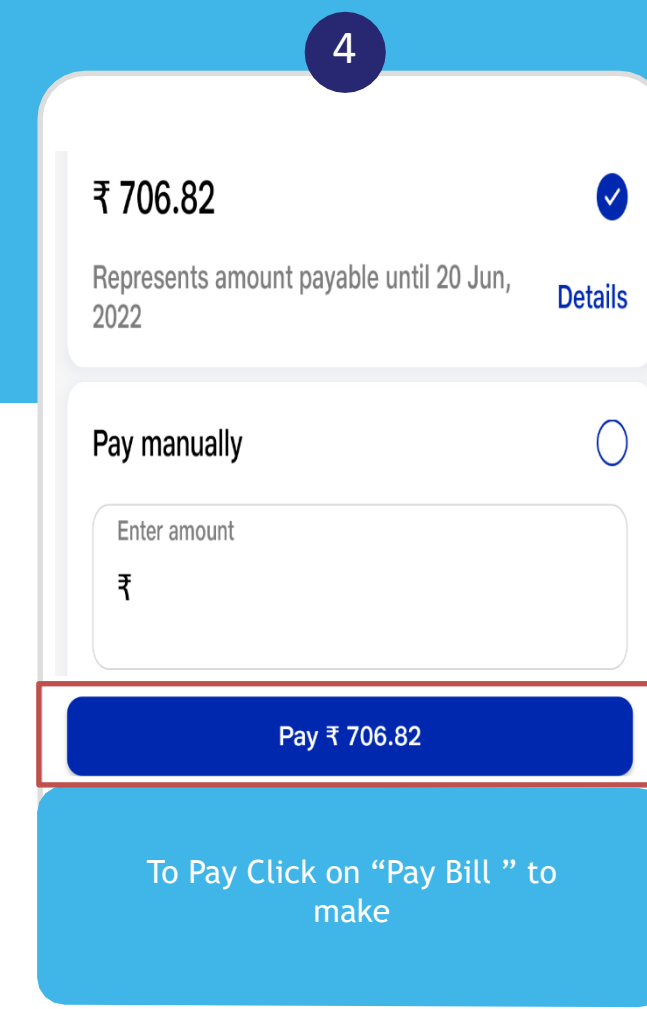
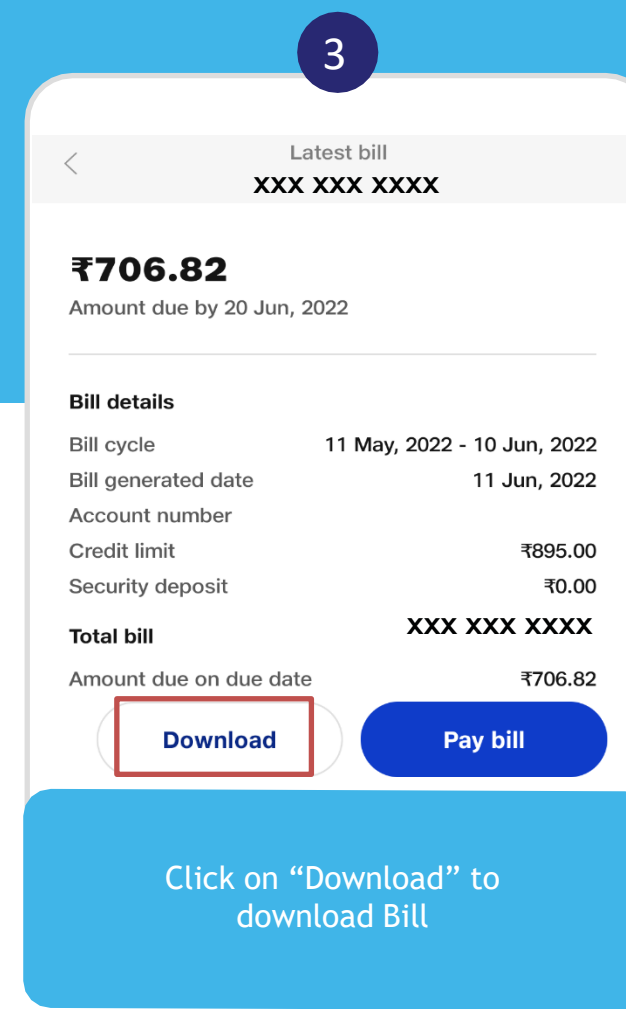
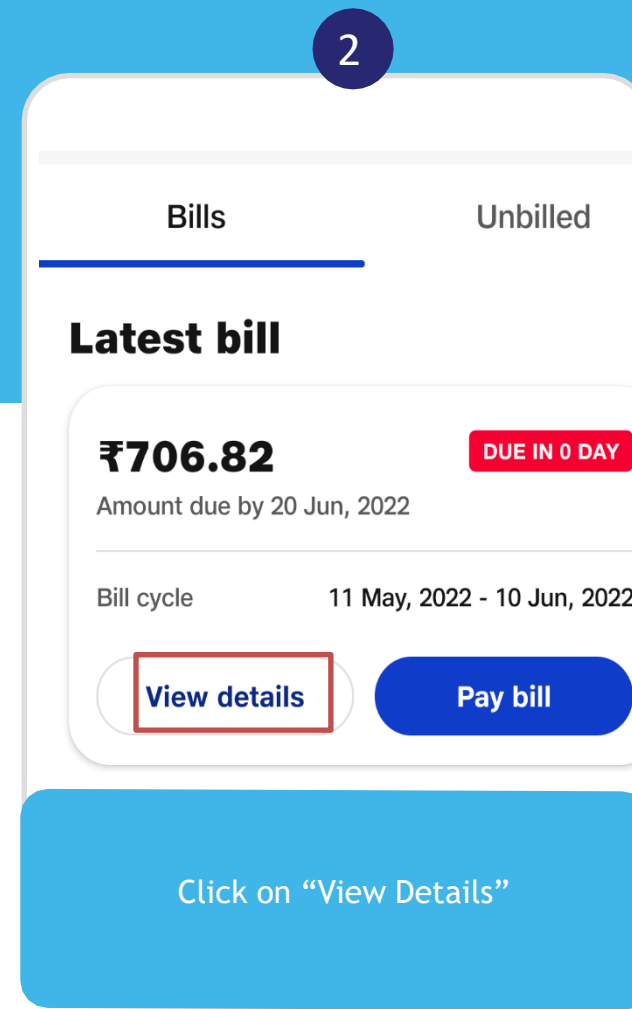
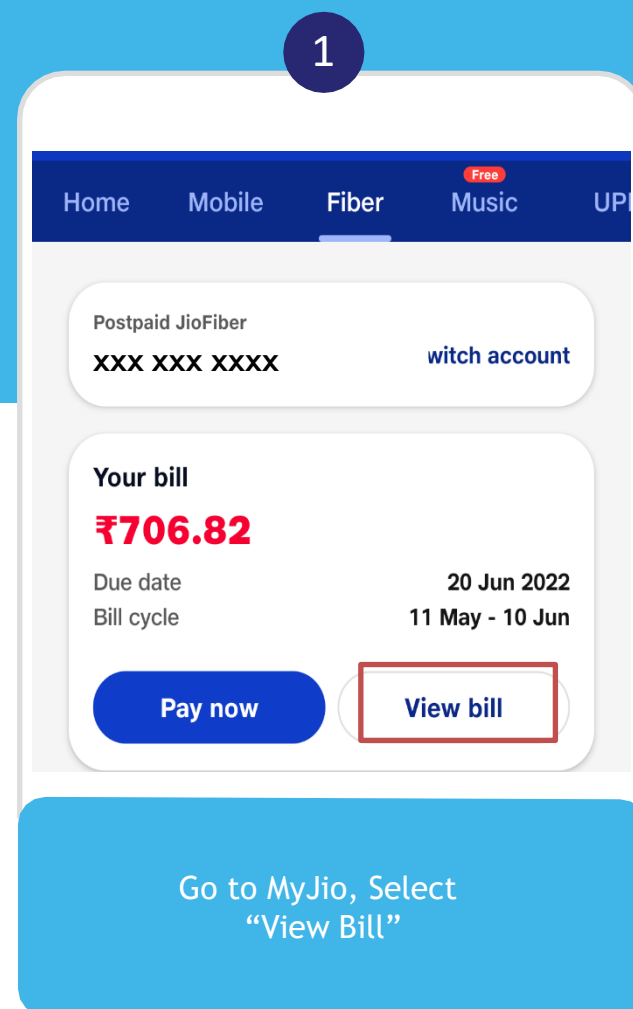
Select desired Plan, click on "Buy"

4


Click on "Pay Now" to make payment

# How to View, Download & Pay your Postpaid JioFiber Bill/s

With MyJio App, you can easily view download & pay your JioFiber Postpaid Bills



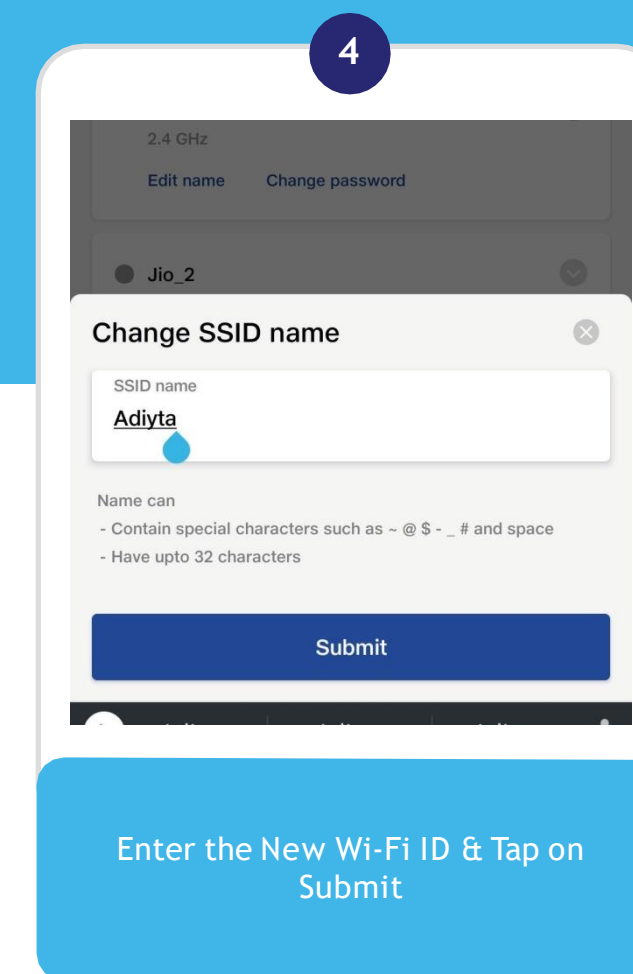
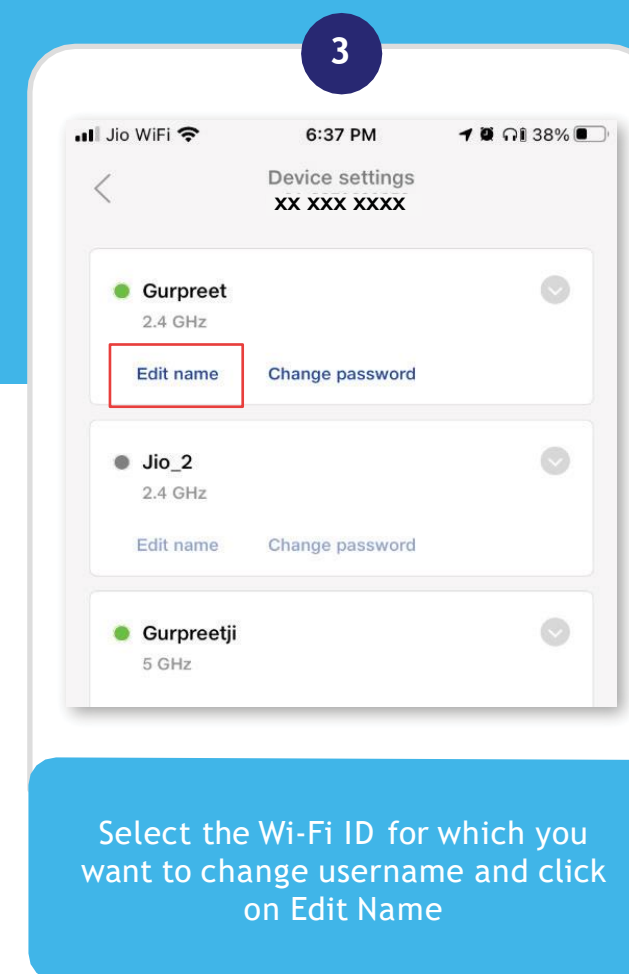
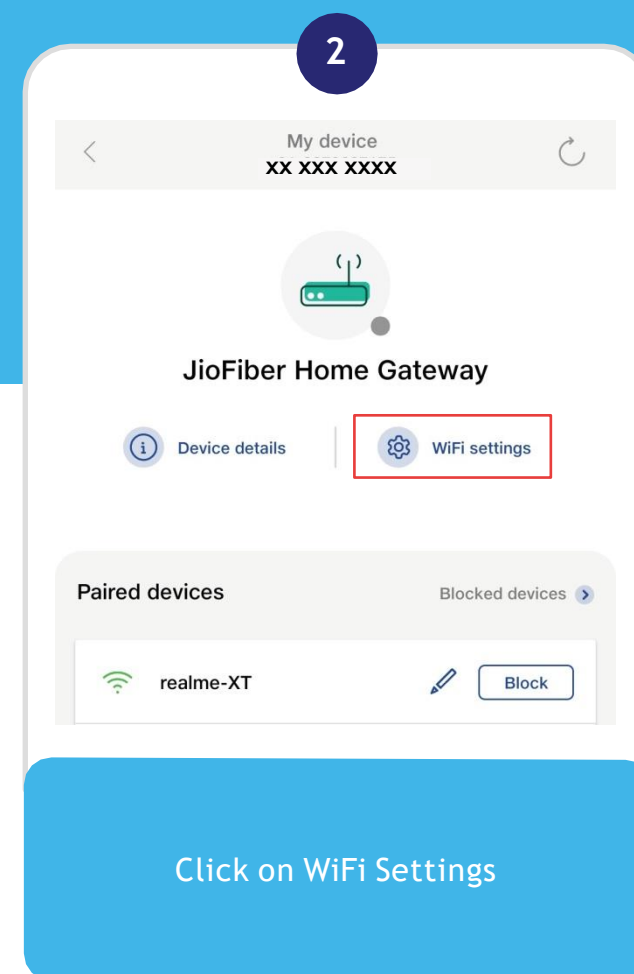
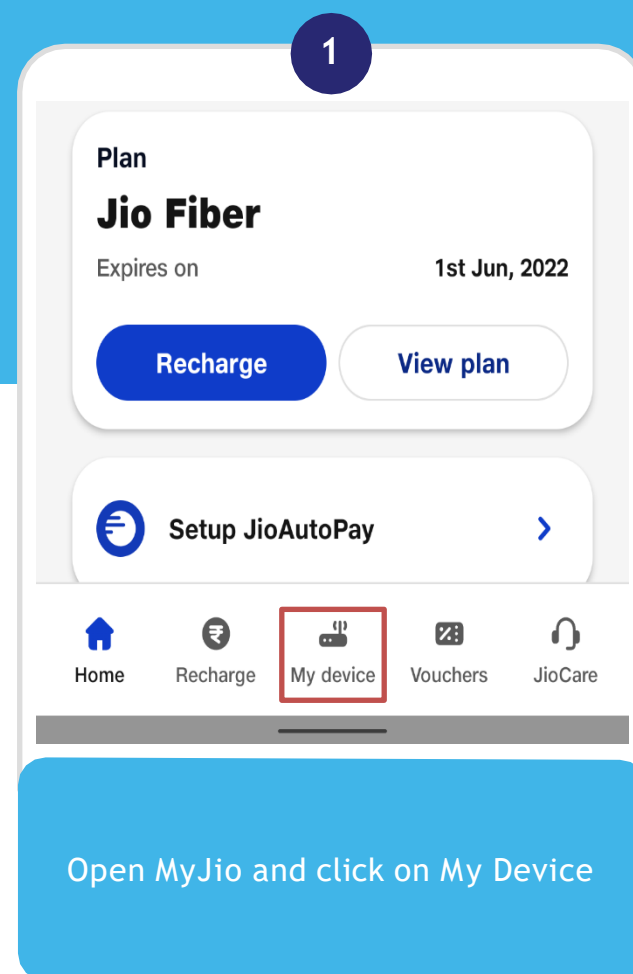


# INTERNET - MANAGE JIO HOME GATEWAY



# SSID (WI-FI ID) NAME CHANGE

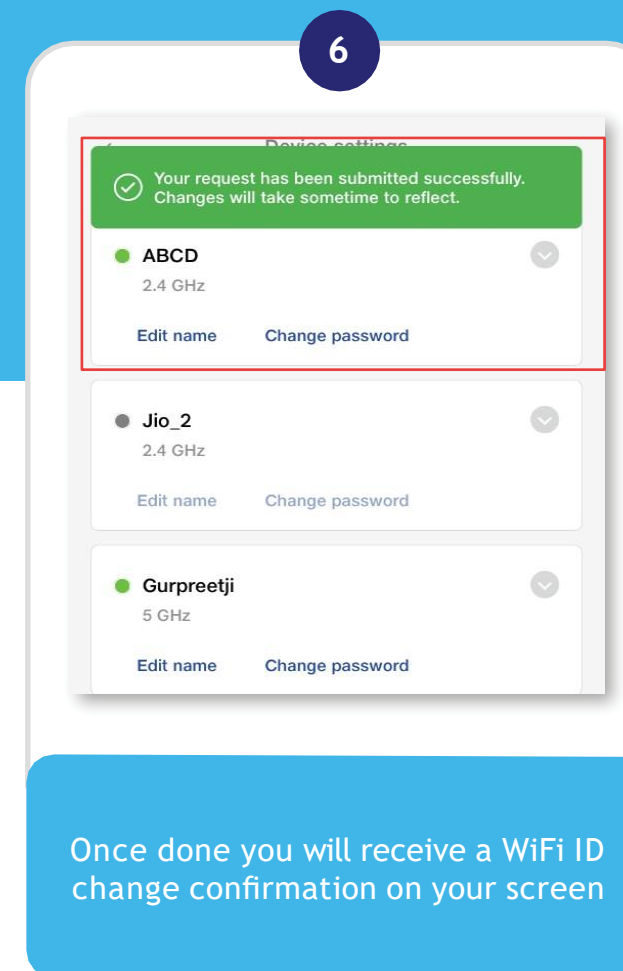
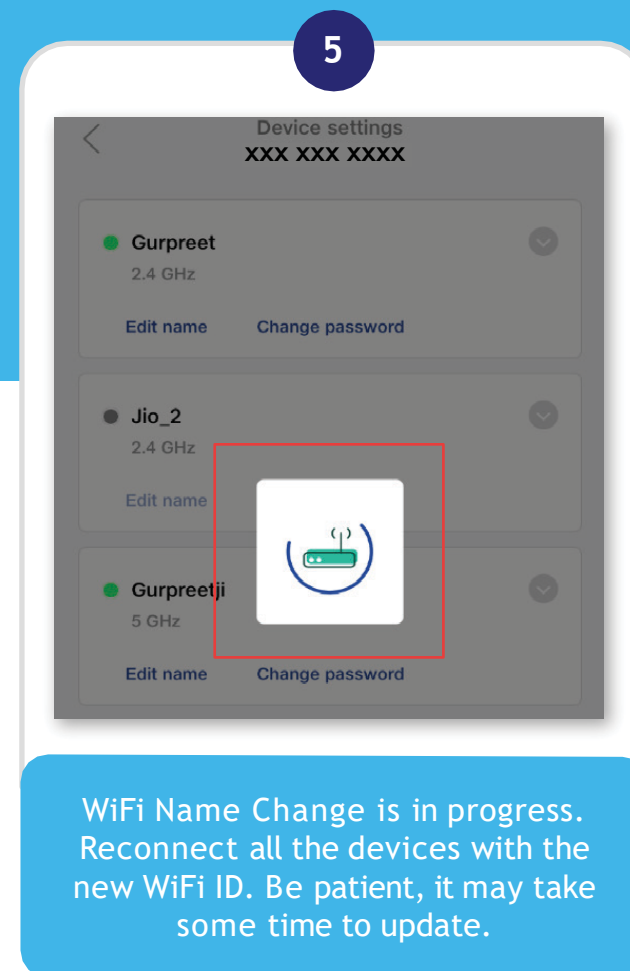
With MyJio, easily change your Jio Home Gateway's (Router) SSID name



# SSID NAME CHANGE

With MyJio, easily change your Jio Home Gateway's (Router) SSID name

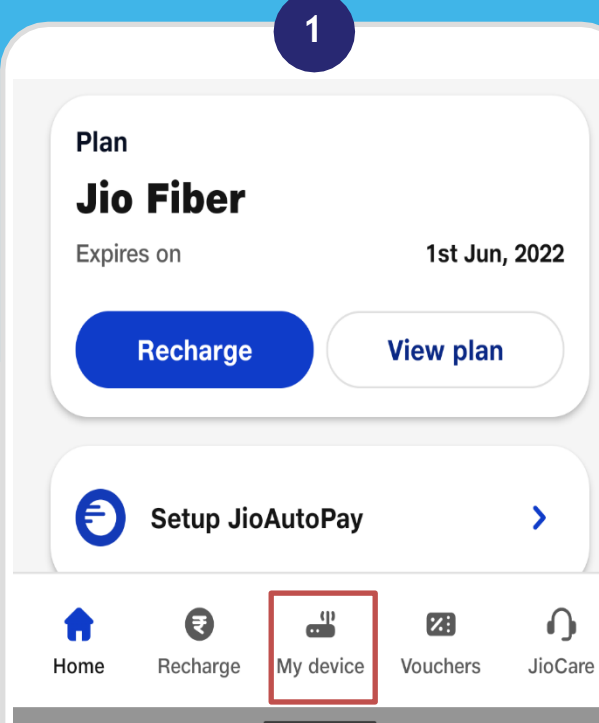
Note - Ensure your Jio Home Gateway is Switched ON before you change Wi-Fi ID so the New Wi-Fi ID can be synced & updated in Home Gateway



# WI-FI PASSWORD CHANGE

With MyJio, easily change your Jio Home Gateway's (Router) SSID Password

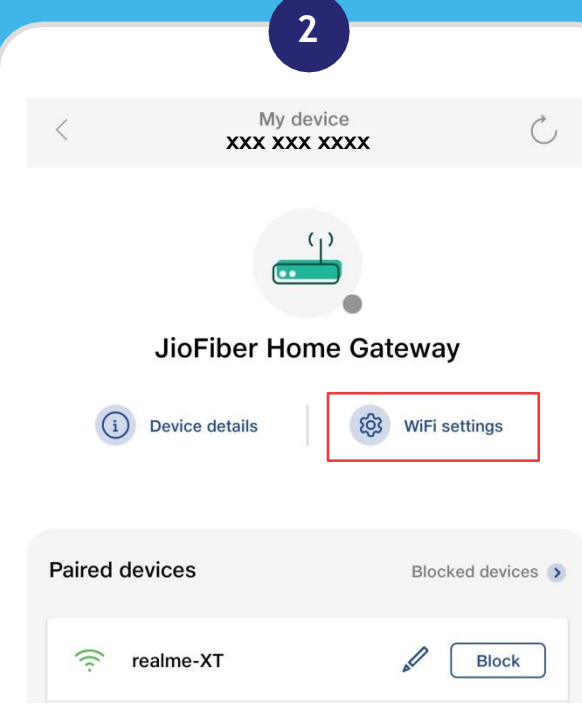
1



The screenshot shows the MyJio app home screen. At the top, there's a 'Plan' section for 'Jio Fiber' with an expiration date of '1st Jun, 2022' and buttons for 'Recharge' and 'View plan'. Below this is a 'Setup JioAutoPay' button. At the bottom, there's a navigation bar with icons for Home, Recharge, My device, Vouchers, and JioCare. The 'My device' icon is highlighted with a red box.

Open MyJio and click on My Device

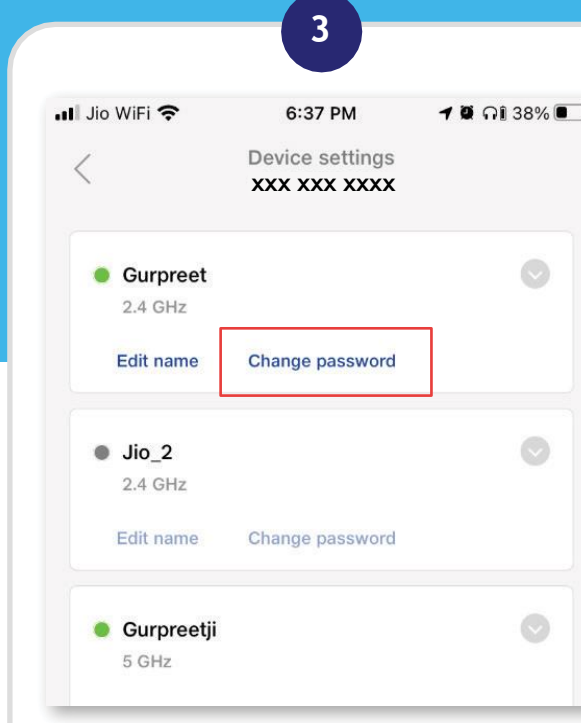
2



The screenshot shows the 'JioFiber Home Gateway' settings page. At the top, there's a 'My device' header with a refresh icon. Below it, there's a router icon and the text 'JioFiber Home Gateway'. There are two tabs: 'Device details' and 'WiFi settings', with 'WiFi settings' selected and highlighted by a red box. Below the tabs, there's a 'Paired devices' section showing a list of devices, including 'realme-XT'.

Click on WiFi settings

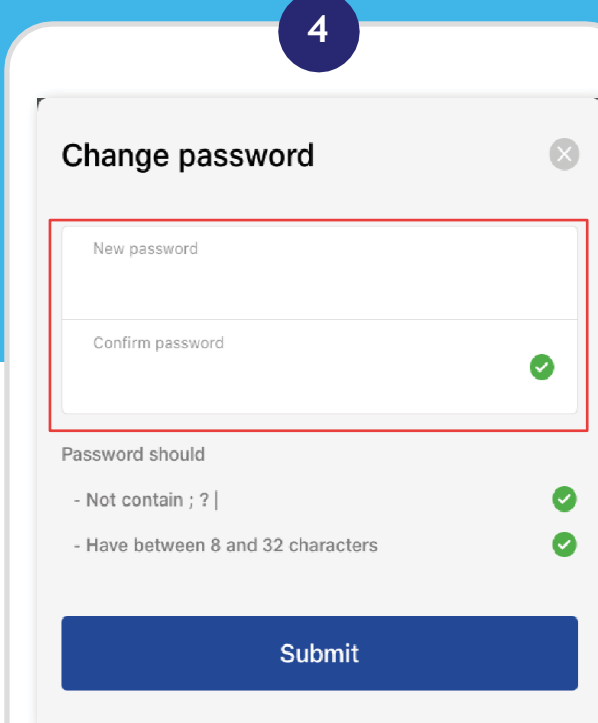
3



The screenshot shows the 'Device settings' page for a device named 'Gurpreet'. It lists two Wi-Fi networks: 'Gurpreet' (2.4 GHz) and 'Jio\_2' (2.4 GHz). For each network, there are options to 'Edit name' and 'Change password'. The 'Change password' option for the 'Gurpreet' network is highlighted with a red box.

Select the Wi-Fi ID for which you want to change password and click on Change Password

4



The screenshot shows a 'Change password' dialog box. It has two input fields: 'New password' and 'Confirm password'. The 'Confirm password' field has a green checkmark next to it. Below the fields, there's a section titled 'Password should' with two requirements: '- Not contain ; ? |' and '- Have between 8 and 32 characters', both with green checkmarks. At the bottom, there's a 'Submit' button.

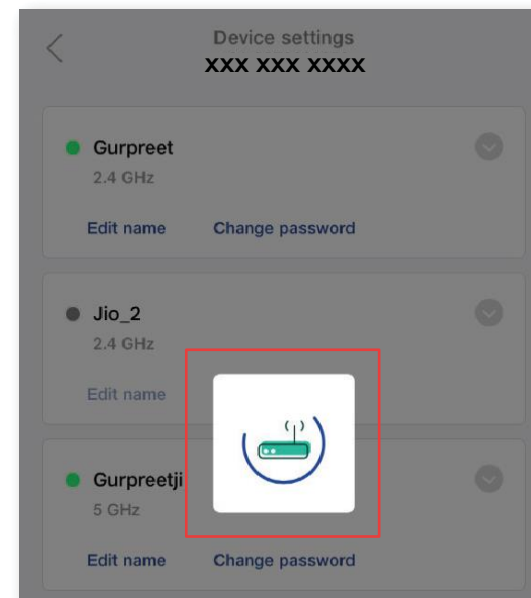
Enter the new password. ReEnter the password in the confirm password box and tap on submit button.

# WI-FI PASSWORD CHANGE

With MyJio, easily change your Jio Home Gateway's (Router) SSID Password

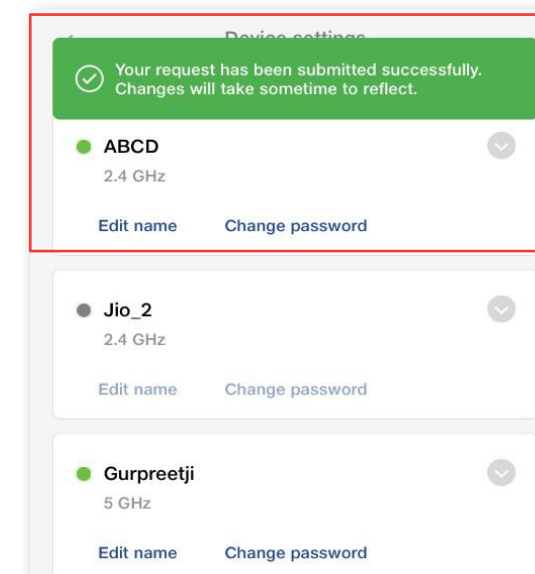
Note - Ensure your Jio Home Gateway is Switched ON before you change Wi-Fi Password so the New Password can be synced & updated in Home Gateway

5



WiFi Password change is in progress. Please ensure to change the password on all the connected devices. Be patient, it may take some time to update.

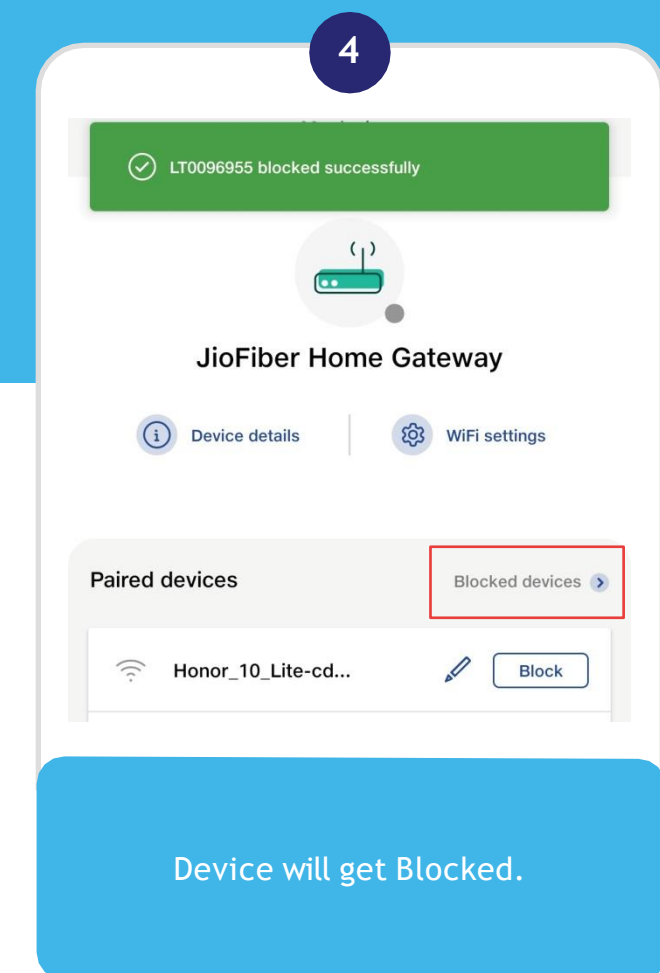
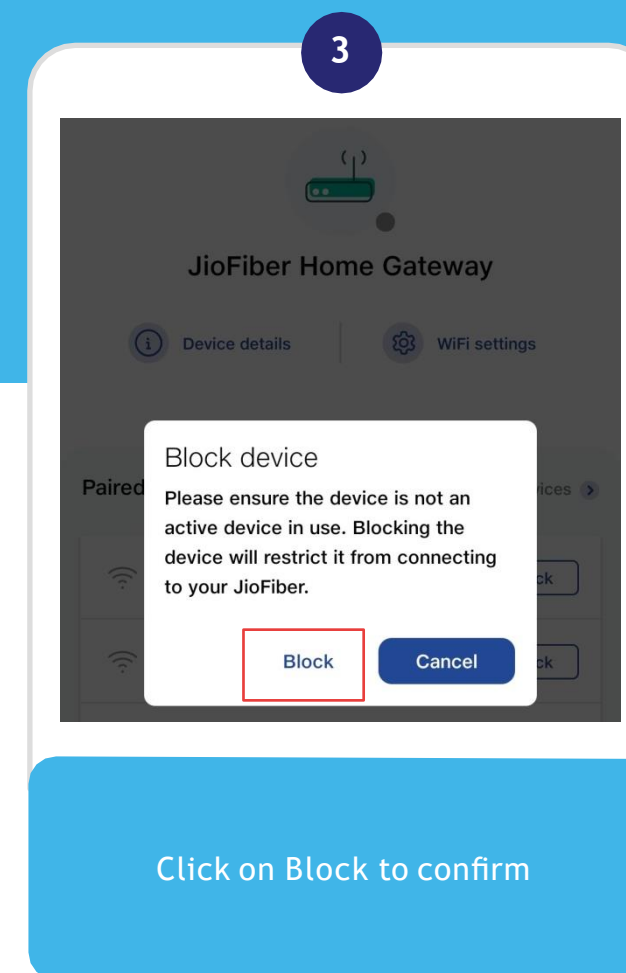
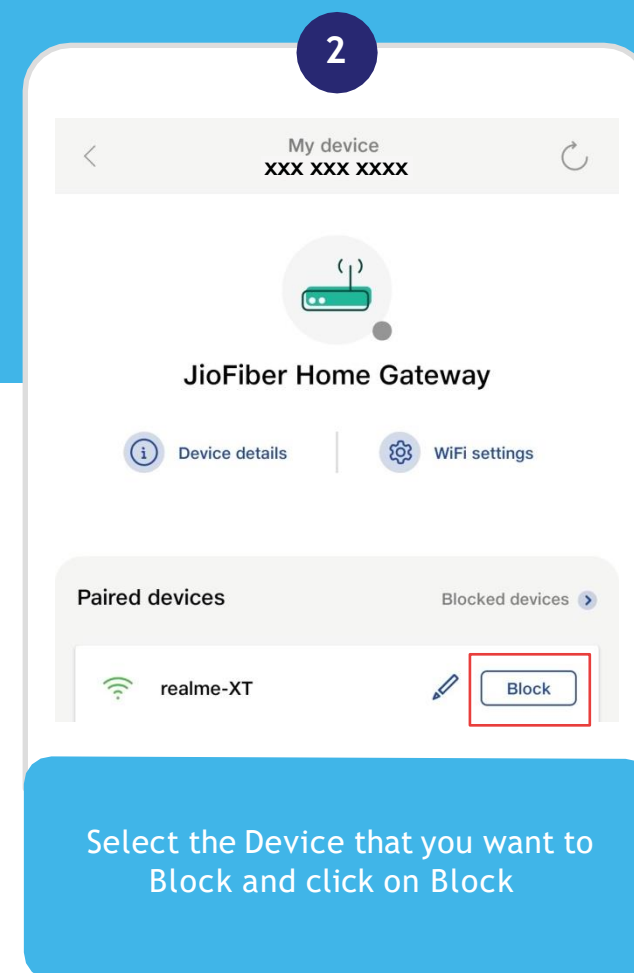
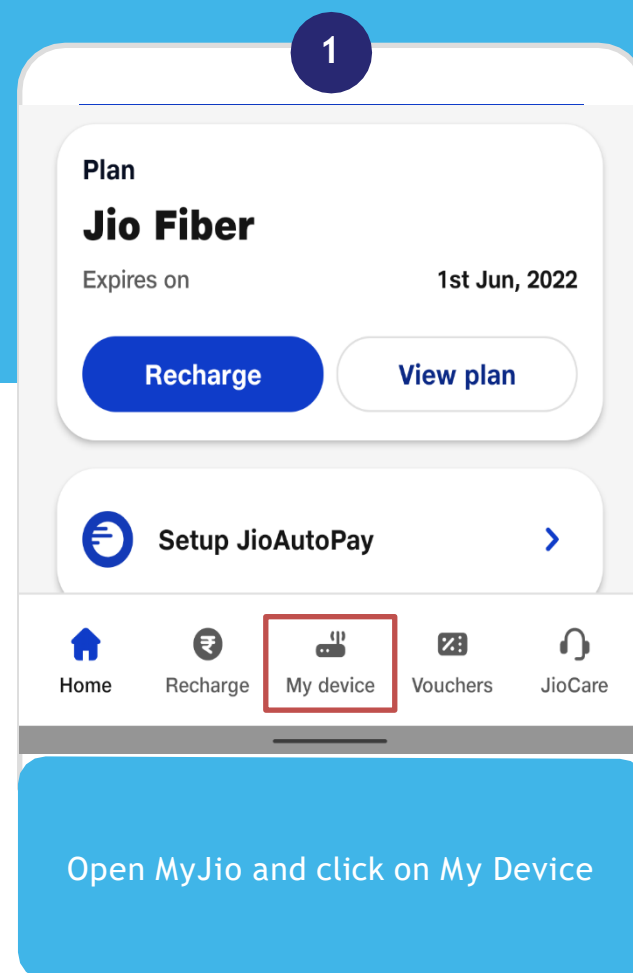
6



Once done you will receive a password change confirmation on your screen

# HOW TO BLOCK OR UNBLOCK DEVICE THROUGH YOUR HOME GATEWAY

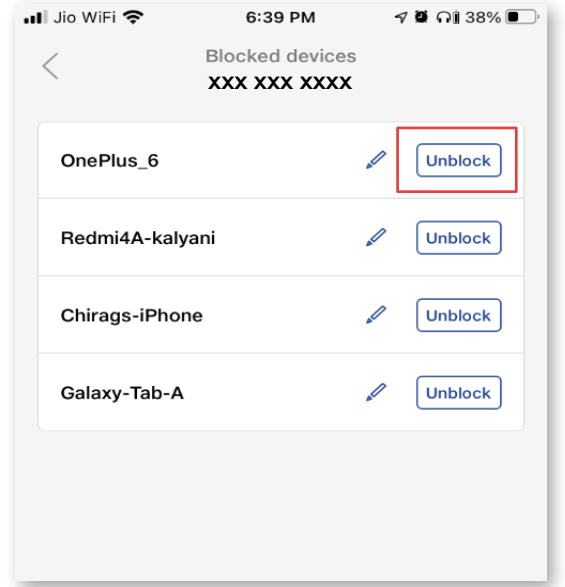
With MyJio, manage devices from accessing your internet



# HOW TO BLOCK OR UNBLOCK DEVICE THROUGH YOUR HOME GATEWAY

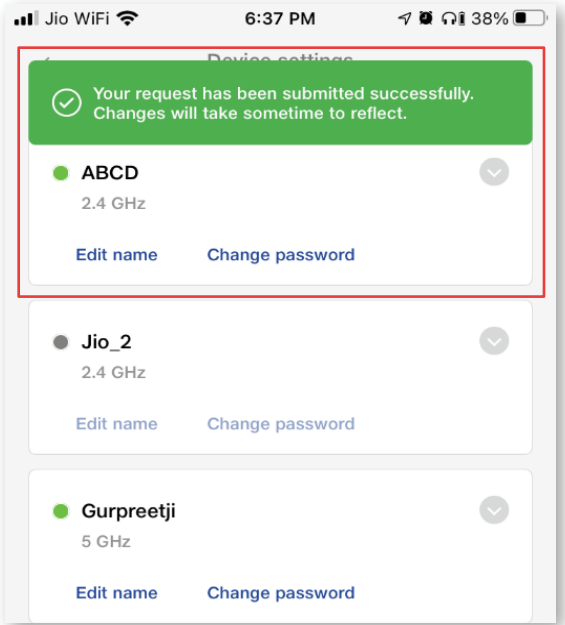
Manage Device from accessing Internet through your Home Gateway

5



To unblock, Select Unblock against the Device that you want to Unblock

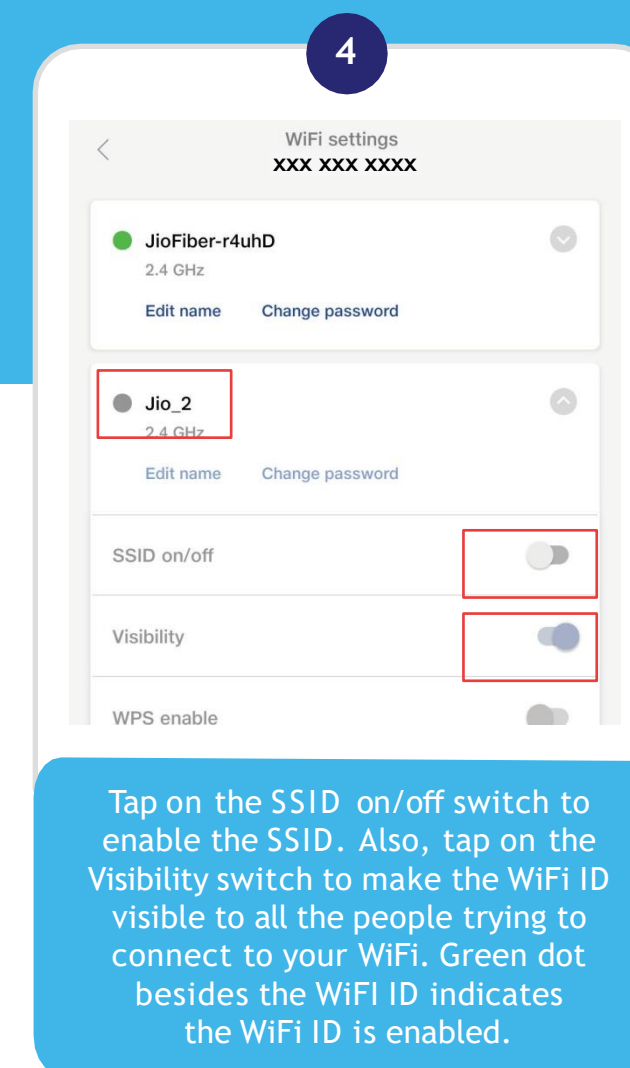
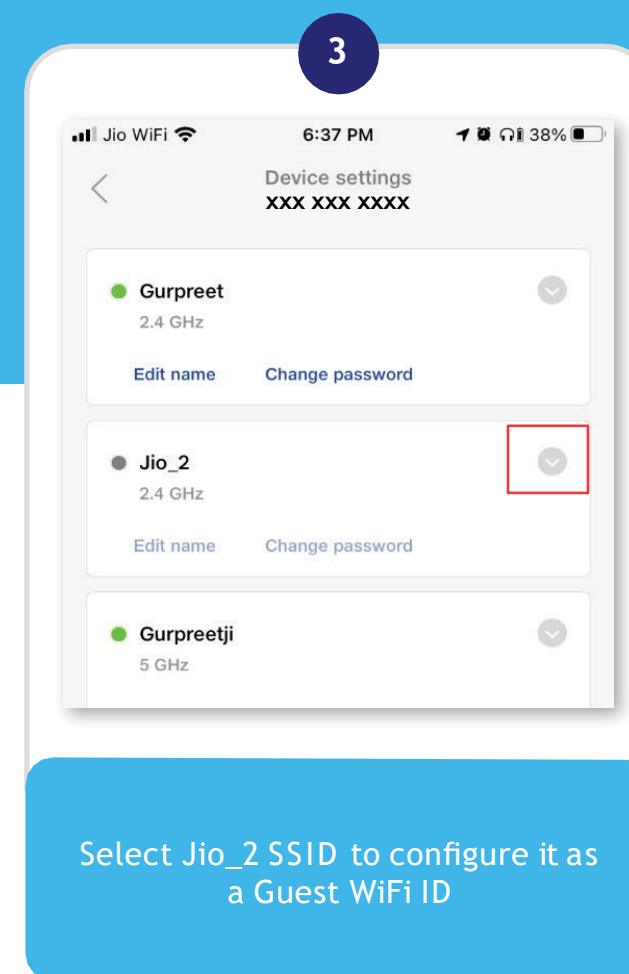
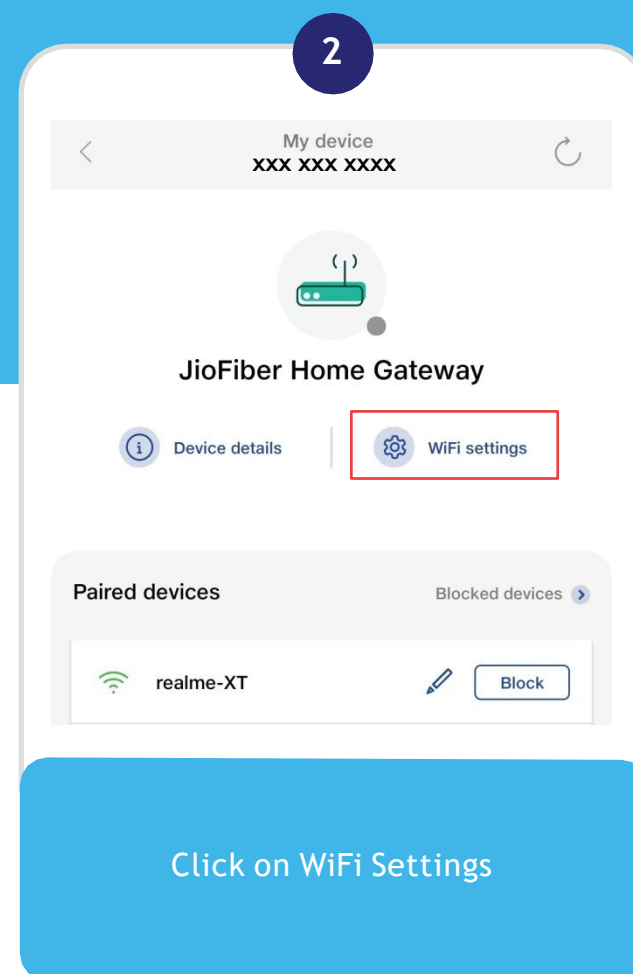
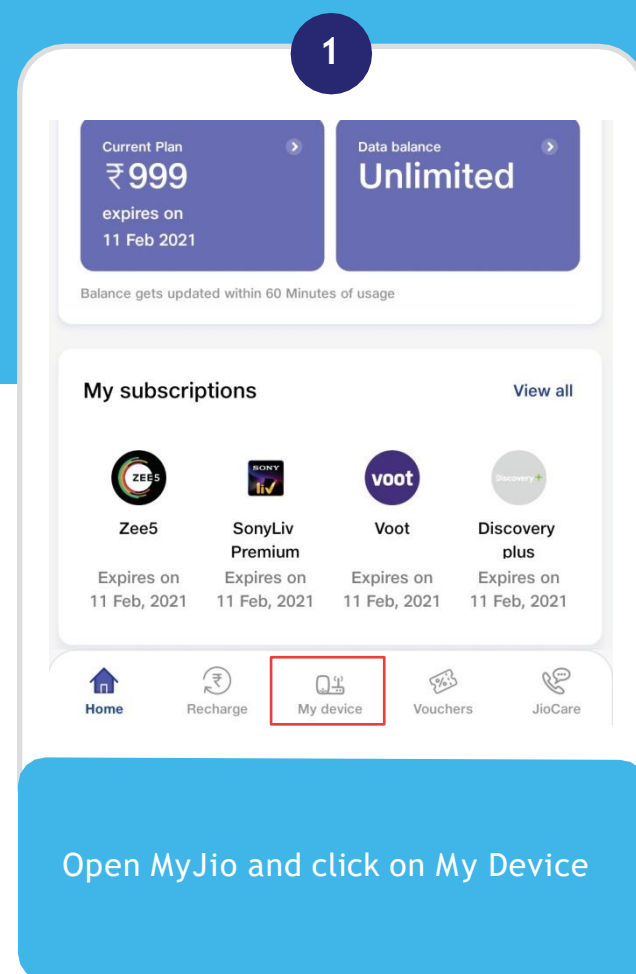
6



Device will get Unblocked

# HOW TO ENABLE GUEST WI-FI SSID/USER ID

With MyJio, create a separate WiFi ID for the guests to access

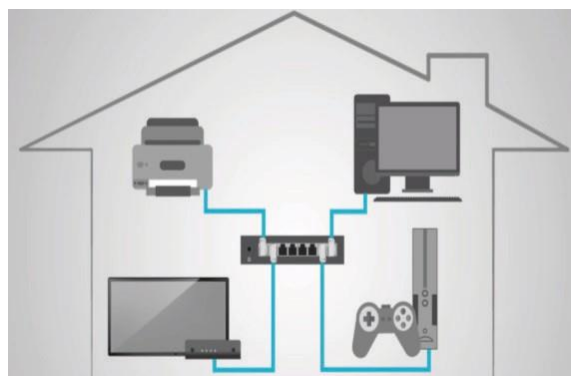




# HOW TO IMPROVE YOUR HOME WI-FI EXPERIENCE

## Tips to improve your Home Wi-Fi Experience

### Ethernet best for stationary devices



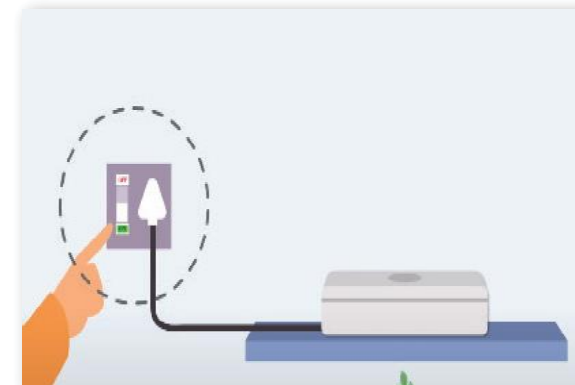
- Connect Stationery Devices like Set Top Box, Gaming Console directly through Ethernet Cable instead of WiFi, since these devices need more bandwidth for enhanced performance either to display rich graphics, streaming videos or TV shows.

### Jio Home Gateway Placement



- Place Home Gateway at the center location of house away from Devices like Microwave, Cordless Phone etc.
- Remember, the further away you are from the Router, lesser the Wi-Fi signal strength and so is the experience.

### Reboot Jio Home Gateway



- Power off and power on the ONT home gateway as you Restart your Devices. It allows the device to update its software if required and helps in optimizing the performance.

### Wi-Fi (SSID) Name



2.4 GHz

5 GHz

- Keep different Names for 2.4GHz & 5GHz
- It is recommended to connect to 5GHz if you are near the router for better Wi-Fi Speeds. Connect to 2.4 GHz if you are in other room.
- Use JioExtenders to enhance Wi-Fi coverage.

To know more about JioExtender login to [jio.com](http://jio.com) and visit Devices section.

# JIO SET TOP BOX

# HOW TO SETUP SET TOP BOX ON YOUR OWN

Here are few simple steps to set up your Jio Set Top Box

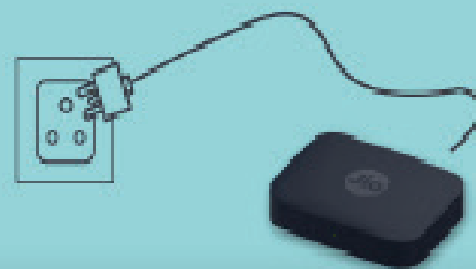
1

Connect the Jio Set top box to your TV using the HDMI cable.



2

Connect the power adapter to a power source.



3

Turn the power on.



4

Select TV Source to correct HDMI using TV Remote



5

Wait for 'Connect Jio Accessories' screen.



6

Insert 2AAA batteries in the remote.



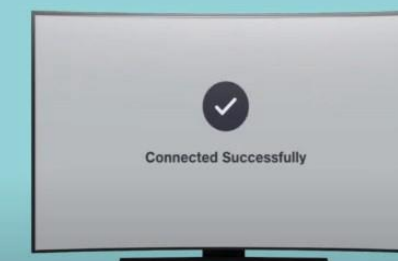
7

Press any button for 10 seconds.



8

Connected Successfully



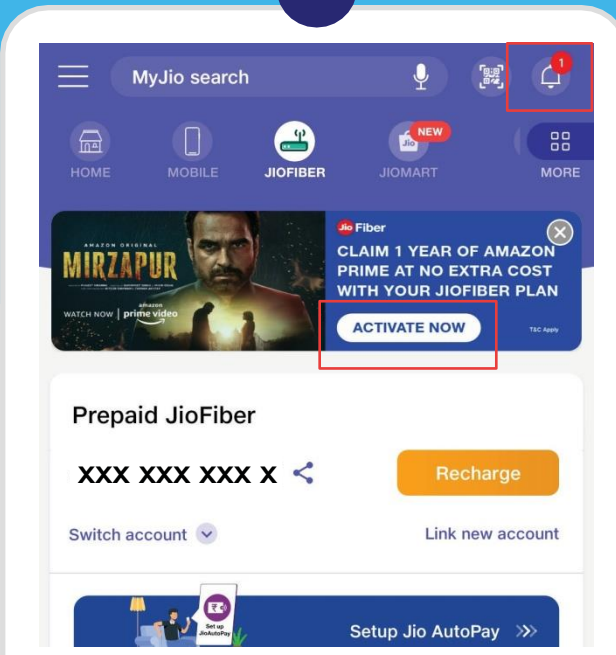
# HOW TO ACTIVATE AMAZON PRIME SUBSCRIPTION

## Steps to activate Amazon Prime subscription via MyJio app

Bundled subscription of Amazon Prime is available with JioFiber 999 and above Plans. The same shall continue if you do not downgrade your Plan and maintain a continuity of Recharge/Bill Payment. In case of Offer termination, same needs to be purchased as per Market Prevailing Price (Currently 1499/- per Year) from MyJio App

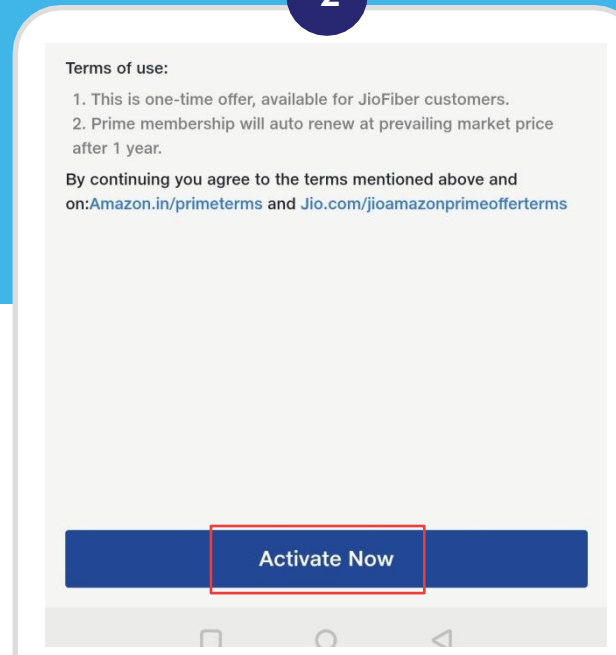
For more information refer T&C's - [bit.ly/amzn-prm-offr](https://bit.ly/amzn-prm-offr)

1




Open MyJio App and tap on the JioFiber icon. Now tap on the bell icon to display all your notifications. You will see the Amazon Prime Video Banner with "Activate Now" call to action. Tap on it.

2



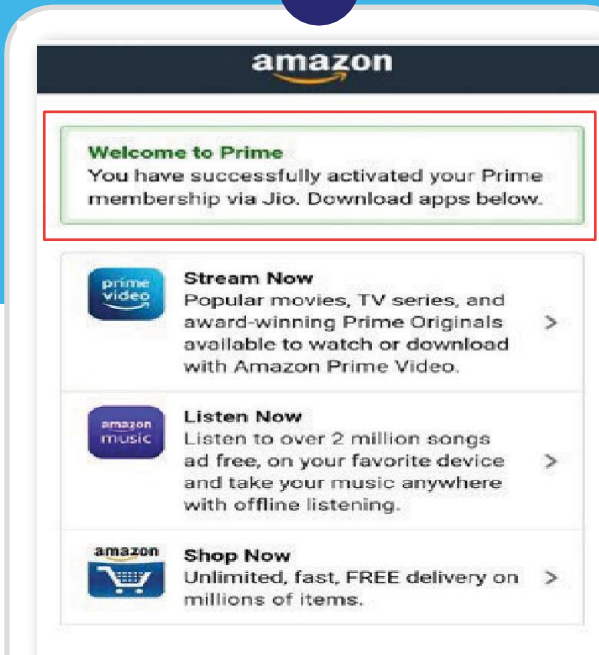
Tap on Activate Now.

3



Enter your existing Amazon User ID & Password or you may create one if you don't have. Click on Login

4

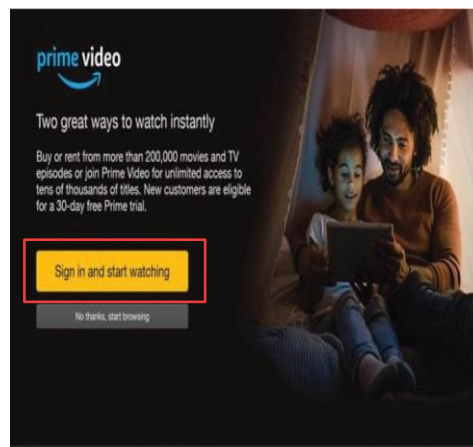


Prime Video Offer will be activated the given Amazon User ID

# HOW TO LOGIN TO PRIME VIDEO APP ON SET TOP BOX

Here are few simple steps to login to Prime Video App on Jio Set Top Box

1



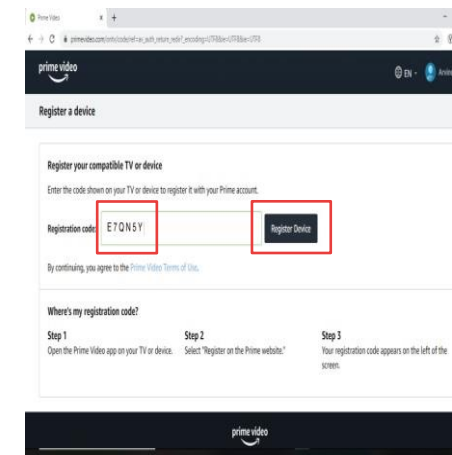
Launch Prime Video App on Jio Set Top Box

2



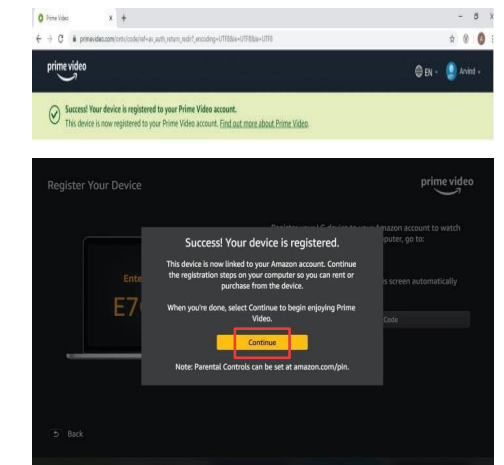
Note the code on the Left & open [amazon.com/tv](https://amazon.com/tv) on your Phone Browser

3



Enter the code in the Registration Code box and tap on Register device.

4



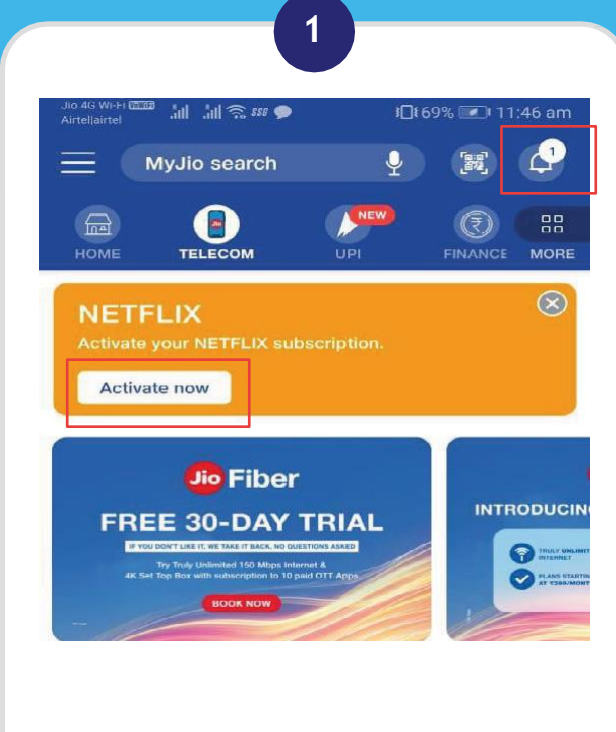
STB Device is now successfully registered. Select Continue on your Jio Set Top Box - Prime Video App Screen and click on sign in



# HOW TO ACTIVATE NETFLIX SUBSCRIPTION

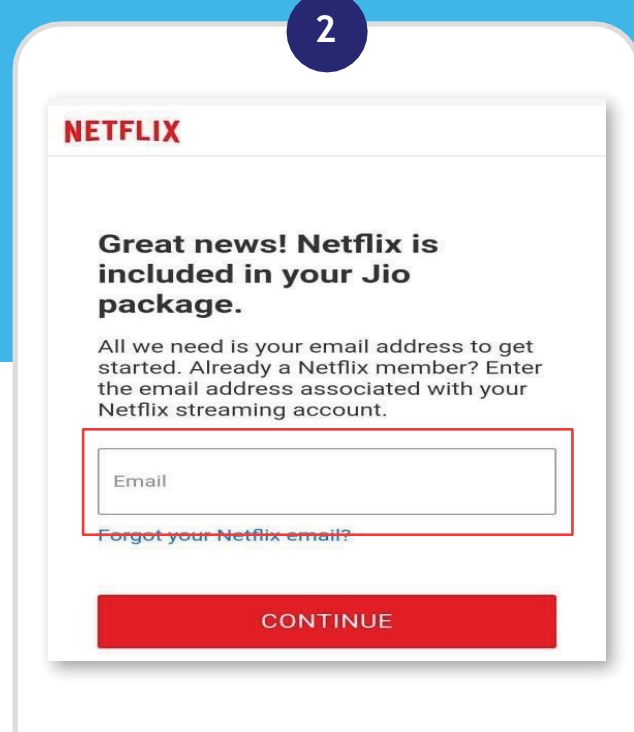
Steps to activate Netflix subscription via MyJio app

1



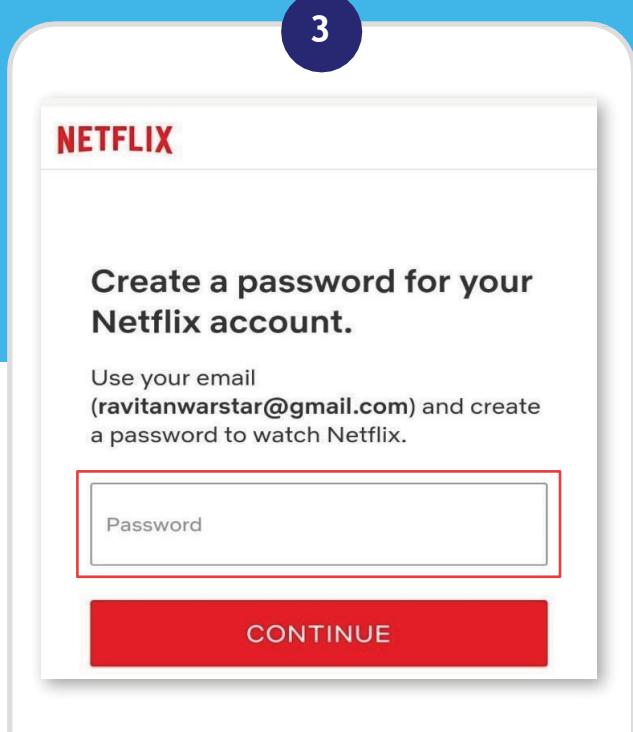
Click on Bell Icon to see the Banners  
Select Netflix & Tap on "Activate Now"

2



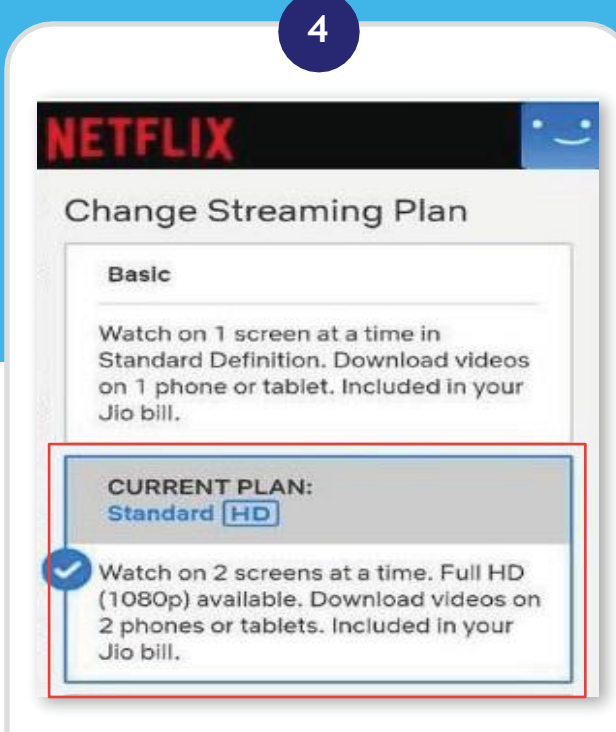
Enter your Email ID

3



Enter Password

4

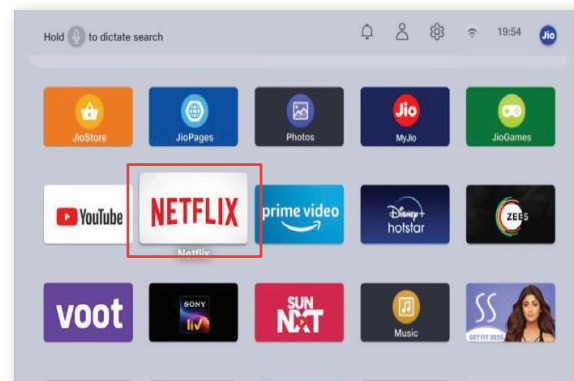


Netflix Plan detail will appear as per JioFiber Plan. Tap "Continue"

# HOW TO LOGIN TO NETFLIX APP ON SET TOP BOX

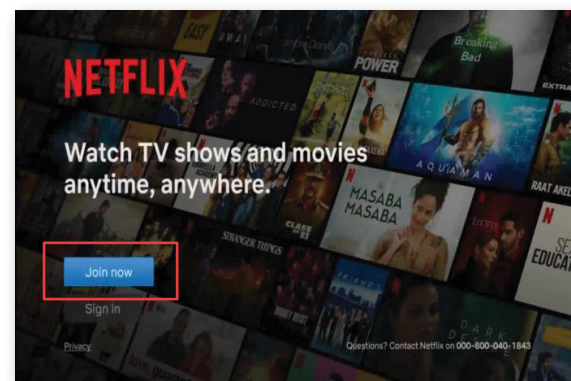
Here are few simple steps to login to Netflix App on Jio Set Top Box

1



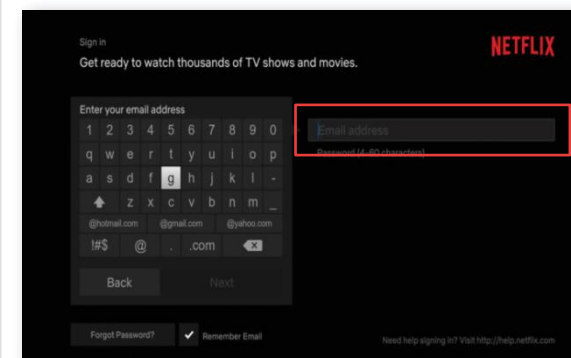
Launch Netflix App  
on Jio Set Top Box

2



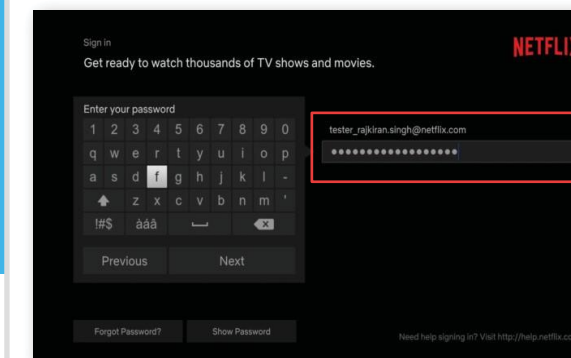
Select Sign in

3



Enter the "Email"  
used for activation

4



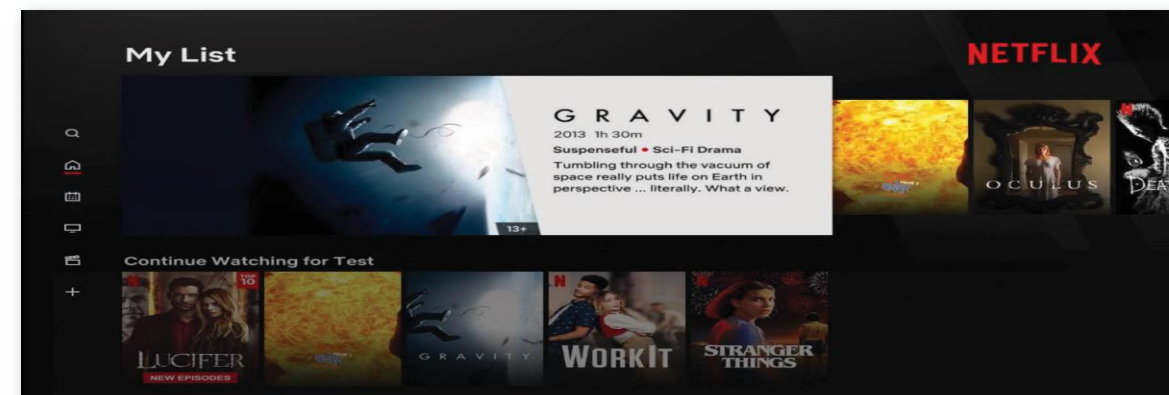
Enter Password



# HOW TO LOGIN TO NETFLIX APP ON SET TOP BOX

Here are few simple steps to login to Netflix App on Jio Set Top Box

5



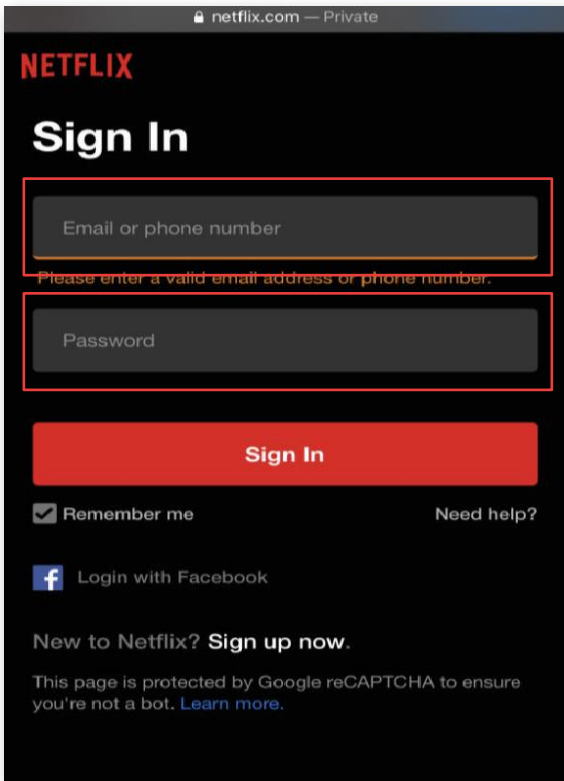
Your Netflix Subscription is successfully activated on Jio Set Top Box

# HOW TO UPGRADE NETFLIX PLAN

Your Netflix Subscription is successfully activated on Jio Set Top Box

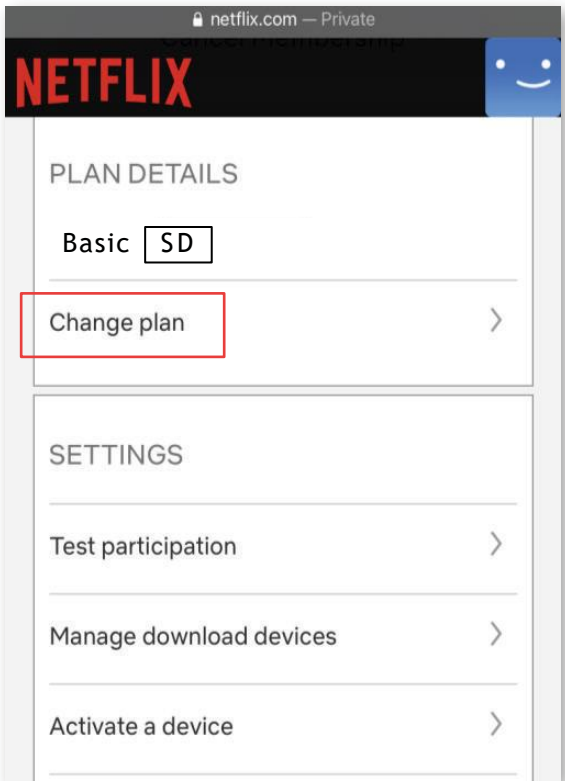
Note - Payment not made within stipulated time, Netflix plan reverts to the one bundled with JioFiber plan.

**1**



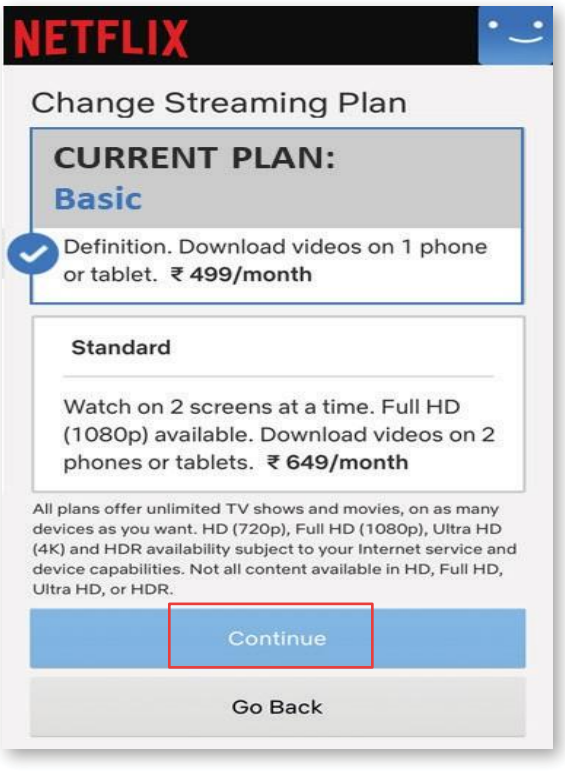
Visit <http://www.netflix.com/account> & Sign IN with your Credentials

**2**



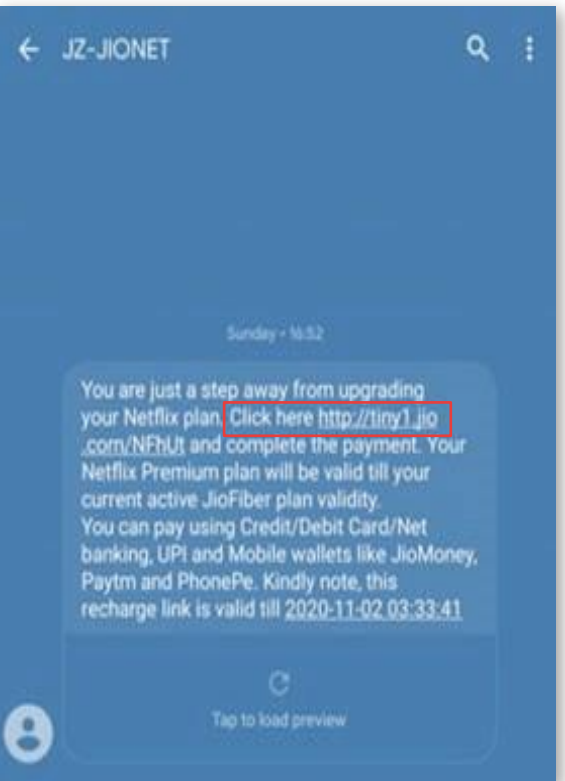
Select "Change Plan"

**3**



Select Desired Plan and click on Continue

**4**

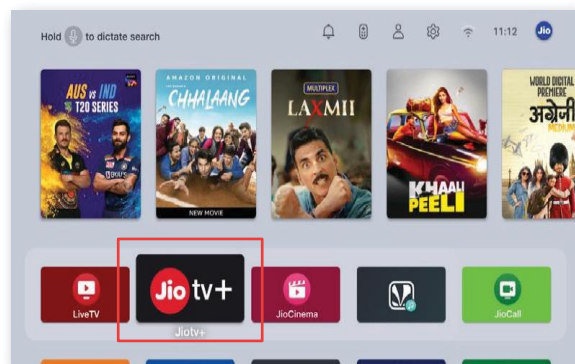


Click on the Link received in SMS on your Registered Mobile Number to Make the payment and enjoy benefits of upgraded Netflix plan

# HOW TO VIEW LIVE CHANNELS ON JIO SET TOP BOX

With JioTV+ you can view LIVE Channels from all OTT Apps in an easy way

1



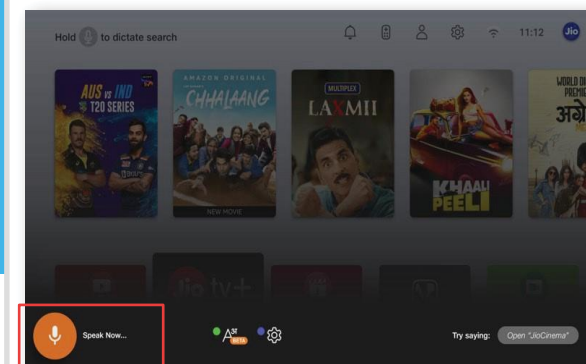
Open JioTV+ App on Jio Set Top Box

2



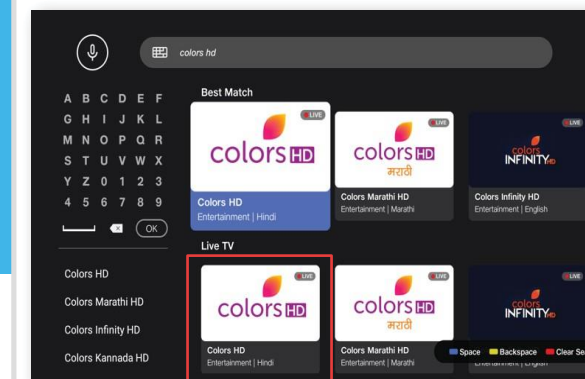
press the voice search key  
on your JioRemote

3



Speak your command - "Play Colors  
HD on JioTV+" or just "Colors HD"

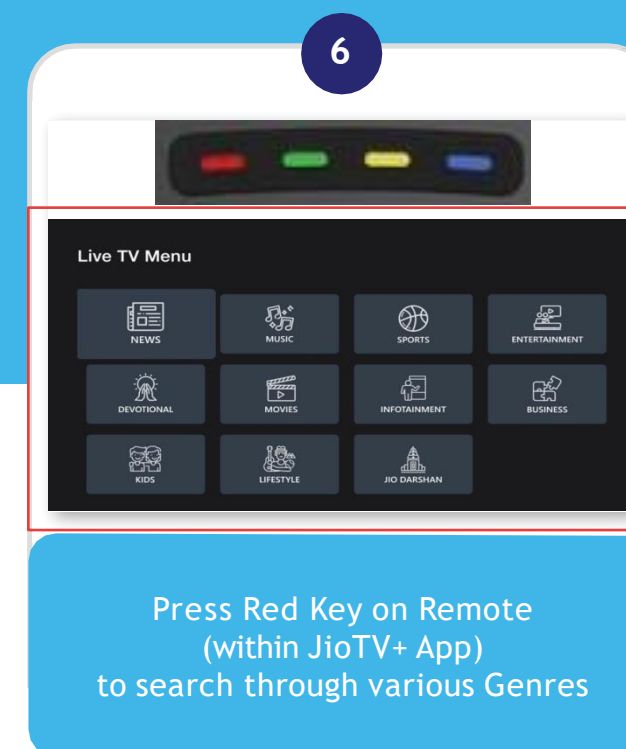
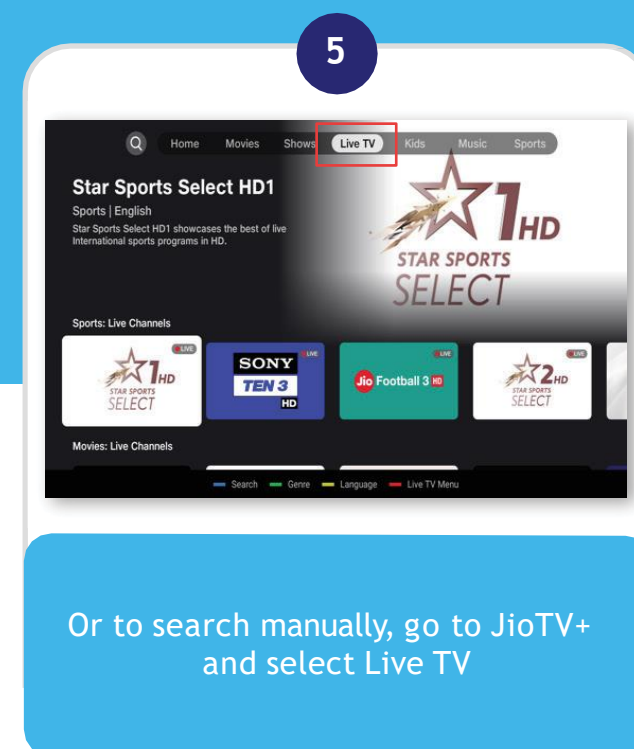
4



Select desired channel to watch

# HOW TO VIEW LIVE CHANNELS ON SET TOP BOX

With JioTV+ you can view LIVE Channels from all OTT Apps in an easy way



# JIOFIBER VOICE SERVICE

# HOW TO SETUP LANDLINE FOR USING VOICE SERVICES

Setup your Landline in 3 Simple Steps

1



Ensure your Jio Home Gateway to be Switched ON and the LED colour to be Stable Green

2



Connect the landline phone to respective port of JioFiber Home Gateway

3



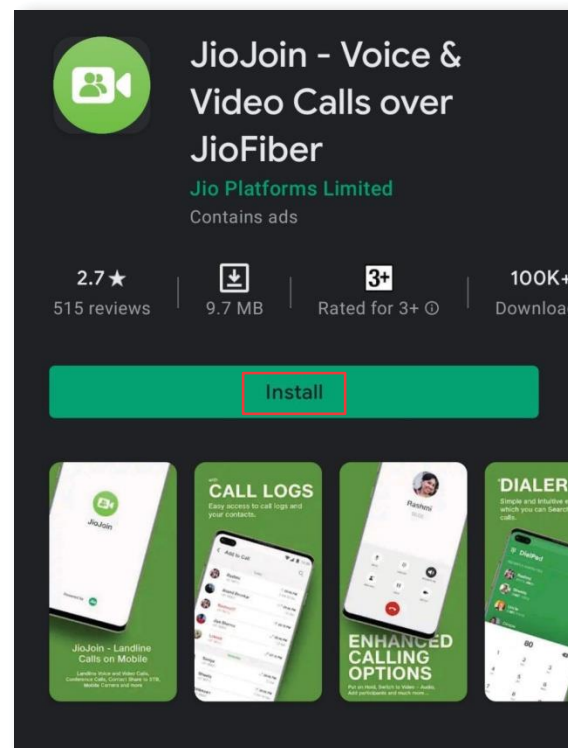
Set the dial mode (P/T) to tone mode (T)



# HOW TO CONFIGURE JIOJOIN APP ON MOBILE

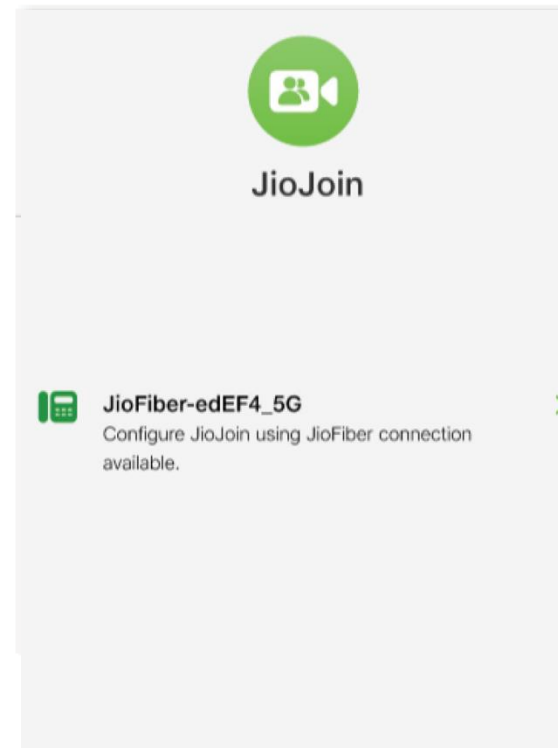
Follow steps to configure JioJoin App and enjoy JioFiber Voice through your Mobile

1



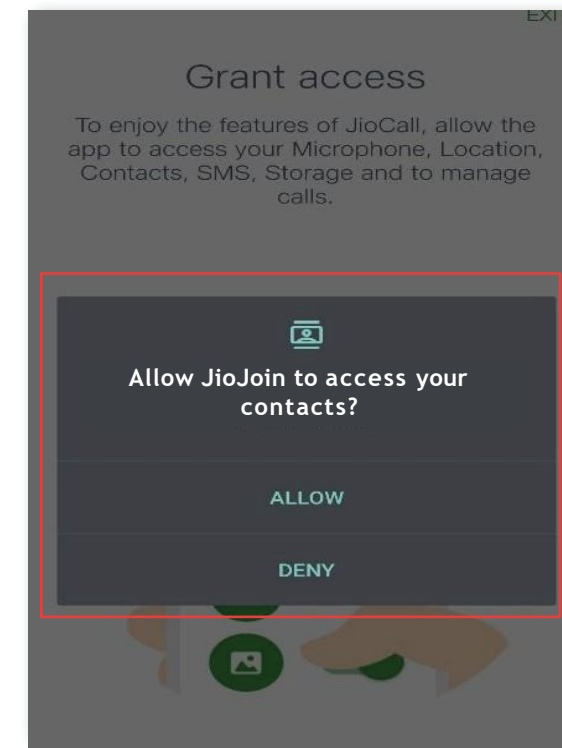
Download JioJoin App from Play Store or App Store

2



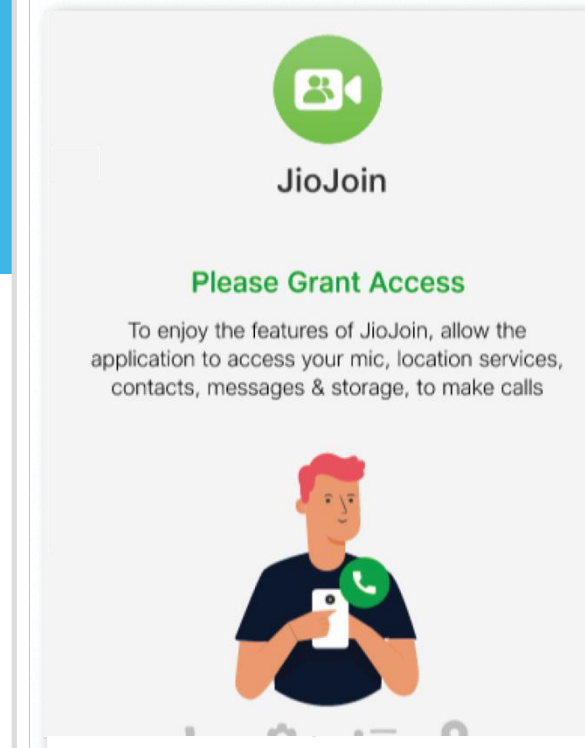
Open JioJoin App & Click on Next.

3



Allow all necessary permission

4

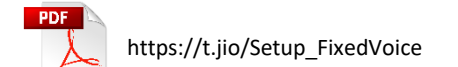
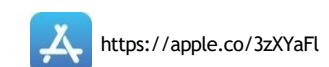
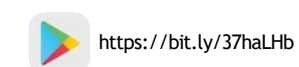
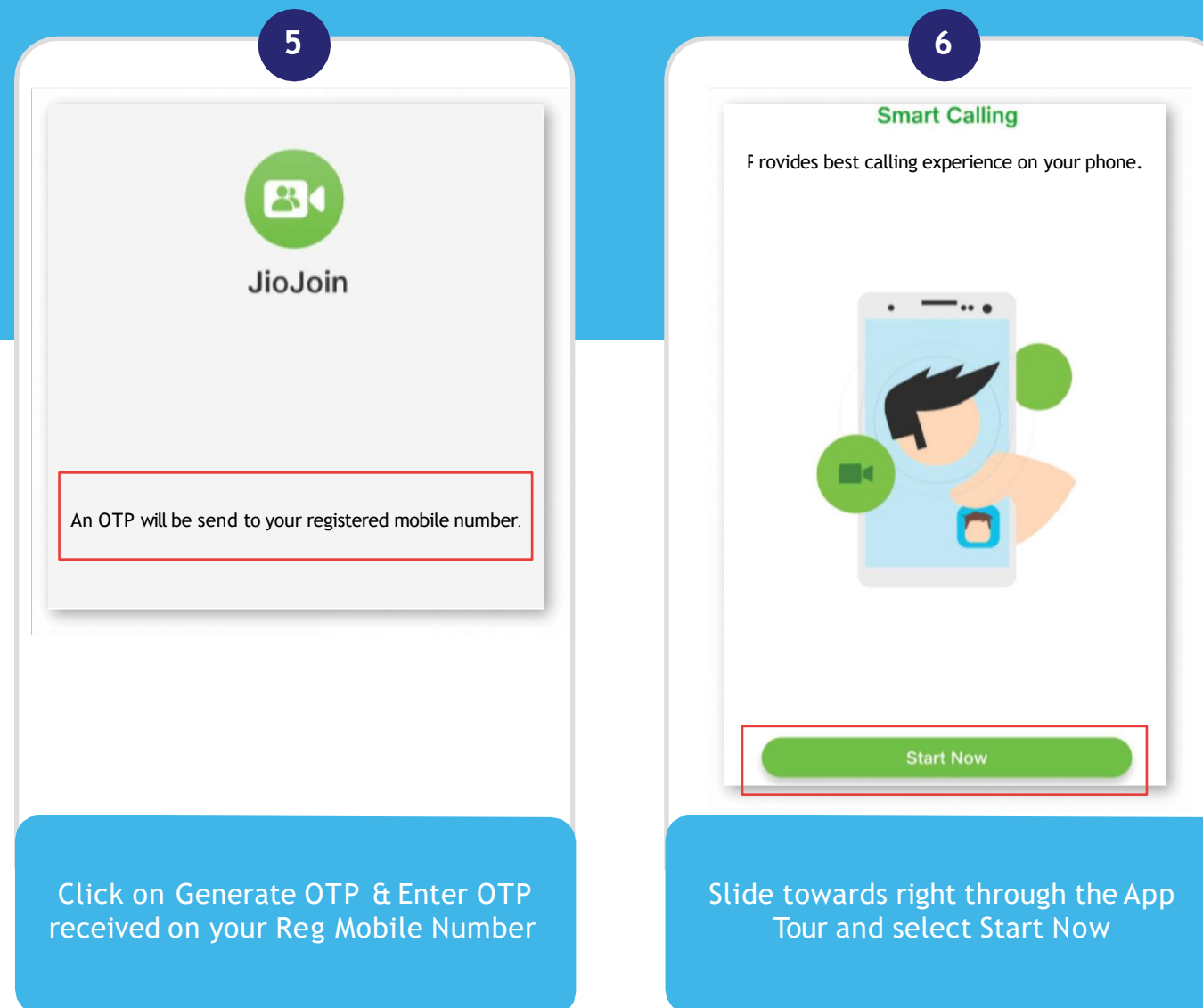


Select your JioFiber ID  
Ensure you are connected to Jio Home Gateway for JioFiber Wi-Fi ID to appear



# HOW TO CONFIGURE JIOJOIN APP ON MOBILE

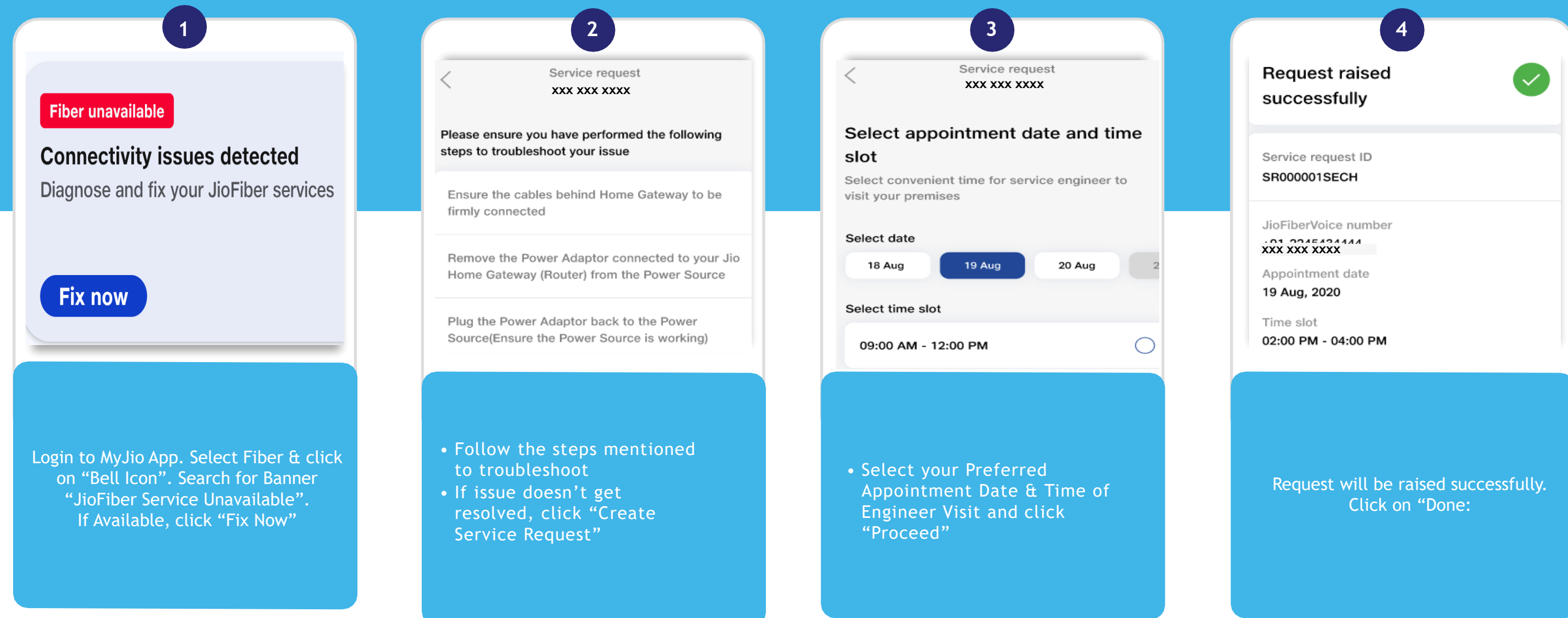
Follow steps to configure JioJoin App and enjoy JioFiber Voice through your Mobile



# TROUBLESHOOT & FIX SELF SOLVE

# TROUBLESHOOT & FIX - NO INTERNET

Troubleshoot and raise Service Request from MyJio App in case of Network Alerts



# TROUBLESHOOT & FIX - NO INTERNET

Facing No Internet Issue, troubleshoot with simple tricks below to solve your issues

Restart your Jio Home Gateway. It installs the latest software updates and resolves most of the internet issues.

1



## LED on Home Gateway (Router) is Red / Green Light Blinking

- Check if the Fiber Cable is not bent, and to be firmly connected to Home Gateway
- Restart Home Gateway
- Wait for 3-5 Minutes till the LED becomes Green Stable

2



## LED on Home Gateway (Router) is Green Stable, unable to connect

- Check in MyJio if you have an Active Plan
- Remove any External Router/ Switches if connected
- If using VPN, try disconnecting VPN and then check
- Restart Home Gateway & Connected Device

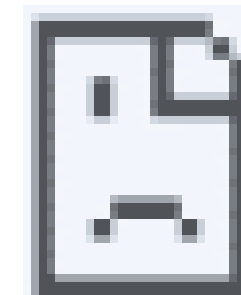
3



## Unable to connect to a Single Device

- Go to MyJio -> My Device. Check if the Device is Blocked. If Yes, Unblock it
- Restart your Connected Device and check again

4



## Unable to connect to a Specific Website

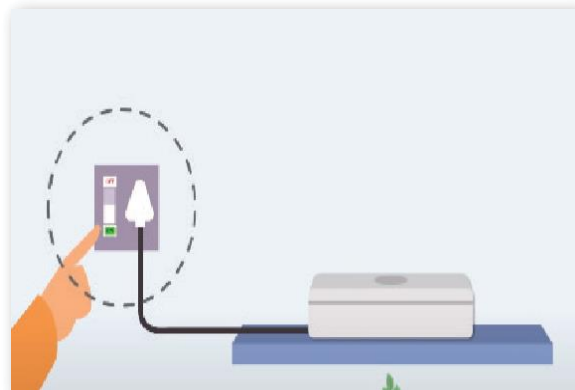
- There is always a possibility of some problem with the specific website
- If able to connect to other websites, your JioFiber Connection is working fine
- Clear Cache of your Internet Browser and re-check
- Few Sites are blocked as per DOT Guideline and are restricted for access



# TROUBLESHOOT & FIX - SLOW INTERNET SPEED

Get Instant Results on Speed by doing Simple Step

1



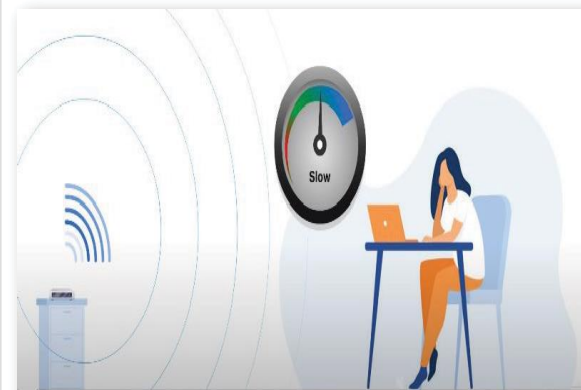
Restart your Jio Home Gateway  
every couple of weeks

2



Turn off or disconnect devices  
you're not using

3



Move Wi-Fi devices closer to your  
Jio Home Gateway (Router)

4



2.4 GHz

5 GHz

Switch to 5 GHz to get better speeds  
while 2.4 GHz provides better coverage

# TROUBLESHOOT & FIX - SLOW INTERNET SPEED

Get Instant Results on Speed by doing Simple Step

5



Add Jio Extender to strengthen and expand your Wi-Fi coverage.  
Click Here to know more

6



Use wired connections when you stream videos, play game, watch content.



Scan the code to watch video on "How to improve internet speed & experience over WiFi when connected to JioFiber"



<https://bit.ly/myjioapp-android>



<https://bit.ly/myjioapp-ios>

# TROUBLESHOOT & FIX - VOICE ISSUES (LANDLINE)

Facing issues with Voice Calls, troubleshoot with simple steps below to solve your issues

1



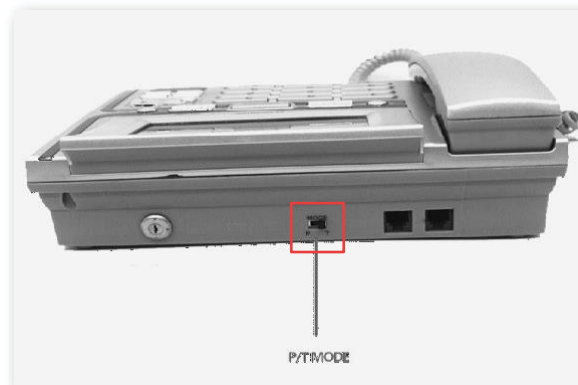
Ensure the Home Gateway is switched ON & the LED is Green Stable

2



Check if RJ 11 Cable is connected firmly to both Landline & Router

3



Set the Dial Mode (P/T) to Tone Mode (T). You will find this button on the sides or at the bottom of instrument

4



Restart Home Gateway & Check



<https://bit.ly/myjioapp-android>

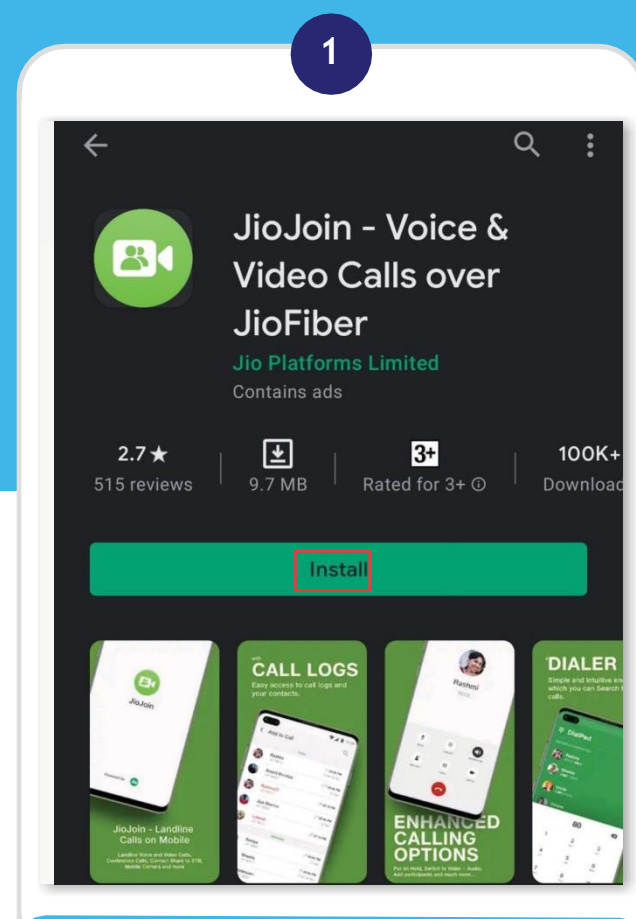


<https://bit.ly/myjioapp-iOS>



# TROUBLESHOOT & FIX - VOICE ISSUES (JIOJOIN APP)

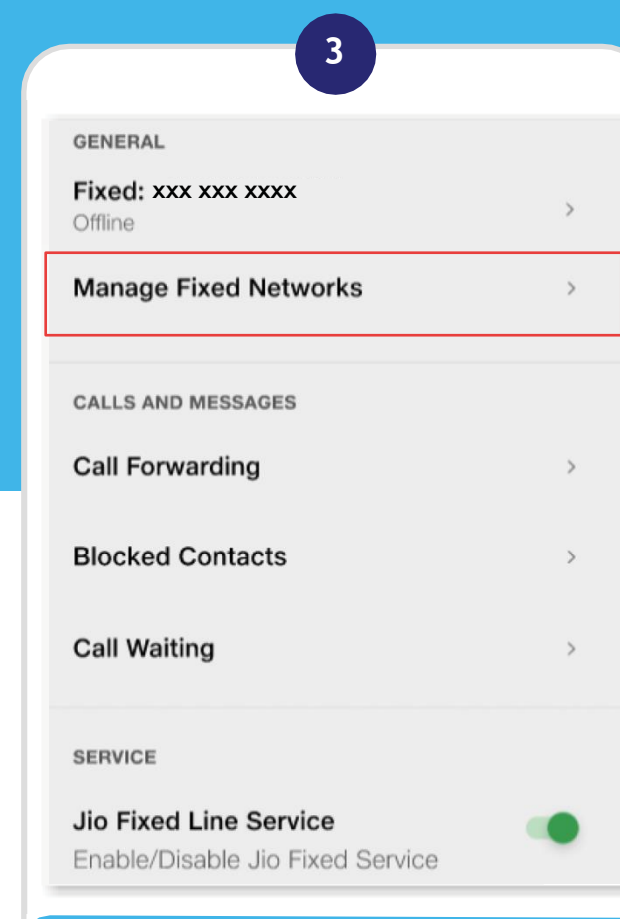
Facing issues with Voice Calls, troubleshoot with simple steps below to solve your issues



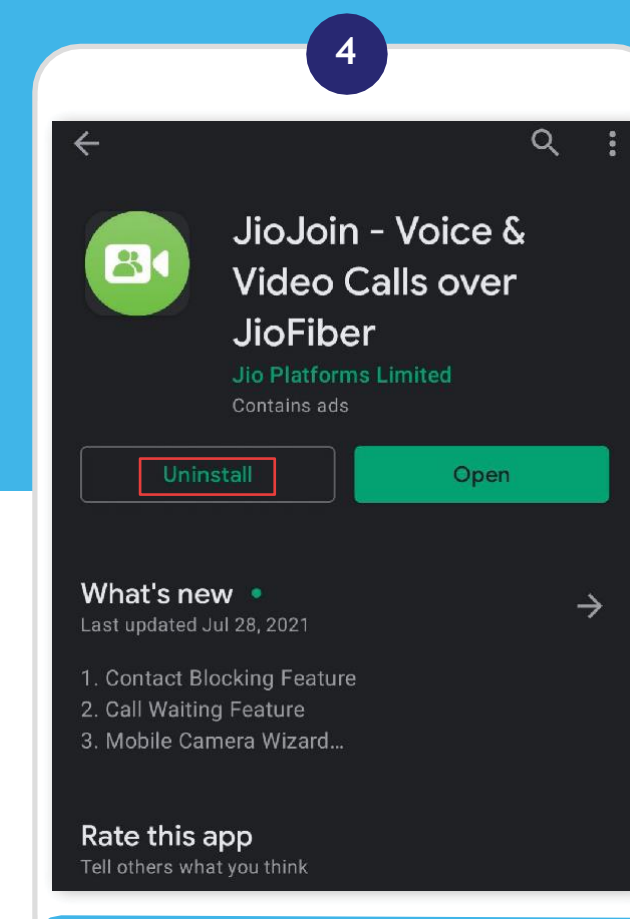
Check if your Device has the latest version of JioJoin App Installed



Ensure your device is connected to JioFiber Network



Go to Settings in JioJoin App,  
Check if status of Fixed is "Online"  
If status is "Offline", reconnect  
your Device to Jio Home Gateway WiFi



Try Uninstalling & Reinstalling  
JioJoin App. Still not resolved,  
restart Home Gateway & try again

# TROUBLESHOOT & FIX - STB (NO SIGNAL ON TV)

Getting “No Signal” on TV while connecting STB, follow steps below to troubleshoot

1



Ensure your Jio STB is connected to Power Source & is switched ON

2



Check if HDMI cable is properly connected to STB & TV, if loose reconnect the Cable

3



Select the TV Input/Source from your TV Remote to correct HDMI Source

4



Still Doesn't work, Restart Set Top Box and check

# TROUBLESHOOT & FIX - STB APPS NOT WORKING

Fix common issues like App Crash, App Stuck, Apps asking for Login

1



Restart Jio Home Gateway (Router) and wait till the LED turns Green Stable

2



Disconnected any External Router if connected & directly connect your Device to Jio Home Gateway (Router)

3



Once connected, Go to Settings from your Jio STB Remote

4



Select "Applications"

# TROUBLESHOOT & FIX - STB APPS NOT WORKING

Fix common issues like App Crash, App Stuck, Apps asking for Login

5



Scroll through the list & select the App with which you are facing problem

6



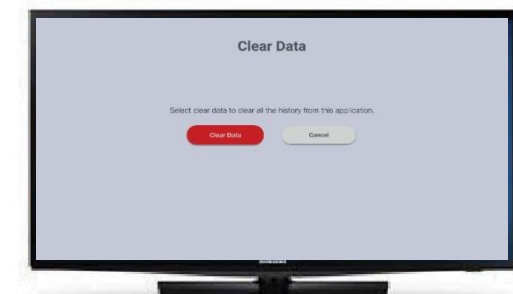
Select "Clear Cache"

7



Select "Clear Cache"

8



Now Select "Clear Data"

# TROUBLESHOOT & FIX - STB APPS NOT WORKING

Fix common issues like App Crash, App Stuck, Apps asking for Login

9



Select Clear Data & Go back  
to Home Screen

10



Relaunch  
App from Home Screen

For Amazon & Netflix after doing clear cache & clear data, user need to enter the credentials  
(username & password) again after launching App



Scan the QR Code

# TROUBLESHOOT & FIX - STB APPS NOT WORKING

## Facing problem with Prime Video App & NetFlix

### Prime Video asking for Login



- Ensure you have an Active Prime Video Subscription. To check, go to MyJio, tap on "Plan Name" tile & Select "Subscription"
- Ensure you have activated Amazon Prime Offer from MyJio. If not Login to MyJio & Activate
- Prime Video Membership is a One Time Offer. If there is a gap in Recharge or if you have downgraded your Plan, the offer will get Cancelled and can't be avail again
- If you a Valid Subscription, login with the credentials used at the time of activating Amazon Prime Offer from MyJio App

### Netflix App Asking for Login



- Ensure you have activated Netflix from MyJio. If not, Login to MyJio & Activate
- If Activated already, Enter Credentials used at the time of Activating Netflix App to Login



# TROUBLESHOOT & FIX - REMOTE NOT WORKING

troubleshoot with simple steps below to solve your Remote Related issues

## Remote not responding.



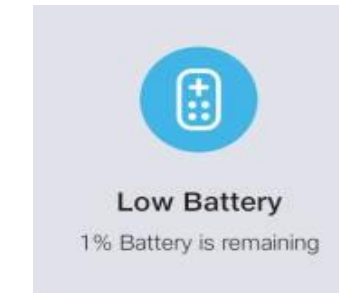
- Remote may take some time (~ 5 sec.) to respond to the key inputs when the keys are pressed immediately after the Set Top Box is switched on. It is advised to wait for some time after pressing any key until there is Remote Control Unit icon on top of the TV screen.
- Check whether the Remote is in Pairing mode by pressing any key and Remote LED blinks 3-4 times.
- Try going closer to the Set Top Box and connect again.
- Check if the batteries are properly inserted or whether it needs battery replacement.
- Restart Set Top Box

## Voice Search Not Working



- Ensure that battery level of Remote is not very low.
- Press Voice key on the Remote and notice the Listening message that displays on the TV screen.
- Remove the batteries from the Remote and reinsert the same.
- If the problem persists, Restart the STB

## Voice Search Not Working



- Insert new batteries in the Remote. The low battery indicator will disappear, and the Remote will work properly



Scan the code to watch video on "How to set up JioRemote"

# DO'S & DON'TS

## Certain Do's to Remember



- Restart Jio Home Gateway regularly as you restart your other devices. This will ensure to have the latest Software Updates and help resolving most of the common Internet Issues



- Recommend to connect Laptops and Streaming Devices like Set Top Box via Ethernet Cable to get best Streaming Experience.



2.4 GHz      5 GHz

- For getting better speed & experience Prefer connecting your Devices to 5 GHz Wi-Fi ID over 2.4 GHz. 2.4 GHz provide better coverage compared to 5 GHz. Always keep Different Wi-Fi ID Names for 2.4 GHz & 5 GHz Band



- Use CAT6 Ethernet Cable for getting speed of more than 100 Mbps

# DO'S & DON'TS

## Certain Don't to Remember



- Do not bend the fiber cable behind Home Gateway, a bend can lead to No Connectivity Issues and depletion of Speed. Do not move Jio Home Gateway frequently, this might result in damaging the Fiber Cable



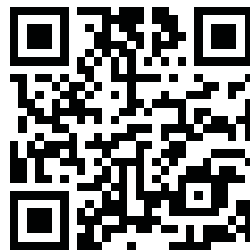
- Do not place Jio Home Gateway inside cupboards or Drawer, it will impact the Wi-Fi Coverage. Do not place Jio Home Gateway in a damp or moist place.



- Do Not keep equipment like Micro wave, Cordless Phone, away from Jio Home Gateway as this interfere with Wi-Fi Signals

# SUPPORT

For support you can reach us at



Scan to view “How to Video” section



[www.jio.com/fiber](http://www.jio.com/fiber)



7000570005 or  
Scan this Barcode



[jiofibercare@jio.com](mailto:jiofibercare@jio.com)



1800-896-9999